	QUESTIONS AND ANSWERS FORM
AHCCCS — Arizona Health Care Cost Containment System	**External Quality Review Organization (EQRO) Activities – RFI** **YH23-0117**
	Questions shall be submitted electronically on this form to Procurement@azahcccs.gov no later than **March 14, 2023, at 3:00 PM ARIZONA TIME**

Question #	VENDOR NAME	Paragraph # or Title	Page #	Vendor Question	AHCCCS Response
1.	Mercer Health & Benefits LLC	General	N/A	If the respondent chooses to only respond to particular tasks in the RFI, does that preclude them from responding to a full RFP if and when it is posted?	No.
2.	Mercer Health & Benefits LLC	General	N/A	Is AHCCCS open to the EQRO conducting the Operational Reviews (OR), or is it the intent to continue the current OR approach where the State conducts the OR and then provides information to the EQRO to meet the requirements of 42 CFR 438.364?	AHCCCS is looking for information regarding the EQRO **conducting** the Operational Reviews (ORs). (Refer to Requirement 3.2.1.1)
3.	Mercer Health & Benefits LLC	General	N/A	If the RFI says the response is limited to "two (2) narrative pages," does that mean one sheet of paper (front and back are pages 1–2) or two sheets of paper (which can have pages 1–4)?	One sheet of paper (front and back are pages 1–2).
4.	Mercer Health & Benefits LLC	4.2 Compliance Reviews	4	4.2.7 states, "Based on the vendor's experience, predict the greatest anticipated needs over the next three years. Explain." In order to provide the most concise and accurate response, can AHCCCS clarify whose needs (e.g., legislature, AHCCCS, member, MCO, CMS) should be addressed?	The EQRO, the MCOs, and AHCCCS – specific to conducting the ORs.

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5.	Mercer Health & Benefits LLC	4.5 Provider-Level Performance Measure Validation	5	4.5.2 states, "Describe the vendor's experience and approach in performing provider-level system accuracy evaluations, including those related to financial incentives and value-based programs…" Does AHCCCS anticipate this scope would include review/assessment of some or all of the 126,000 provider electronic health/medical record systems?	AHCCCS anticipates this scope would include a review/assessment of some of the provider electronic health/medical record systems. (e.g., a sample of providers per MCO).
6.	Mercer Health & Benefits LLC	4.8 Financial/Cost	6	Can vendors provide a range of costs for each activity?	Yes.
7.	Mercer Health & Benefits LLC	4.8 Financial/Cost	6	Does AHCCCS have a preference for the type of pricing for each activity such as a not -to-exceed hourly budget, fixed fee regardless of hours, or other?	AHCCCS' preference is to utilize Fixed Fee.