

KIDS CARE II

Frequently Asked Questions

UPDATE: Beginning June 25, 2012 and subject to available funding, all applications will be considered for eligibility in the KidsCare II program and your child no longer needs to be on the KidsCare wait list. All other eligibility requirements for the KidsCare II program will remain the same, including the 175% FPL income limit. Responses have been updated with this information.

Q1. What is KidsCare II?

A1. KidsCare II is a new children's coverage program available May 1, 2012 through December 31, 2013, for a limited number of eligible children. KidsCare II has the same benefits and premium requirements as KidsCare, but with a lower income limit for eligibility. The income limit for KidsCare II is 175% of the Federal Poverty Level (FPL), based on family size.

Q2. Who is eligible for KidsCare II? UPDATED

A2. Children aging out of SOBRA in a household with income between 100-175% FPL will automatically be enrolled in KidsCare II, if all other eligibility requirements are met. Beginning June 25, 2012, all applications will be considered for eligibility in the KidsCare II program. Children do not need to be on the KidsCare wait list or receive a letter in order to apply for KidsCare II. However, in order for children to be considered for KidsCare II, their application must show that they are willing to pay a premium for coverage.

Q3. How do I know if my child is eligible for KidsCare II? UPDATED

A3. All households with children on the KidsCare wait list were notified to apply for KidsCare II. Beginning June 25, 2012, all applications will be considered for eligibility in the KidsCare II program. Children do not need to be on the KidsCare wait list or receive a letter in order to apply for KidsCare II. You will receive a letter from KidsCare if your children are approved.

Q4. How do I apply for KidsCare II for my child? UPDATED

A4. Complete an application at any computer using the Health-e-Arizona online application: www.healthearizona.org. Paper applications will also be considered but processing time may take longer. Beginning June 25, 2012, all applications will be considered for eligibility in the KidsCare II program. Children do not need to be on the KidsCare wait list or receive a letter in order to apply for KidsCare II. However, in order for children to be considered for KidsCare II, their application must show that they are willing to pay a premium for coverage.

Q5. Will submitting an application for KidsCare II impact the eligibility of other household members?

A5. It depends. Information about other family members in the household may be needed to determine if your child qualifies for KidsCare II. The eligibility of those other family members will also be reviewed using the most current information.

Q6. What if I don't have access to a computer?

A6. Below is a list of community partners that can help you. Libraries also have computers for public use. Paper applications will also be considered but processing time may take longer.

Q7. What happens if my child is determined eligible for KidsCare II?

A7. You will get an approval letter with information about monthly premiums, ways to pay and when your child's coverage begins. If you owe money for past due premiums, your child cannot get KidsCare II until all past due premiums are paid in full. KidsCare II eligibility is prospective, which means that it starts no earlier than the first day of the month after the month the application is approved. If an application is approved after the 25th day of the month, eligibility starts on the first day of the second month following the approval.

Q8. What happens if we are over the income limit for KidsCare II?

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A8. He/she will be placed on the KidsCare wait list.

Q9. What if I do not agree with the eligibility determination for KidsCare II?

A9. You can appeal the determination and file a request for hearing.

Q10. What if I owe past due money for premiums from the last time my child was on KidsCare?

A10. You will get a letter with the amount past due and information on ways to pay. You cannot get KidsCare II until all past due premiums are paid in full.

Q11. How much time do I have to apply for KidsCare II? UPDATED

A11. Enrollment is limited based on available funding. This means that when about 22,000 children are enrolled in KidsCare II, new applications will again be placed on the KidsCare wait list until further space or additional funding becomes available. The KidsCare II program will end on December 31, 2013.

Q12. Who can I contact for more information?

A12. An information line operated by a community partnership at: 1-800-377-3536.

You can also e-mail: KidsCare2@azahcccs.gov

The AHCCCS website: www.azahcccs.gov

Community Organizations that Provide Application Assistance

County	Location Name	Location Address	Phone Number	Comments
Apache	North Country Springerville	488 S. Mountain Ave, Springerville, AZ 85938	928-333-0127	
Apache	North Country St Johns	625 N 13th W, St Johns, AZ 85936		
Apache	Tsehootsooi Medical Center (Ft Defiance Hospital)	Corner of Route N12 and N7, Fort Defiance, AZ 86504	928-729-8000	Ask for Patient Benefits Coordinator
Cochise	Assets for Families Program	1065 F Ave, Suite 7, Douglas, AZ 85607	520-364-6789	
Cochise	Chiricahua Cliff Whetten Clinic	10566 N. Highway 191, Elfrida, AZ 85610	520-642-2222	
Cochise	Chiricahua Ginger Ryan Clinic	1100 F Avenue, Douglas, AZ 85607	520-364-3285	
Coconino	Canyonlands Fredonia Clinic	100 E Wood Hill Road, Fredonia, AZ 86022		
Coconino	Canyonlands Lake Powell Medical Center	467 Vista, Page, AZ 86040	928-645-8123	
Coconino	North Country Flagstaff	2920 N. 4th St., Flagstaff, AZ 86004	928-213-6100	
Coconino	Tuba City Regional Healthcare	167 Main St, Tuba City, AZ 85045	928-283-2501	
Gila	San Carlos Indian Hospital	223 Cibecue Circle Rd, San Carlos, AZ 85550	928-475-7284	Also can call 928-475-7285
Graham	Canyonlands Safford Clinic	2016 W. 16th St., Safford, AZ 85546	928-428-1500	
Greenlee	Canyonlands Duncan Clinic	2227 Main Street, Duncan, AZ 85534	928-359-1380	
La Paz	Parker Indian Health Center	12033 Agency Rd, Parker, AZ 85344	928-669-3139	
Maricopa	Adelante Healthcare Gila Bend	100 North Gila Blvd, Gila Bend, AZ 85337	623-546-2294	
Maricopa	Adelante Healthcare Mesa	2204 South Dobson Rd, Suite 101, Mesa, AZ 85202	480-491-6235	
Maricopa	Adelante Healthcare Surprise	15351 W. Bell Road, Surprise, AZ 85374	877-809-5092	
Maricopa	Adelante Healthcare Wickenburg	466 West Wickenburg Way, Wickenburg, AZ 85390	928-684-9555	
Maricopa	Chandler Care Center	777 E. Galveston St, Chandler, AZ 85225	480-812-7900	Call to schedule appointment
Maricopa	Chicanos Por La Causa	3216 W Van Buren, Phoenix, AZ 85009	602-677-5322	
Maricopa	Gila River - Komatke Clinic	9743 W Pecos Rd, Laveen, AZ 85339	520-550-6006	
Maricopa	Helping Families in Need - Avondale Resource Ctr	328 West Western Ave, Avondale, AZ 85323	623-209-9592	
Maricopa	Helping Families in Need- Phoenix	1302 E. Apollo, Phoenix, AZ 85042	602-245-4238	
Maricopa	Interfaith Cooperative Ministries	501 S. 9th Ave, Phoenix, AZ 85002	520-254-7450	
Maricopa	John C Lincoln Community Health Center	9201 N 5th St, Phoenix, AZ 85020	602-331-5771	
Maricopa	Keogh Health Connection	Over 20 sites in Maricopa County	602-749-4184	Call to schedule appointment
Maricopa	Mountain Park Goodyear	140 N. Litchfield Rd, Suite 200, Goodyear, AZ 85338	602-243-7277	
Maricopa	Mountain Park Park Baseline	635 E. Baseline Rd., Phoenix, AZ 85042	602-243-7277	
Maricopa	Mountain Park Park Maryvale	6601 W Thomas Road, Phoenix, AZ 85033	602-243-7277	
Maricopa	Mountain Park Park Tempe	1492 S. Mill Ave, Ste 312, Tempe, AZ 85281	602-243-7277	
Maricopa	Native Health Central	4520 N Central Avenue, Ste. 350, Phoenix, AZ 85012	602-279-5262	
Maricopa	Native Health West	2423 W Dunlap, Ste. 140, Phoenix, AZ 85021	602-279-5351	
Maricopa	Neighborhood Ministries	1918 West Van Buren, Phoenix, AZ 85009	602-252-5225	
Maricopa	Phoenix Indian Medical Center	4212 N 16th Street, Phoenix, AZ 85016	602-631-1200	
Maricopa	Rio Vista Center	1431 E Southern Ave, Phoenix, AZ 85040	602-243-1866	
Maricopa	Women's Health Coalition - Buckeye	Buckeye Elementary School, 210 S. 6th St, Buckeye, AZ 85326	623-386-4487	
Maricopa	Women's Health Coalition - Washington Elem.	8033 N 27th Ave, Phoenix, AZ 85051	602-254-6162	
Mohave	Canyonlands Beaver Dam Clinic	3272 E Rio Virgin Road, Beaver Dam, AZ 86432	928-347-5971	
Mohave	Canyonlands Littlefield Clinic	I-15 Exit 9 @ Firestation, Littlefield, AZ 86432		
Mohave	North Country Bullhead City Clinic	2585 Miracle Mile Ste 116, Bullhead City, AZ 86442	928-704-1221	
Mohave	North Country Havasu	2090 Smoketree Avenue N., Lake Havasu City, AZ 86403	928-854-1818	
Mohave	North Country Kingman	1510 Stockton Hill Rd., Kingman, AZ 86401	928-753-1177	
Navajo	Canyonlands Chilchinbeto Clinic	By Chapter House, Kayenta, AZ 86033	928-697-8154	
Navajo	Hopi Health Care Center	Highway 264 Mile Marker 388, Polacca, AZ 86042	920-737-6236	
Navajo	North Country Holbrook	2109 Navajo Blvd, Holbrook, AZ 86025	928-524-3925	
Navajo	North Country Show Low	2650 E. Show Low Lake Road, Show Low, AZ 85901	928-537-4300	
Navajo	North Country Winslow	620 West Lee St., Winslow, AZ 86047	928-289-2000	

Community Organizations that Provide Application Assistance

County	Location Name	Location Address	Phone Number	Comments
Navajo	Whiteriver Indian Hospital	200 W Hospital Dr., Whiteriver, AZ 85941	928-338-4911 x3509	
Navajo	Winslow Indian Health Care Center	500 N Indiana Ave, Winslow, AZ 86047	928-289-4646	
Pima	Community Food Bank	3003 S Country Club Rd, Tucson, AZ 85713	520-820-3314	Call for additional locations
Pima	Desert Senita Community Health Center	410 Malacate St, Ajo, AZ 85321	520-387-5651	
Pima	El Rio - SW	1500 Commerce Court, Tucson, AZ 85746	520-792-9890	
Pima	El Rio Congress	839 W. Congress, Tucson, AZ 85745	520-792-9890	
Pima	Marana - Clinica Del Alma	3690 S Park Ave Suite 805, Tucson, AZ 85713	520-616-6760	
Pima	Marana Health Center	13395 N Marana Main St, Marana AZ 85653	520-682-4111	Call for other locations
Pima	Pima Community Access Program	Multiple locations in Tucson	520-694-0418	Call for locations & appointment
Pima	Pima County Health Department	175 W. Irvington Rd, Tucson, AZ 85714	520-889-9543	
Pima	Pio Decimo Center	848 S. Seventh Ave, Tucson, AZ 85701	520-622-2801 x121	
Pima	St. Elizabeth Health Center	140 W Speedway Boulevard, Suite 100 Tucson, AZ 85705	520-670-0905	
Pima	Tucson IHS - San Xavier Health Center	7900 S. J Stock Road, Tucson, AZ 85746	520-295-2550	Call for additional locations
Pima	Tucson IHS -Sells Outpatient Clinics	Main Hwy 86 And Topawa Rd, Sells, AZ 85634	520-383-7234	
Pima	United CHC - Arivaca Clinic	17388 W 3rd Street, Arivaca, AZ 85601		
Pima	United CHC - Continental Family Medical Center	1260 S Campbell Rd, Green Valley, AZ 85614		
Pima	United CHC - Sahuarita Heights	2875 E Sahuarita Rd, Sahuarita, AZ 85629	520-576-5779	
Pima	United CHC - Three Points Clinic	15921 W Ajo Way/1645 W Valencia #109, Tucson, AZ 85746		
Pima	United Way Of Tucson And Southern AZ	330 N Commerce Pk Loop 20, Tucson, AZ 85745	520-903-9000	Call to schedule appointment.
Pinal	Gila River - Hu Hu Kam Memorial Hospital	483 W Seed Farm Rd, Sacaton, AZ 85147	602-528-1251	
Pinal	Sun Life Family Health Center - Casa Grande	865 N Arizola Road, Casa Grande, AZ 85222	520-836-3446	
Pinal	Sun Life Family Health Center - Coolidge	1284 N Arizona Blvd, Coolidge, AZ 85228	520-723-9131	
Pinal	Sun Life Family Health Center - Eloy	501 N Stuart Blvd, Eloy, AZ 85231	520-466-7883	
Santa Cruz	Mariposa Community Health Center	1852 N. Mastick Way, Nogales, AZ 85621	520-281-1550	
Santa Cruz	Mariposa Community Health Center - Rio Rico	1103 Circulo Mercado	520-281-1550	
Santa Cruz	United Community Health Center - Amado	28720 S Nogales Hwy, Amado, AZ 85645	520-407-5900	
Santa Cruz	United CHC - Sopori Wellness Center	5000 E Arivaca Road, Amado, AZ 85645		
Yavapai	North Country Ashfork	112 Park Ave, Ashfork, AZ 86320	928-637-2305	
Yavapai	North Country Seligman	22825 West Oak St., Seligman, AZ 86337	928-422-4017	
Yuma	Fort Yuma Indian Health Center	1 Indian Hill Rd, Winterhaven, CA 92283	760-572-4151	
Yuma	Regional Center For Border Health.	214 W Main St, Somerton, AZ 85350	928-627-9222	
Yuma	San Luis Walk-In Clinic, Inc	1986 E. Babbit Ln, San Luis, AZ 85349	928-722-6112	
Yuma	Sunset Community Health Center - San Luis	815 E. Juan Sanchez Blvd., San Luis, AZ 85349	928-373-5746	
Yuma	Sunset Community Health Center - Somerton	115 N. Somerton Avenue, Somerton, AZ 85350	928-373-5709	
Yuma	Sunset Community Health Center - Wellton	10425 Williams Street, Wellton, AZ 85356	928-782-8100	
Yuma	Sunset Community Medical Center - Yuma	2060 W. 24th St., Yuma, AZ 85364	928-819-8951	