

May 4, 2023

HEALTH AND SAFETY ALERT FOR AHCCCS MEMBERS

AHCCCS is aware that American Indians/Alaska Natives are being recruited and transported by individuals who promise housing in sober living homes or behavioral health residential facilities. Some are not licensed health care providers and are not following through with promised services.

Please know that it is illegal to offer gift cards, meals, cash, or other gifts in exchange for Medicaid services. **If someone offers you health care or related services, either directly or through social media, we encourage you to take these precautions:**

1. Look for health care services yourself before accepting services. Your Tribal Regional Behavioral Health Authority (TRBHA), American Indian Medical Home (AIMH), Indian Health Service Facilities, Tribally-Operated 638 Health Programs, and Urban Indian Health Programs (ITUs) can help you.
2. Be careful about getting into vehicles with individuals you do not know.
3. If someone offers services, ask questions and get details like:
 - a. Company name and address,
 - b. Name of the individual offering services,
 - c. Facility address,
 - d. Whether the facility is licensed,
 - e. Vehicle license plate number, and
 - f. Date and how they contacted you.
4. Let a family member or friend know where you are going.

A legitimate provider will give you this information, and will not offer gifts, ask you to change your health plan, or promise housing and other services.

If you are approached by someone offering housing, know your rights. You have the right to know whether the provider is licensed, what services they provide, and how they will ensure your care.

HOW TO VERIFY PROVIDERS

- Check a provider's licensing history at [AZ Care Check](#),
- Search for a behavioral health provider's professional license in the Arizona Board of Behavioral Health Examiners [Directory and Verifications Search](#) tool,
- Check for AHCCCS registered providers in the [Provider Listings](#) tool.

ADDITIONAL RESOURCES

- If you feel unsafe or need emergency services **CALL 911**.
- If you need immediate mental health assistance **CALL 988**.
- If you have been impacted by the closure of a behavioral health or sober living facility, or need assistance with finding related housing or transportation, **CALL 211, and select option #7**.

DO YOU OR ANYONE YOU ARE WITH FEEL UNSAFE OR NEED EMERGENCY SERVICES?

CALL 911

DO YOU OR ANYONE YOU ARE WITH NEED IMMEDIATE MENTAL HEALTH ASSISTANCE?

CALL 988

MEMBER RESOURCE LIST

Tribal Regional Behavioral Health Authority (TRBHA)



- Gila River: 1-888-484-8526 ext. 7100
- Navajo Nation: 1-866-841-0277
- Pascua Yaqui: 520-879-6060
- White Mountain Apache: 928-338-4811

[Have a TRBHA Case Manager?](#)
[Or want to get connected with a TRBHA?](#)

Indian Health Service Facilities, Tribally-Operated 638 Health Programs, and Urban Indian Health Programs (ITUs)



Contact Indian Health Services (IHS) or the Urban Indian Health Program to determine eligibility and receive referral information:

- Navajo Nation: 928-871-4811 (IHS)
- Tucson: 520-295-2405 (IHS)
- Phoenix: 602-364-5039 (IHS)
- Native American Connections: 602-254-3247 (Urban Indian Health Program)
- Native Health: (602) 279-5262 (Urban Indian Health Program)

American Indian Medical Home (AIMH)



- Chinle Comprehensive Health Care Facility
- Fort Yuma Health Center
- Parker Indian Health Center
- San Carlos Apache Healthcare Corporation
- Phoenix Indian Medical Center
- Tuba City Regional Health Care Corporation
- Whiteriver Indian Hospital
- Winslow Indian Health Care Center

Are you enrolled with an AIMH (or want to be) for case management services?

Refer to the next page for contact information

Concerns?



Concerns about the care you have received?

- Contact AHCCCS Clinical Resolution Unit 602-364-4558 or 800-867-5808 or CQM@azahcccs.gov

Report abuse, neglect or exploitation of vulnerable adults or children to:

- Adults (APS) 1- 877-767-2385
- Children (DCS): 1-888-767-2445

Fraud, Waste and Abuse Concerns? Report it to AHCCCS OIG at 602-417-4045 or AHCCCSFraud@azahcccs.gov.

Member Services/ Health-e-Arizona Plus



Contact Member Services at 602-417-7100 or 1- 800-334-5283

- Lost insurance card
- Need to change health plan

Contact HEA Plus at healthearizonaplus.gov or 1-855-432-7587

- AHCCCS enrollment (renew or get enrolled)
- Food Stamps/Cash Assistance
- Lost SNAP card
- Updating your contact information (address/phone/email)

Suicide and Crisis Hotline by County or Dial 988	County or Tribal Nation Served
Statewide Crisis Line: 844-534-HOPE (4673)	Statewide
Maricopa County: 1-800-631-1314 or 602-222-9444	Maricopa County
Arizona Complete Health- Complete Care Plan: 1-866-495-6735	Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz and Yuma
Care1st ACC-RBHA: www.care1staz.com , 1-866-560-4042	Mohave, Coconino, Yavapai, Navajo, and Apache
Gila River and Ak-Chin Indian Communities: 1-800-259-3449	Gila River and Ak-Chin
Salt River Pima Maricopa Indian Community: 1-855-331-6432	Salt River Pima Maricopa

Indian Health Service (IHS), Tribally-Operated 638 and Urban Indian Health Programs (ITU) *For referral information contact the nearest ITU (see list below). If unsure where to go, contact the nearest IHS area office listed.	County or Tribal Nation Served
Navajo Area Office: 928-871-5812/5813/5801	Navajo Nation
Tucson Area Office: 520-295-2405	Tohono O'Odham Nation and Pascua Yaqui Tribe
Phoenix Area Office: 602-364-5179 for behavioral health resource information	All other Arizona Tribal Nations
IHS/Tribally-Operated 638/Urban Indian Health Program (ITU): www.azahcccs.gov/AmericanIndians/AmericanIndianHealthFacilities/ITUsList.html	See list for specific Tribal Nation served.
Native American Connections: 602-254-3247 www.nativeconnections.org	
Native Health: (602) 279-5262 www.nativehealthphoenix.org	

American Indian Medical Home (AIMH)	
Chinle Comprehensive Health Care Facility: 928-674-7001	San Carlos Apache Healthcare Corporation: 1-928-475-1400
Fort Yuma Health Center: 760-572-4100, 800-862-4911	Tuba City Regional Health Care Corporation: 1-866-976-5941
Parker Indian Health Center: 928-669-2137	Whiteriver Indian Hospital: 928-338-4911
Phoenix Indian Medical Center: 602-263-1200	Winslow Indian Health Care Center: 928-289-8143

Tribal Regional Behavioral Health Authority (TRBAs)	County or Tribal Nation Served
Gila River TRBHA: www.grhc.org and 1-888-484-8526 ext. 7100	Gila River Indian Community
Navajo Nation TRBHA: www.nndbmhs.org and 1-866-841-0277	Navajo Nation
Pascua Yaqui TRBHA: www.pascuayaqui-nsn.gov and 520-879-6060	Pascua Yaqui Tribe
White Mountain Apache TRBHA: www.wmabhs.org and 928-338-4811	White Mountain Apache Tribe

Regional Behavioral Health Agreements (ACC-RBHAs)	County or Tribal Nation Served
Arizona Complete Health-Complete Care Plan ACC-RBHA www.azcompletehealth.com/complecare , 1-888-788-4408	La Paz, Pima, Yuma, Graham, Greenlee, Santa Cruz, and Cochise
Mercy Care ACC-RBHA: www.mercycareaz.org and 1-800-624-3879	Gila, Maricopa, Pinal
Care1st ACC-RBHA: www.care1staz.com , 1-866-560-4042	Mohave, Coconino, Yavapai, Navajo, and Apache

AHCCCS Complete Care Plan (ACC Plan)	Geographic Service Area (GSA) Served
Care1st Health Plan: www.care1staz.com and 1-866-560-4042	North, Central
Health Choice Arizona: www.healthchoiceaz.com and 1-800-322-8670	North, Central
Molina Complete Care: www.molinahealthcare.com and 1-800-424-5891	Central
Mercy Care: www.mercycareaz.org and 1-800-624-3879	Central
Banner-University Family Care: www.bannerufc.com/acc and 1-800-582-8686	Central, South
United Healthcare Community Plan: www.uhccommunityplan.com and 1-800-348-4058	Central, South
Arizona Complete Health-Complete Care Plan: www.azcompletehealth.com/complecare and 1-888-788-4408	Central, South

Special Assistance for Individuals Living with a Serious Mental Illness (SMI)
 For individuals living with Serious Mental Illness (SMI) and in need of special assistance, you can contact the Office of Human Rights and Individual Family Affairs at OHRts@AZAHCCCS.GOV. 602-364-4585 or 800-421-2124 (toll free)

Need assistance with housing? For immediate needs, please call 211 or contact your TRBHA case manager, case manager, or provider.

List of transport providers with permission to transport on tribal land: www.azahcccs.gov/PlansProviders/Downloads/NEMTList.pdf

Need medical or behavioral health providers? Please reach out to your TRBHA, ITU or AIMH case manager. You may also search for an AHCCCS Registered Provider at www.azahcccs.gov/Members/ProgramsAndCoveredServices/ProviderListings

(PT28) NON-EMERGENCY MEDICAL TRANSPORT (NEMT) TRIBAL BUSINESS LICENSE BY TRIBE

COLORADO RIVER INDIAN TRIBE	
Provider Name	Business Phone
DAY AND NIGHT MED TRANS	(602) 405-2241
IN POWER TRANS	(602) 561-2095
STATEWIDE EXPRESS INC	(928) 680-1222
TIGER MEDICAL TRANS	(480) 659-4514
TRISTAN TRANSPORTATION C1	(480) 797-5257
GILA RIVER INDIAN TRIBE	
Provider Name	Business Phone
A FRIENDLY CAB	(602) 299-8129
A HELPING HAND TRANS	(480) 374-0361
AAA CAB SERVICE INC	(480) 966-8377
ACCURATE MEDICAL TRANS	(480) 326-2165
AZ PATIENT TRANSPORT	(520) 836-0303
CIRCULAR VALLEY CARE	(480) 401-8371
FIRST CHOICE MEDICAL TRAN	(651) 234-9600
IN POWER TRANS	(602) 561-2095
JUST FOR YOU TRANS SVCS	(602) 477-8256
ON TIME MED TRANS INC	(602) 435-4443
ON TIME MEDICAL TRANSPORT	(480) 730-8800
TARA TRANS	(480) 228-4098
VALLEY BEST TRANSPORTATIO	(520) 551-2742
Z-BEST MEDICAL TRANSPORTA	(602) 374-0573
HOPI TRIBE	
Provider Name	Business Phone
A PLUS MEDICAL TRANSPORT	(602) 373-4960
ALLSTATE MED LLC	(928) 207-5777
ARROW TRANSPORT, LLC	(928) 734-9244
AZ EZ RIDE LLC	(520) 729-8980
AZ UNITY TRANS LLC	(623) 313-4492
CHICAGO MEDICAL TRANSPORT	(928) 358-1406
E-GO MEDICAL TRANSPORTATI	(855) 348-8091
HAMANA ENTERPRISES INC	(928) 734-1282
HONAWA-COIN, LEORA E	(928) 401-1510

(PT28) NON-EMERGENCY MEDICAL TRANSPORT (NEMT) TRIBAL BUSINESS LICENSE BY TRIBE

HOPI CANCER SUPPORT SRVCS	(928) 734-1151
IMAM TRANS	(602) 437-1092
IN POWER TRANS	(602) 561-2095
JDS TRANSPORT SERVICES	(928) 724-3218
K & L TRANSPORT	(928) 358-8180
KALMED MEDTRAN	(602) 697-2068
KT TRANSPORT	(928) 734-0013
PRINCE MED TRANS, LLC	(928) 229-7000
SAFE&CARE TRANSPORTATION	(480) 907-4474
SMOKE SIGNAL TRANSPORT	(928) 725-3960
TIMBERLINE MEDICAL	(602) 516-4473
TRISTAN TRANSPORTATION C1	(480) 797-5257
VALLEY BEST TRANSPORT.	(520) 551-2742
WHITE HORSE MED TRANS	(602) 237-5315
NAVAJO NATION	
Provider Name	Business Phone
3TURKEY INGENUITY	(928) 714-8495
A FRIENDLY CAB	(602) 299-8129
A PLUS MEDICAL TRANSPORTA	(602) 373-4960
ACCURATE MEDICAL TRANS	(480) 326-2165
ALL AZ MED TRANS	(205) 207-7777
ALLSTATE MED LLC	(928) 207-5777
ALMS TRANSPORT	(480) 922-3299
ALRAHMA CARE TRANSPORT	(602) 760-9102
AMERICAB TRANSPORTATION	(602) 336-0000
ANDERSON TRANSPORT	(505) 592-9540
APACHE TAXI LLC	(480) 804-1166
AZ EZ RIDE LLC	(520) 729-8980
AZ HARMONY MEDICAL TRANSP	(928) 266-1275
AZ LNL TRANSPORT LLC	(602) 654-7593
AZ MED TRANSPORTATION	(602) 614-1042
AZ UNITY TRANS LLC	(623) 313-4492
AZMEDICAL TRANS LLC	(336) 255-6578
B.E.S.T. TRANSPORTERS	(928) 280-6583

**(PT28) NON-EMERGENCY MEDICAL TRANSPORT (NEMT) TRIBAL
BUSINESS LICENSE BY TRIBE**

BETTER DAY TRANSPORTATION	(928) 206-1512
CITIZENS MED TRANS	(336) 456-1560
E-GO MEDICAL TRANSPORT.	(855) 348-8091
E-NAH SOLUTIONS, LLC	(480) 334-6147
ELBONDY MED TRANSPORT LLC	(623) 703-2988
EXPRESS MEDICAL TRANS	(480) 935-0807
FAST CARE TRANSPORTATION	(602) 554-8507
FIRST CHOICE MEDICAL TRAN	(651) 234-9600
FUTURE TRANS SYSTEMS	(480) 410-2359
GASMALLA ELHAG ALMA TRANS	(520) 850-2434
GUBARA TRANS LLC	(623) 383-0910
HAMANA ENTERPRISES INC	(928) 734-1282
HANDICAR	(520) 881-3391
HEAL MEDICAL TRANS	(602) 230-1111
HEROES TRANSPORTATION INC	(480) 239-7544
HOOGHAN HOZHO CARE&TRAN	(888) 220-6218
I-GROUP MED TRANSPORT	(520) 339-3138
IN POWER TRANS	(602) 561-2095
JDS TRANSPORT SERVICES	(928) 724-3218
KALMED MEDTRAN	(602) 697-2068
KINLANI NON EMER MED TRAN	(928) 853-5722
LATRIKUNDA TRANS SVCS.	(520) 991-5906
LIFELINE MEDICAL TRANS	(602) 388-6615
MEDEX GROUP	(480) 273-9009
MEDICARE TRANS LLC	(480) 326-6007
MERCY MEDICAL TRANS	(678) 662-5009
MK VALLY TRANSPORTATION L	(623) 229-3954
NATIVE TRANS	(928) 613-0696
NAVAJO EXPRESS	(928) 283-6332
NEMT SOLUTION LLC	(480) 330-5012
NORTHERN MED TRANS LLC	(602) 391-3415
ON TIME MED TRANS INC	(602) 435-4443
ON TIME MEDICAL TRANSPORT	(480) 730-8800

(PT28) NON-EMERGENCY MEDICAL TRANSPORT (NEMT) TRIBAL BUSINESS LICENSE BY TRIBE

PREFERRED TRANSPORT	(928) 697-8230
PRESTIGIOUS TRANSPORTERS	(928) 349-0555
PRINCE MED TRANS, LLC	(928) 229-7000
QUALITY TRANSPORT, SOLUTI	(505) 215-1751
RAINBOW MEDICAL TRANS LLC	(480) 800-1985
RIDE N SAFE NON EMERG TRN	(928) 380-2480
RIGHT RIDE TRANSPORTATION	(928) 550-8100
SAFE TRAN LLC	(480) 907-4927
SAFE&CARE TRANSPORTATION	(480) 907-4474
SALIZA MEDICAL TRANS	(602) 632-2618
SMOKE SIGNAL TRANSPORT	(928) 725-3960
SOARING EAGLE NON EMERG	(505) 863-0100
SUDA CARE	(336) 456-1560
SUNRISE TRAIL TRANSPORT	(928) 429-6138
SUNRISE TRANSPORT	(928) 612-4557
TALA MED TRANS	(602) 463-0593
TARA TRANS	(480) 228-4098
TIGER MEDICAL TRANS	(480) 659-4514
TNT NON-EMERGENCY TRANS	(928) 724-3192
TRISTAN TRANSPORTATION C1	(480) 797-5257
TSINIGINE-BEGAY, KRISTY	(928) 313-1220
TTTRANSONE LLC	(480) 543-8051
TURQUOISE TRAIL TRANSPORT	(928) 675-1144
TYMON LLC	(480) 232-8025
VELOCITY MEDICAL TRANS.	(480) 516-8522
WHITE HORSE MED TRANS	(602) 237-5315
WINSLOW INDIAN HEALTH	(928) 289-6297
QUECHAN TRIBE	
Provider Name	Business Phone
TIGER MEDICAL TRANS	(480) 659-4514
YUMA MEDICAL TRANSPORT	(928) 920-4935
SALT RIVER PIMA INDIAN COMMUNITY	
Provider Name	Business Phone

**(PT28) NON-EMERGENCY MEDICAL TRANSPORT (NEMT) TRIBAL
BUSINESS LICENSE BY TRIBE**

CHICAGO MEDICAL TRANSPORT	(928) 358-1406
IN POWER TRANS	(602) 561-2095
TIGER MEDICAL TRANS	(480) 659-4514
TTTRANSONE LLC	(480) 543-8051
SAN CARLOS APACHE TRIBE	
Provider Name	Business Phone
AZ MED TRANSPORTATION	(602) 614-1042
COMMUNITY HEALTH REP.	(928) 475-2798
HAWU MEDICAL TRANSIT LLC	(928) 475-4337
TOHONO O'ODHAM NATION	
Provider Name	Business Phone
A FRIENDLY CAB	(602) 299-8129
ACCURATE MEDICAL TRANS	(480) 326-2165
FIRST CHOICE MEDICAL TRAN	(651) 234-9600
KALMED MEDTRAN	(602) 697-2068
TYMON LLC	(480) 232-8025
VALLEY BEST TRANSPORT.	(520) 551-2742
WHITE MOUNTAIN APACHE TRIBE	
Provider Name	Business Phone
AZ MED TRANSPORTATION	(602) 614-1042
FIRST CHOICE MEDICAL TRAN	(651) 234-9600
TIMBERLINE MEDICAL	(602) 516-4473
YAVAPAI PRESCOTT INDIAN TRIBE	
Provider Name	Business Phone
IN POWER TRANS	(602) 561-2095
IHS/638 PT28 PROVIDERS	
Provider Name	Business Phone
HU HU KAM MEMORIAL HOSP	(602) 528-1200
HUALAPAI HEALTH DEPT	(928) 769-2207
PASCUA YAQUI HLTH DEPT.	(520) 879-6019
PASCUA YAQUI TRIBE	(520) 879-6019
WHITE MTN APACHE-WHTRIV	(928) 338-1808
NO TRIBAL BUSINESS LICENSE ON FILE	
Provider Name	Business Phone
24 7 AMBULATORY SERVICES	(520) 838-4277
ADVANCE CARE SOLUTIONS	(480) 287-2159
AERO TRANSPORTATION (MZ)	(928) 300-0544
ARIZONA ELDER-RIDE LLC	(520) 305-6607

(PT28) NON-EMERGENCY MEDICAL TRANSPORT (NEMT) TRIBAL BUSINESS LICENSE BY TRIBE

ARIZONA MEDICAL TRANSIT	(520) 792-0944
ARIZONA SENIOR TRANSPORT	(612) 616-9619
ARIZONA WORLD EXPRESS	(520) 458-3330
ASI MED TRANS LLC	(602) 550-9702
BIG STAR EMPOWERMENT LLC	(619) 324-3344
CARE TRANSIT	(602) 777-7373
COLORADO RIVER INDIAN TR	(928) 669-6577
COMTRANS, INC.	(602) 231-0102
DESERT BREEZE TRANSPORT	(602) 308-4502
DISCOUNT CAB-METRO TAXI	(469) 893-6015
ELITE TAX CAB, LLC	(602) 307-5555
EZ MEDICAL TRANSPORTATION	(480) 404-6045
FAST TRANS LLC.	(480) 639-7996
GRACE BEHAVIORAL HEALTH	(602) 231-0102
HOPE MEDICAL TRANSPORT	(602) 268-1913
HOPI MEDICAL TRANSPORT.	(928) 737-6351
I.M.A. TRANS, LLC	(480) 219-1040
KRJ TRANSIT, INC	(928) 289-2526
LOS NINOS TRANSPORTATION	(602) 243-4231
MEDASSURE OF TUCSON, INC	(520) 884-9484
MEDCARE TRANSPORT CORP	(786) 510-1797
MEDSTAR MEDICAL TRANS	(480) 659-6807
MEDTRANS EXPRESS INC	(480) 688-7766
MO MEDTRANS LLC	(480) 800-3130
MTN CAB, LLC	(928) 368-8555
NOOMI TRANSPORTATION	(623) 759-1497
PHOENIX EI TRANSPORTION	(602) 230-1414
SAFEWING	(602) 651-1430
TES TRANSPORTATION	(602) 518-2750
TKC HOLDINGS LLC	(928) 777-7777
TRANSERV TRANS	(928) 753-5993
TUCSON INDIAN CENTER	(520) 884-7131
VEYO LLC	(877) 239-0981
VIP TAXI	(520) 888-2996

NOTICE OF NON-DISCRIMINATION

The Arizona Health Care Cost Containment System (AHCCCS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AHCCCS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. AHCCCS provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, and other formats). AHCCCS provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact the Health-e-Arizona Plus Customer Support Center at 1-855-432-7587 (TTY: 711).

If you believe that AHCCCS failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the AHCCCS General Counsel. You can file a grievance in person or by mail, fax, or email. Your grievance must be in writing and must be submitted within 180 days of the date that the person filing the grievance becomes aware of what is believed to be discrimination. Submit your grievance to: General Counsel, AHCCCS Administration, Office of the General Counsel, MD 6200, 801 E. Jefferson St., PO Box 25520, Phoenix, AZ 85034. Phone: 602 417 4455, Fax: 602 253 9115 Email: EqualAccess@azahcccs.gov. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail at U.S. Department of Health and Human Services; 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201; or by phone: 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

AVISO DE NO DISCRIMINACIÓN

Arizona Health Care Cost Containment System (AHCCCS) cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. AHCCCS no excluye a las personas ni las trata de forma diferente debido a su origen étnico, color, nacionalidad, edad, discapacidad o sexo. AHCCCS proporciona asistencia y servicios gratuitos a las personas con discapacidades para que se comuniquen de manera eficaz con nosotros, como los siguientes intérpretes de lenguaje de señas capacitados y información escrita en otros formatos (letra grande, audio, formatos electrónicos accesibles, y otros formatos). AHCCCS proporciona servicios lingüísticos gratuitos a personas cuya lengua materna no es el inglés, como los siguientes intérpretes capacitados y información escrita en otros idiomas. Si necesita recibir estos servicios, comuníquese con Health-Arizona Plus Customer Support Center at 1-855-432-7587 (TTY: 711).

Si considera que AHCCCS no le proporcionó estos servicios o lo discriminó de otra manera por motivos de origen étnico, color, nacionalidad, edad, discapacidad o sexo, puede presentar un reclamo a AHCCCS General Counsel. Puede presentar el reclamo en persona o por correo postal, fax o correo electrónico. Su querrela deberá presentarse por escrito en plazo de 180 días a partir de la fecha en la que la persona que se querelle se percate de lo que le parezca ser discriminado. Remita su querrela a: General Counsel, AHCCCS Administration, Office of the General Counsel, MD 6200, 801 E. Jefferson St., Phoenix, PO Box 25520, AZ 85034. Número de teléfono 602-417-4455, o envíela por fax a: 602-253-9115. Envíela por correo electrónico (Email) a: EqualAccess@azahcccs.gov. También puede presentar un reclamo de derechos civiles ante la Office for Civil Rights (Oficina de Derechos Civiles) del Department of Health and Human Services (Departamento de Salud y Servicios Humanos) de EE. UU. de manera electrónica a través de Office for Civil Rights Complaint Portal, disponible en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, o bien, por correo postal a la siguiente dirección o por teléfono a los números que figuran a continuación: U.S. Department of Health and Human Services; 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201; 1-800-368-1019, 800-537-7697 (TDD). Puede obtener los formularios de reclamo en el sitio web <http://www.hhs.gov/ocr/office/file/index.html>.

