

EXHIBIT C - CHART OF DELIVERABLES

A Deliverable will be considered late when not received by 5:00 PM Arizona Time on the due date indicated below. If the due date falls on a weekend or a State Holiday, deliverables not received by 5:00 PM Arizona Time on the next business day will be considered late. AHCCCS may impose monetary penalty(ies) as stipulated in Exhibit D - Service Level Agreement.

FREQUENCY	DELIVERABLE	CONTRACTOR REQUIREMENTS WORK/ACTIVITY	DUE DATE	SUBMIT TO
Annually	Proposed Project Timeline	EQR Annual Technical Report(s)	Minimum of 10 months prior to the CMS deadline, or as directed by AHCCCS	AHCCCS DHCS Quality Improvement
Annually	Final EQR Annual Technical Report(s)	EQR Annual Technical Report(s)	Minimum of two weeks prior to CMS deadline	AHCCCS DHCS Quality Improvement
Annually	Proposed Project Timeline	Network Adequacy	December 15	AHCCCS DHCS Network Administrator
Annually	Annual Network Adequacy Evaluation Report	Network Adequacy	March 31	AHCCCS DHCS Network Administrator
Annually	IT Privacy and Security Compliance	Software and Systems	August 15	AHCCCS IT Compliance Team
Annually	Certifications	EQRO Requirements - General	August 15	AHCCCS DHCS Quality Improvement
Ad Hoc	Key Personnel Replacements	Staffing and Key Personnel Requirements	Within five business days	Appropriate AHCCCS Programmatic Contact
Monthly	Potential Operational Incidents Tracking	Exhibit D, Service Level Agreement (SLA)	15 th day of each month	Appropriate AHCCCS Programmatic Contact

Note: All other deliverables required under Scope of Work sections 3.2 and 3.3 of this Contract will be detailed within the associated Task Orders issued.