

Adults and Children Statewide

OUTCOMES: Has quality of life improved for individuals served by the behavioral health system?

Individuals...	Adults Statewide	Children Statewide
Drug/alcohol use history, now reduced or no use	52.0%	57.1%
Are not homeless	96.8%	99.8%
Are employed	35.8%	14.8%
Attend school	11.7%	86.0%
Have no recent criminal justice system involvement	93.7%	97.3%
Participate in self-help groups	15.1%	4.8%

ACCESS TO SERVICES: Do individuals and families have access to recovery and resiliency oriented services?

Individuals...	Adults Statewide	Children Statewide
Are satisfied with their access to services	86.5%	83.7%
Receive timely services	90.6%	90.1%
Live within 15 miles of an outpatient clinic (within 10 miles for GSA 6)	96.4%	95.8%

SERVICE DELIVERY: Are services provided based on the needs of individuals and families?

Individuals...	Adults Statewide	Children Statewide
Participate in their treatment planning	91.0%	92.9%
Have current and complete service plans	84.2%	84.0%
Receive services identified on their service plan	84.8%	85.2%

COORDINATION AND COLLABORATION: Do individuals and families get seamless behavioral and medical care coordination?

Individuals...	Adults Statewide	Children Statewide
Have their care coordinated with their medical doctor	87.0%	90.0%
Return to a psychiatric hospital	18.4%	7.1%
Stay in a psychiatric hospital an average of...	10.6	10.1