AHCCCS

Director: Thomas J. Betlach A.R.S. § 36-2901 **Vision**: Shaping tomorrow's managed health care... from today's experience, quality, and innovation

FY 2019 Strategic Plan

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Mission

Reaching across Arizona to provide comprehensive, quality health care for those in need

Agency Description

The Arizona Health Care Cost Containment System (AHCCCS), the State's Medicaid Agency, uses federal, state, and county funds to provide health care coverage to the State's acute and long-term care Medicaid populations. Since 1982, when it became the first statewide Medicaid managed care system in the nation, AHCCCS has operated under a federal Research and Demonstration 1115 Waiver authority that allows for the operation of a total managed care model.

Executive Summary

As a system that serves over 1.86 million Arizonans and spends \$33 million per day, it is critical that AHCCCS pursue a broad array of strategies that are focused on creating a sustainable program. The growth in the AHCCCS program must be manageable and cannot crowd out other policy priorities like education and public safety.

It is within this context that this plan was developed. The plan offers four overarching goals which will guide the overall direction AHCCCS will take in the next five years. These four goals build on previous accomplishments and represent the collaborative efforts of the AHCCCS leadership team.

As of August 1, 2018, 1.86 million Arizonans were enrolled in AHCCCS.

All dollars in thousands			General Fund	Other Appropriated	Non- Appropriated	Total	
FY 2019 Enacted			1,777,093.5	328,044.5	11,695,090.2	13,800,228.2	
		Title XIX & XXI Medical Services Hospital/Provider Supplementals	58,775.4 97.4	15,827.0	263,042.70 12,073.10	337,645.1 12,170.5	
	Goal 1	Vision & Hearing Loss Services	219.2		628.40	847.6	
	Goal 1 & 3	DD Pass-Through & Base Mod	(31,125.0)	-	191,479.70	160,354.7	
	Goal 1	Asset Verification	125.1	-	324.60	449.7	
	Goal 1	Electronic Visit Verification	-	-	-	-	
	Goal 1 & 4	Provider Management System	779.9	-	3,994.70	4,774.6	
FY 2020 Request			1,805,965.5	343,871.5	12,166,633.4	14,316,470.4	
		\$ Change	28,872.0	15,827.0	471,543.2	516,242.2	
		% Change	1.6%				3.7%

AHCCCS

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Goals	Goal Performance Indicator(s)	Objectives FY 2019		
1:AHCCCS must pursue and implement long term strategies that bend the cost curve while improving member health outcomes.	Percentage of Health Plan spend in alternative payment models	a) 47% of Health Plan spend in alternative payment models		
	Number of regulatory flexibilities approved	b) 3 regulatory flexibilities approved		
	Number of members receiving a Medicaid behavioral health service in schools	c) Increase the number of members receiving a Medicaid behavioral health service in a school by 10%		
2: AHCCCS must pursue continuous quality improvement	Percent of measures which exceed the National Committee for Quality Assurance	a) 50% of measures exceed the NCQA mean		
	(NCQA) mean Number of facilities achieving medical home	b) 8 facilities achieve medical home status		
	Overall number of prescribed opioids	c) 13% reduction in overall number of opioids prescribed		
3: AHCCCS must reduce fragmentation driving towards an integrated sustainable healthcare system	Percent of AHCCCS enrollees served in a fully integrated health plan Percent of Targeted Investment (TI) participants retained Number of provider organizations participating in the Health Information Exchange (HIE) Percent of members who receive at least one BH service per month during their first six months of CMDP enrollment Percent of pre-release inmates who receive a service within 3 months of release from	a) 98% of AHCCCS enrollees served in a fully integrated health plan by October 1, 2018		
		b) Retain 95% of TI participants		
		c) Increase number of provider organizations participating in the HIE to 580		
		d) Increase percent of members who receive at least one service per month during their first six months of CMDP enrollment from 76% to 80%		
	incarceration	e) Increase percent of pre-release inmates who receive a service within 3 months of release from 43% to 50%		
4:AHCCCS must maintain core organizational capacity, infrastructure and workforce planning that effectively serves AHCCCS operations	AHCCCS Overall Employee Engagement Score	a) Increase engagement score to 9		
	ADOA system security evaluation score	b) Increase ranking on the ADOA system security evaluation score to 725		