

CHAPTER 300
MEDICAL POLICY FOR AHCCCS COVERED SERVICES

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purposes of Chapter 300, Chapter 1200, and Chapter 1600, United States (U.S.) includes the 50 states of the U.S., the District of Columbia, and the U.S. Territories (Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and the Northern Mariana Islands).

This chapter does not discuss maternal and child health services or services provided through the Federal Emergency Service Program (FESP). Maternal and child health services, including the KidsCare program (Title XXI), are described in AMPM Chapter 400. FESP services are described in AMPM Chapter 1100.

AMPM Exhibit 300-1 identifies covered AHCCCS acute care program services and AMPM Exhibit 300- 2 identifies covered behavioral health services for Title XIX and Title XXI members.

The remaining pages of this chapter provide a description and a discussion of the amount, duration and scope limitations based on member eligibility and/or member age for AHCCCS acute care program services and the CRS program. Prior Authorization (PA) requirements for covered services are not provided in this chapter.

AHCCCS PA requirements for covered services provided by Contractors are focused on inpatient hospital services and AHCCCS requires Contractors to implement an appropriate PA procedure for inpatient hospital services. AHCCCS also encourages Contractors to implement PA and utilization management methods for other services as appropriate. Specific Contractor PA requirements are not identified in this Manual; for details regarding Contractor PA requirements for specific services, contact the Contractor.

If a service requiring PA is denied by a Contractor or by AHCCCS Administration, notice of action must be provided to the member in accordance with Arizona Administrative Code Title 9, Chapter 34 (9 A.A.C. 34). For Contractors, ACOM Policy 414 also applies.

The Administration requires PA from the Division of Fee-for-Service Management (DFSM) PA Unit for many covered acute services that are provided to a Fee-For-Service (FFS) member, (i.e., a member not enrolled with a Contractor). Exceptions include emergency services.

AHCCCS PA requirements for services provided to FFS members are specified in AMPM Chapter 800. Refer to the PA section of AMPM Policy 810 for information regarding requirements for notification of FFS providers and FFS members if PA is denied. Refer to the concurrent review section of Policy 810 for information related to approval or denial of the continuation of inpatient hospital services for FFS members.



Refer to AMPM Chapter 1600 for information on ALTCS program covered services that require PA.

Refer to the AHCCCS FFS Provider Manual and the Encounter Reporting User Manual for complete information regarding claim and encounter reporting procedures for covered services. These manuals are both available on the AHCCCS Website (<http://www.azahcccs.gov/>).

REFERENCES

1. Title 42, Code of Federal Regulations (42 C.F.R.) Part 440 (Services, General Provisions).
2. Arizona Revised Statutes (A.R.S.) Title 36, Chapter 29, Articles 1-5.
3. (A.R.S.) Title 36, Chapter 2, Article 3
4. Arizona Administrative Code (A.A.C.) Title 9, Chapter 7, 22, 28, 31 and 34.
5. AMPM Chapter 100 of this Manual includes 42 C.F.R., State Statute and Rule citations related to services and settings addressed in the Chapter.
6. AMPM Chapter 600 of this Manual, Exhibit 610-1, includes 42 C.F.R., State Statute and Rule citations related to provider requirements.
7. AHCCCS Contractor Operations Manual (ACOM)
8. AHCCCS Contracts