DATE: April 5, 2012

TO: Holders of AHCCCS Contractor Operations Manual

FROM: P.J. Schoenstene, Contracts and Policy Administrator Division of Health Care Management, AHCCCS


This memo describes additions to the ACOM Manual for the month of March:

- Chapter 200, Policy 206 – Claims Payment Responsibility and Claims Filing/Dispute Process for Behavioral Health
  The policy was deleted as it has been incorporated into the Fee-For-Service Manual.

- Chapter 400, Policy 419 – ALTCS Network Standards
  This policy was updated to include the Division of Developmental Disabilities (DDD) ALTCS information.

Individuals with questions related to this policy should contact P.J. Schoenstene at 602-417-4617 or by e-mail at pj.schoenstene@azahcccs.gov.