



## AHCCCS Housing Program Transition FAQs for Members

On **October 1, 2021**, Arizona Behavioral Health Corporation and HOM, Inc., will become the new Statewide Housing Administrator for the AHCCCS Housing Program in Arizona.

ABC provides quality, affordable, and supportive housing for persons with behavioral health needs in Arizona. You can learn more about ABC at [www.azabc.org](http://www.azabc.org).

ABC contracts with HOM, Inc., (HOM) to manage rent payments and perform day-to-day housing program management for the AHCCCS Housing Program. You can learn more about HOM at [www.hominc.com](http://www.hominc.com). They will be your primary contact after October 1, 2021.

Our goal is to be sure the transition is easy for you. The following FAQ provides helpful information related to this change.

On this page you will find information for members currently in housing, members in need of housing, and answers to general questions.

### Members Currently in Housing

**1. Will this change my rent or who pays my rent?**

No, this change does not affect your lease, housing support payments, or status in the housing program.

Housing payments will continue to be made on behalf of all program members starting on October 1, 2021. There should be no other changes to your rent or subsidy until your current lease is expiring and being renewed.

When it is time to renew your lease, HOM will review your income and other rent calculations and inspections as part of your lease renewal. It is important to note you must still pay any part of your rent or fees you are currently paying under your lease, if you pay a portion of your rent. You must also continue to follow all the rules of your current lease or tenancy agreement.

**2. As a housing program member, does this change affect my supportive services?**

No, this change does not affect any services that you get with your health plan or any case management or supportive services provider. You will continue to receive services from your current doctor.

### 3. Is there anything I can do to assist in the transition?

Here are some steps that might help the transition:

- Make sure you have an up-to-date Release of Information with your provider.
  - Make sure to give copies of any notices you receive from your landlord or property manager to your care provider and HOM, Inc.
  - Continue to follow all your current lease rules including paying any part of your rent you pay each month (if you pay a portion of your rent).
  - Check to make sure you know your lease end date so you can work with ABC and HOM on your renewal when the time comes.
- If you are on a waitlist or have been referred for a housing placement, be sure to contact your provider and make sure your information is up to date.

### 4. I currently have been given approval for a housing placement and am waiting for a move in date or searching for a unit. What should I do?

ABC and HOM will honor all current referrals for housing or persons waiting for housing. ABC and HOM will work with the Regional Behavioral Health Authority (RBHA) and your provider to make sure they are aware of your status.

HOM will also contact you to make sure you have attended a briefing and put you in contact with a HOM Housing Specialist who can assist you in your placement or housing search.

### 5. I am on a waitlist, do I have to re-enroll? How do I confirm if I am on a waitlist?

You do not need to re-enroll. All RBHA or provider managed waitlists will be transitioned to ABC. ABC may confirm your continued need for housing and interest in staying on the waitlist as part of the transition but will not remove you from the waitlist.

If you have already submitted a housing application through your provider through the RBHA prior to October 1, 2021, please confirm with the RBHA Housing Department. You can also have your provider confirm with the RBHA Housing Department. After October 1, you can contact ABC by using the contact information below to check your status. After October 1, ABC will notify your provider if your application is selected.

## Members in Need of Housing Assistance

### 1. I am homeless and need housing, what do I do?



All help for AHCCCS Housing Programs is given by clinical providers and care teams. If you have a housing need, be sure to contact your behavioral health provider for an assessment and referrals for housing, including a referral to ABC.

## General Questions

### 1. Why is AHCCCS going to a statewide Housing Administrator?

Based on feedback and review of AHCCCS programs, AHCCCS chose to contract a Statewide Housing Administrator to improve its housing programs. ABC and HOM have over 20 years of experience with housing programs.

### 2. What housing programs are not covered?

The AHCCCS Housing Program (AHP) does not cover licensed behavioral health residential or other long term care facilities, grant funded housing programs, Transitional Housing Programs (Flex Care), or housing funds provided directly to the Tribal Regional Behavioral Health Authorities (TRBHAs).

### 3. Who will manage waitlists?

The AHCCCS Housing Administrator (ABC/HOM) will be responsible for managing a single statewide housing waitlist.