Welcome to the Health Equity Forum

While you are waiting TEST YOUR AUDIO. LISTEN FOR MUSIC.
You were automatically muted upon entry. Please only join by phone or computer. Please use the chat feature for questions or raise your hand.

Thank you.
Welcome to the Health Equity Forum
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Welcome! We will begin shortly.
Zoom Webinar Controls

Navigating your bar on the bottom...

- **Windows**: You can also use the Alt+Y keyboard shortcut to raise or lower your hand.
- **Mac**: You can also use the Option+Y keyboard shortcut to raise or lower your hand.
Audio Settings
Tips for successful ZOOM PARTICIPATION

1. MUTE your mic when you’re not speaking
2. BACKGROUND NOISE watch when turning on mic
3. Limit the DISTRACTIONS around you
4. Look at the CAMERA not your screen
5. PREPARE & queue docs or links that you plan to share
6. Stay FOCUSed by not texting or side conversations
7. Use GALLERY VIEW to see all participants
8. Use CHAT to ask questions or share resources
Today’s Listening Session

Discussion topics today are intended to start some conversation

We want to hear YOUR VOICES in the community on needs you see and solutions we can implement
Health Equity Community Forum
Overview of Health Equity Forums

• Welcome and Brief background
• Five Community Listening sessions-
  All forums will be virtual on Zoom!
  Saturday, September 12, 2020 (10:00 a.m. - 11:30 a.m.)
  Friday, September 18, 2020 (4:00 p.m. - 5:30 p.m.)
  Monday, September 21, 2020 (6:00 p.m. - 7:30 p.m.)
  Tuesday, September 29, 2020 (9:30 a.m. - 11:00 a.m.) *with live Spanish translation
  Thursday, October 1, 2020 (1:00 p.m. - 2:30 p.m.) *focused on tribal communities

• Questions today are meant to inspire dialogue for actions we can take in our system
  o Examples: inform policies and/or practices at AHCCCS, health plan, and/or provider level
Brief Background

• Health Equity Committee at AHCCCS – established July 2020

• **Healthy People 2020** defines health equity as the “attainment of the highest level of health for all people. Achieving health equity requires valuing everyone equally with focused and ongoing societal efforts to address avoidable inequalities, historical and contemporary injustices, and the elimination of health and health care disparities"
Understanding Health Disparities by Examples

Background

Today you will see just a few examples-
Health inequities are not just based on race and ethnicity. They can also be based on zip code, those with chronic conditions, etc.
Infant Mortality Rate

Covid Deaths in Arizona by Race

- Percent of AZ Population: 97 Non American Indian/Alaska Natives, 3 American Indian/Alaska Natives
- Percent of Covid Deaths: 89 Non American Indian/Alaska Natives, 11 American Indian/Alaska Natives
Poor Mental Health Days

Average number of poor mental health days in the past 30 days among adults

- White, non-Hispanic: 4
- Black non-Hispanic: 6
- Hispanic & Asian/Hawaiian/Pacific Islander: 3

Behavioral and Physical Health Services

Let’s hear from you....
Behavioral and Physical Health Services

• Does your provider offer telehealth services and are you interested in receiving services this way?
• Do you feel your provider understands your race & culture?
• Is the environment at your provider comfortable and welcoming to you?
Behavioral and Physical Health Services

- Is there a language barrier between you and your healthcare providers?
- Do you feel safe and comfortable talking with your provider about your health care needs, symptoms, concerns?
- Also does your provider explain medications and treatments in a way that makes sense to you?
Behavioral and Physical Health Services

- Are you treated respectfully by your providers and their staff?
- Has your mental and/or physical health been impacted by the pandemic? And are you aware of resources to help manage any issues you may be experiencing due to the pandemic?
Accessing Health Care

Let’s hear from you....
Accessing Health Care

• Are you able to make and keep appointments with your health care provider and/or case manager, whether in person or telehealth?
• Are you able to take time off work to attend health care appointments?
• Do you feel there is a stigma to accessing healthcare/taking time off work to go to health care appointments?
• Are the hours of operation of your healthcare provider convenient for you?
Environment and Safety

Let’s hear from you….
Environment and Safety

- Do any safety concerns prevent you from seeking healthcare? The clinic location? Taking transportation?
- Are there any fears that may prevent you from seeking health care?
- Please let us know what helps or does not help in regards to the environment at provider locations (both inside and outside their locations)
Wrap-Up

• Questions/Comments
• Health Equity website-coming soon!
• Thank you for your time and insight
• Feel free to also submit comment to us by emailing markay.adams@azahcccs.gov
Thank you!