August 31, 2020

The Honorable Douglas A. Ducey  
Governor of Arizona  
1700 W. Washington  
Phoenix, AZ  85007

Dear Governor Ducey:

Pursuant to A.R.S. 36-3405(D), AHCCCS is required to provide a monthly report that shall, by Regional Behavioral Health Authority (RBHA), separately report Title XIX and Non-title XIX categories and shall include for each category the number of persons served, the units of service and the amount of funding provided for client services and the amount provided for RBHA administration and case management expenses.

To fully support the State’s efforts to stem the spread of the novel Coronavirus (COVID-19), and serve Arizonans who’ve been affected by the national emergency, AHCCCS is temporarily redirecting staff efforts. As a result, the delivery of this report for the March through June time periods was delayed until August. The agency is now submitting the reports for March through June to comply with the requirement above. On July 31, 2020 the agency separately submitted the report for July to comply with the requirement.

AHCCCS implemented methodological changes in developing the March through July reports that resulted in slight adjustments from previously reported counts of members served and enrolled. The agency will use this revised methodology for future reports and has restated previous reports with counts made under the new methodology back to July 2016.

If you have any questions regarding this letter, please feel free to contact me at (602) 417-4711.

Sincerely,

Jami Snyder,  
Director

Cc:  The Honorable Karen Fann, President, Arizona Senate  
The Honorable Russell Bowers, Speaker, Arizona House of Representatives  
Christina Corieri, Governor’s Office Senior Policy Advisor  
Matthew Gress, Director, Governor’s Office of Strategic Planning and Budgeting  
Richard Stavneak, Director, Joint Legislative Budget Committee
<table>
<thead>
<tr>
<th>Report Month</th>
<th>Enrolled/Served Month</th>
<th>Medicaid Title XIX</th>
<th>KidsCare Title XXI</th>
<th>Total Title XIX/XXI</th>
<th>Non-Title XIX/XXI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Served</td>
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<tr>
<td>Enrolled</td>
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<tr>
<td>% Served</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Notes        | 1. Report produced monthly in accordance with A.R.S. 36-3405(D) in order to provide information on the number of persons served by Title XIX/XXI and Non-Title XIX/XXI behavioral health programs.  
2. The latest month of data is reported on a 9-month lag for claims and encounters and is estimated to be 96% complete.  
3. Beginning with the July 2020 reports, a revised methodology is used for counting members served and enrolled. Previously reported figures for all months included in this June 2020 report have been restated.  
4. Months for dates of service September 1, 2018 through August 31, 2019 are reported in a single July 2020 report. Going forward, the report is produced on a monthly basis and prior period figures are not restated.  
5. Served means count of unique AHCCCS members who received a behavioral health service in a given month.  
6. Behavioral health service means any service with a primary diagnosis code that is behavioral health related or pharmacy claim that is behavioral health related, as defined by AHCCCS clinical criteria.  
7. Enrolled means count of unique AHCCCS members enrolled as Medicaid Title XIX or CHIP Title XXI in a given month.  
8. Non-Title XIX/XXI identifies individuals receiving behavioral health services under State Only/NTXIX/NTXXI behavioral health programs. Note, because there is no TXXI/TXXI behavioral health benefit under Federal Emergency Services or Medicare Savings Programs, members can have concurrent State Only/NTXIX/NTXXI use with these programs.  

8/12/2020
<table>
<thead>
<tr>
<th>Total</th>
<th>Served</th>
<th>Enrolled</th>
<th>% Served</th>
</tr>
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<tbody>
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<td>15.8%</td>
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<tr>
<td>264,000</td>
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<td>273,622</td>
<td>15.3%</td>
</tr>
</tbody>
</table>

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7. Enrolled means count of unique AHCCCS members enrolled as Medicaid Title XIX or CHIP Title XXI in a given month.
8. Child means AHCCCS member under the age of 18.
9. CMDP means AHCCCS member enrolled in the Comprehensive Medical and Dental Program (CMDP) administered by the Department of Child Safety (DCS).
10. GMH/SA dual means AHCCCS member age 18 and older in the General Mental Health / Substance Abuse (GMH/SA) category, dually eligible for Medicare and Medicaid.
11. GMH/SA non-dual means AHCCCS member age 18 and older in the GMH/SA category, not dually eligible for Medicare and Medicaid.
12. SMI means AHCCCS member age 18 and older in the Seriously Mentally Ill (SMI) category.
13. Unique enrolled and served members who shift between GSAs and behavioral health categories are counted in each.
## Behavioral Health Enrolled & Served Report

**Medicaid Title XIX - Central**

### Enrolled / Served Month

<table>
<thead>
<tr>
<th></th>
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<tr>
<td>% Served</td>
<td>10.0%</td>
<td>10.5%</td>
<td>10.4%</td>
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<td>10.7%</td>
<td>10.8%</td>
<td>10.7%</td>
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<td>8.3%</td>
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</tr>
<tr>
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<td>8,651</td>
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<td>8,645</td>
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<td>75.1%</td>
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<td>76.0%</td>
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<td><strong>GMH/SA Dual</strong></td>
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<tr>
<td>Served</td>
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<td>13,751</td>
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<td>14,435</td>
<td>13,200</td>
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<td>19.0%</td>
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<td>17.4%</td>
<td>18.0%</td>
<td>17.7%</td>
<td>18.0%</td>
<td>17.8%</td>
<td>17.9%</td>
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<tr>
<td><strong>GMH/SA Non-Dual</strong></td>
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<tr>
<td>Served</td>
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<td>69,377</td>
<td>69,622</td>
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<td>433,212</td>
<td>426,615</td>
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<tr>
<td>% Served</td>
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<td>15.8%</td>
<td>15.5%</td>
<td>15.1%</td>
<td>16.2%</td>
<td>15.5%</td>
<td>15.9%</td>
<td>16.1%</td>
<td>16.2%</td>
<td>15.9%</td>
<td>16.4%</td>
<td>15.8%</td>
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<tr>
<td><strong>SMI</strong></td>
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<tr>
<td>Served</td>
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<td>80.7%</td>
<td>80.8%</td>
<td>81.7%</td>
<td>81.5%</td>
<td>79.9%</td>
<td>81.4%</td>
<td>81.2%</td>
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<tr>
<td><strong>Total</strong></td>
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<tr>
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<td>980,399</td>
<td>980,524</td>
<td>985,705</td>
<td>990,763</td>
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<tr>
<td>% Served</td>
<td>15.2%</td>
<td>15.8%</td>
<td>15.6%</td>
<td>15.2%</td>
<td>16.2%</td>
<td>15.7%</td>
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<td>16.1%</td>
<td>14.6%</td>
<td>14.9%</td>
<td>15.6%</td>
</tr>
</tbody>
</table>

### Notes
1. Report produced monthly in accordance with A.R.S. 36-3405(D) in order to provide information on the number of persons served by Title XIX/XXI and Non-Title XIX/XXI behavioral health programs.
2. The latest month of data is reported on a 9-month lag for claims and encounters and is estimated to be 96% complete.
3. Beginning with the July 2020 reports, a revised methodology is used for counting members served and enrolled. Previously reported figures for all months included in this June 2020 report have been restated.
4. Months for dates of service September 1, 2018 through August 31, 2019 are reported in a single July 2020 report. Going forward, the report is produced on a monthly basis and prior period figures are not restated.
5. GSA used is RBHA GSA. Central GSA includes Maricopa County only.
6. Served means count of unique AHCCCS members who received a behavioral health service in a given month.
7. Behavioral health service means any service with a primary diagnosis code that is behavioral health related or pharmacy claim that is behavioral health related, as defined by AHCCCS clinical criteria.
8. Enrolled means count of unique AHCCCS members enrolled as Medicaid Title XIX or CHIP Title XXI in a given month.
9. Child means AHCCCS member under the age of 18 not enrolled in CMDP.
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<table>
<thead>
<tr>
<th>Report Months</th>
<th>July - 20 Restatement of Previously Reported Amounts</th>
<th>YTD AVG</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enrolled/Served Month</td>
<td></td>
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</tr>
<tr>
<td>North</td>
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<tr>
<td>Child</td>
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<tr>
<td>Served</td>
<td>7,412</td>
<td>7,810</td>
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<td>90,668</td>
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<td>CMDP</td>
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<td>23,940</td>
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<tr>
<td>% Served</td>
<td>12.1%</td>
<td>12.0%</td>
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<tr>
<td>GMH/SA Non-Dual</td>
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<td>16,486</td>
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<td>122,820</td>
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<td>13.1%</td>
<td>13.4%</td>
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<tr>
<td>SMI</td>
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<tr>
<td>Enrolled</td>
<td>6,764</td>
<td>6,791</td>
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<tr>
<td>% Served</td>
<td>63.1%</td>
<td>65.9%</td>
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<tr>
<td>Enrolled</td>
<td>245,817</td>
<td>245,643</td>
</tr>
<tr>
<td>% Served</td>
<td>12.9%</td>
<td>13.3%</td>
</tr>
</tbody>
</table>

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1. Report produced monthly in accordance with A.R.S. 36-3405(D) in order to provide information on the number of persons served by Title XIX/XXI and Non-Title XIX/XXI behavioral health programs.
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5. GSA used is RBHA GSA. North GSA includes Apache, Coconino, Gila, Mohave, Navajo, and Yavapai.
6. Served means count of unique AHCCCS members who received a behavioral health service in a given month.
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<table>
<thead>
<tr>
<th>Report Months</th>
<th>Enrolled/Served Month</th>
<th>Jul 20 Restatement of Previously Reported Amounts</th>
<th>YTD AVG</th>
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<td>Nov-18</td>
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<td>% Served CMDP</td>
<td>74.4%</td>
<td>77.5%</td>
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<td>GMH/SA Dual</td>
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<td>Enrolled GMH/SA Dual</td>
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<td>49,279</td>
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<td></td>
<td>% Served GMH/SA Dual</td>
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<tr>
<td>GMH/SA Non-Dual</td>
<td>Served</td>
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<td>% Served GMH/SA Non-Dual</td>
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<td>15.3%</td>
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<td>11,351</td>
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Notes:
1. Report produced monthly in accordance with A.R.S. 36-3405(D) in order to provide information on the number of persons served by Title XIX/XXI and Non-Title XIX/XXI behavioral health programs.
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5. GSA used is RBHA GSA. South GSA includes Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz, and Yuma.
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</table>

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13. Unique enrolled and served members who shift between GSAs and behavioral health categories are counted in each.
### Central

#### Child

<table>
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#### CMDP

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#### GMH/SA Dual

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#### SMI

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#### Total

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10. CMDP means AHCCCS member enrolled in the Comprehensive Medical and Dental Program (CMDP) administered by the Department of Child Safety (DCS).
11. GMH/SA dual means AHCCCS member age 18 and older in the General Mental Health / Substance Abuse (GMH/SA) category, dually eligible for Medicare and Medicaid.
12. GMH/SA non-dual means AHCCCS member age 18 and older in the GMH/SA category, not dually eligible for Medicare and Medicaid.
13. SMI means AHCCCS member age 18 and older in the Seriously Mentally Ill (SMI) category.
## Behavioral Health Enrolled & Served Report
### North

<table>
<thead>
<tr>
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<tbody>
<tr>
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<tr>
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<td>158</td>
<td>177</td>
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<td>211</td>
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<td>210</td>
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<td>199</td>
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<tr>
<td>% Served</td>
<td>4.7%</td>
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<td>5.7%</td>
<td>5.6%</td>
<td>6.0%</td>
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<td>5.9%</td>
<td>5.9%</td>
<td>6.2%</td>
<td>5.4%</td>
<td>5.3%</td>
<td>6.0%</td>
<td>5.6%</td>
</tr>
</tbody>
</table>

| **CMDP**  |                       |                     |                      |                      |                     |                      |                   |                  |                |                  |                  |                  |        |
| Served    | -                     | -                   | -                    | -                    | -                   | -                    | -                 | -                | -              | -                | -                | -                | -      |
| Enrolled  | -                     | -                   | -                    | -                    | -                   | -                    | -                 | -                | -              | -                | -                | -                | -      |
| % Served  | 0.0%                  | 0.0%                | 0.0%                 | 0.0%                 | 0.0%                | 0.0%                 | 0.0%              | 0.0%             | 0.0%           | 0.0%             | 0.0%             | 0.0%             | 0.0%   |

| **GMH/SA Dual** |                       |                     |                      |                      |                     |                      |                   |                  |                |                  |                  |                  |        |
| Served    | -                     | -                   | -                    | -                    | -                   | -                    | -                 | -                | -              | -                | -                | -                | -      |
| Enrolled  | -                     | -                   | -                    | -                    | -                   | -                    | -                 | -                | -              | -                | -                | -                | -      |
| % Served  | 0.0%                  | 0.0%                | 0.0%                 | 0.0%                 | 0.0%                | 0.0%                 | 0.0%              | 0.0%             | 0.0%           | 0.0%             | 0.0%             | 0.0%             | 0.0%   |

| **GMH/SA Non-Dual** |                       |                     |                      |                      |                     |                      |                   |                  |                |                  |                  |                  |        |
| Served    | 10                    | 14                  | 10                   | 10                   | 8                   | 9                    | 8                 | 7                | 13             | 10              | 8                | 6                | 9      |
| Enrolled  | 150                   | 161                 | 157                  | 155                  | 153                 | 163                  | 172               | 163              | 166            | 162             | 172              | 169              | 162   |
| % Served  | 6.7%                  | 8.7%                | 6.4%                 | 6.5%                 | 5.2%                | 5.5%                 | 4.7%              | 4.3%             | 7.8%           | 6.2%            | 4.7%             | 3.6%             | 5.8%  |

| **SMI**   |                       |                     |                      |                      |                     |                      |                   |                  |                |                  |                  |                  |        |
| Served    | -                     | -                   | -                    | -                    | -                   | -                    | -                 | -                | -              | -                | -                | -                | -      |
| Enrolled  | -                     | -                   | -                    | -                    | -                   | -                    | -                 | -                | -              | -                | -                | -                | -      |
| % Served  | 0.0%                  | 0.0%                | 0.0%                 | 0.0%                 | 50.0%               | 100.0%               | 100.0%            | 100.0%           | 100.0%         | 100.0%          | 100.0%           | 100.0%           | 87.5% |

### Total

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<td>206</td>
<td>203</td>
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<td>210</td>
<td>219</td>
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<td>237</td>
<td>208</td>
<td>203</td>
<td>228</td>
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</tr>
<tr>
<td>% Served</td>
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<td>5.5%</td>
<td>5.3%</td>
<td>5.9%</td>
<td>5.6%</td>
</tr>
</tbody>
</table>

### Notes
1. **Report produced monthly in accordance with A.R.S. 36-3405(D) in order to provide information on the number of persons served by Title XIX/XXI and Non-Title XIX/XXI behavioral health programs.**
2. **The latest month of data is reported on a 9-month lag for claims and encounters and is estimated to be 96% complete.**
3. **Beginning with the July 2020 reports, a revised methodology is used for counting members served and enrolled. Previously reported figures for all months included in this June 2020 report have been restated.**
4. **Months for dates of service September 1, 2018 through August 31, 2019 are reported in a single July 2020 report. Going forward, the report is produced on a monthly basis and prior period figures are not restated.**
5. **GSA used is RBHA GSA. North GSA includes Apache, Cochise, Gila, Mohave, Navajo, and Yavapai.**
6. **Served means count of unique AHCCCS members who received a behavioral health service in a given month.**
7. **Behavioral health service means any service with a primary diagnosis code that is behavioral health related or pharmacy claim that is behavioral health related, as defined by AHCCCS clinical criteria.**
8. **Enrolled means count of unique AHCCCS members enrolled as Medicaid Title XIX or CHIP Title XXI in a given month.**
9. **Child means AHCCCS member under the age of 18 not enrolled in CMDP.**
10. **CMDP means AHCCCS member enrolled in the Comprehensive Medical and Dental Program (CMDP) administered by the Department of Child Safety (DCS).**
11. **GMH/SA dual means AHCCCS member age 18 and older in the General Mental Health / Substance Abuse (GMH/SA) category, dually eligible for Medicare and Medicaid.**
12. **GMH/SA non-dual means AHCCCS member age 18 and older in the GMH/SA category, not dually eligible for Medicare and Medicaid.**
13. **SMI means AHCCCS member age 18 and older in the Seriously Mentally Ill (SMI) category.**
<table>
<thead>
<tr>
<th>Report Month</th>
<th>YTD AVG</th>
</tr>
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<tbody>
<tr>
<td>South</td>
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<tr>
<td>Child</td>
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<tr>
<td>Served</td>
<td>468</td>
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<tr>
<td>Enrolled</td>
<td>7,337</td>
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<tr>
<td>% Served</td>
<td>6.4%</td>
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<tr>
<td>CMDP</td>
<td></td>
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<tr>
<td>Served</td>
<td></td>
</tr>
<tr>
<td>Enrolled</td>
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</tr>
<tr>
<td>% Served</td>
<td></td>
</tr>
<tr>
<td>GMH/SA Dual</td>
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<tr>
<td>Served</td>
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<tr>
<td>Enrolled</td>
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<tr>
<td>% Served</td>
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<tr>
<td>GMH/SA Non-Dual</td>
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<td>Enrolled</td>
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<tr>
<td>% Served</td>
<td>6.9%</td>
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<tr>
<td>SMI</td>
<td></td>
</tr>
<tr>
<td>Served</td>
<td>-</td>
</tr>
<tr>
<td>Enrolled</td>
<td>-</td>
</tr>
<tr>
<td>% Served</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
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</tr>
<tr>
<td>Served</td>
<td>494</td>
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<tr>
<td>Enrolled</td>
<td>7,713</td>
</tr>
<tr>
<td>% Served</td>
<td>6.4%</td>
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</table>

Notes:
1. Report produced monthly in accordance with A.R.S. 36-3405(D) in order to provide information on the number of persons served by Title XIX/XXI and Non-Title XIX/XXI behavioral health programs.
2. The latest month of data is reported on a 9-month lag for claims and encounters and is estimated to be 96% complete.
3. Beginning with the July 2020 reports, a revised methodology is used for counting members served and enrolled. Previously reported figures for all months included in this June 2020 report have been restated.
4. Months for dates of service September 1, 2018 through August 31, 2019 are reported in a single July 2020 report. Going forward, the report is produced on a monthly basis and prior period figures are not restated.
5. GSA used is RBHA GSA. South GSA includes Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz, and Yuma.
6. Served means count of unique AHCCCS members who received a behavioral health service in a given month.
7. Behavioral health service means any service with a primary diagnosis code that is behavioral health related or pharmacy claim that is behavioral health related, as defined by AHCCCS clinical criteria.
8. Enrolled means count of unique AHCCCS members enrolled as Medicaid Title XIX or CHIP Title XXI in a given month.
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13. SMI means AHCCCS member age 18 and older in the Seriously Mentally Ill (SMI) category.
<table>
<thead>
<tr>
<th>Served Month</th>
<th>Report Month</th>
<th>July - 20 Restatement of Previously Reported Amounts</th>
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<tr>
<td>Child</td>
<td>805</td>
<td>807</td>
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<td>CMDP</td>
<td>-</td>
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<tr>
<td>SMI</td>
<td>6,290</td>
<td>6,439</td>
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<tr>
<td>Total</td>
<td>10,318</td>
<td>10,807</td>
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<td>North</td>
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<tr>
<td>Child</td>
<td>97</td>
<td>99</td>
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<tr>
<td>CMDP</td>
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<tr>
<td>GMH/SA</td>
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<td>592</td>
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<td>SMI</td>
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<td>Total</td>
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<tr>
<td>South</td>
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<tr>
<td>Child</td>
<td>159</td>
<td>269</td>
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<td>CMDP</td>
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<td>GMH/SA</td>
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<td>SMI</td>
<td>2,257</td>
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<tr>
<td>Child</td>
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<td>1,175</td>
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<td>CMDP</td>
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<tr>
<td>GMH/SA</td>
<td>4,738</td>
<td>5,758</td>
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<tr>
<td>Total</td>
<td>15,570</td>
<td>17,131</td>
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Notes:
1. Report produced monthly in accordance with A.R.S. 36-3405(D) in order to provide information on the number of persons served by Title XIX/XXI and Non-Title XIX/XXI behavioral health programs.
2. Non-Title XIX/XXI identifies individuals receiving behavioral health services under State Only/NTXIX/NTXXI behavioral health programs. Note, because there is no TXXI/TXXI behavioral health benefit under Federal Emergency Services or Medicare Savings Programs, members can have concurrent State Only/NTXIX/NTXXI use with these programs.
3. The latest month of data is reported on a 9-month lag for claims and encounters and is estimated to be 96% complete.
4. Beginning with the July 2020 reports, a revised methodology is used for counting members served and enrolled. Previously reported figures for all months included in this June 2020 report have been restated.
5. Months for dates of service September 1, 2018 through August 31, 2019 are reported in a single July 2020 report. Going forward, the report is produced on a monthly basis and prior period figures are not restated.
6. Served means count of unique AHCCCS members who received a behavioral health service in a given month.
7. Behavioral health service means any service with a primary diagnosis code that is behavioral health related or pharmacy claim that is behavioral health related, as defined by AHCCCS clinical criteria.
8. Non-Title XIX/XXI members do not have an enrollment status comparable to Medicaid/CHIP that can be reported. Historically, “enrolled in episode of care” was reported, but is not a comparable or consistent metric.
9. SMI used is RBHA GSA - Central - Maricopa, North - Apache, Coconino, Gila, Mohave, Navajo, and Yavapai. South - Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz, and Yuma.
10. Child means AHCCCS members under the age of 18 not enrolled in CMDP.
11. CMDP means AHCCCS member enrolled in the Comprehensive Medical and Dental Program (CMDP) administered by the Department of Child Safety (DCS).
12. GMH/SA means AHCCCS member age 18 and older in the General Mental Health / Substance Abuse (GMH/SA) category.
13. SMI means AHCCCS member age 18 and older in the Seriously Mentally Ill (SMI) category.
14. Unique enrolled and served members who shift between GSAs and behavioral health categories are counted in each.