

**CHILDHOOD IMMUNIZATION
COMPLETION RATES**

April 1, 2026

Contents

- Executive Summary 2
 - Methodology 2
 - Overall Results and Analysis 2
 - Conclusion 3
- Overview 3
 - Background 4
 - Performance Goals 4
- Purpose of Measurement 4
- Quality Indicators 4
- Methodology 5
 - Eligible Population 5
 - Study Sample 6
 - Data Collection 6
 - Data Validation 6
 - Data Analysis 6
 - Data Limitations 6
- Results 6
 - AHCCCS Aggregate Results 6
 - AHCCCS Contractor Results 7
- Discussion and Conclusions 7
 - Barriers 7
 - Initiatives 8
- Recommendations 8
- Works Cited 11
- Appendix A 13
- Appendix B 14

Executive Summary

Since 1993, AHCCCS has regularly measured the immunization status of children two years of age. AHCCCS has established performance standards, based on national benchmarks, which are used to evaluate AHCCCS-contracted health plan (Contractor) performance. Contractors must meet the performance standard for each vaccine and vaccine series; if a Contractor performs lower than the associated benchmark, it may be required to implement a Corrective Action Plan (CAP) and may be subject to regulatory action [inclusive of sanction(s), if the Contractor fails to improve its rate(s)].

This report is presented in accordance with state law (ARS §36-2904), which requires a biennial status of 24-month immunization completion rates for children two years of age served by AHCCCS. This report evaluates the performance of Contractors, individually and overall. Based on the methodology utilized to calculate these measures (including administrative calculations, hybrid data collection, and associated performance measure validation activities), included rates are reflective of the most current data available at the time of publishing this report.

Methodology

A systematic sample of child members who turned 24 months of age on or between January 1, 2024, and December 31, 2024, and who were continuously enrolled twelve months prior to the child's second birthday were included in this study.

AHCCCS utilized the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS)[®] technical specifications. AHCCCS contracted with its External Quality Review Organization (EQRO) as part of its Performance Measure Validation (PMV) activities to determine the extent to which the Contractor performance measure rates were calculated following the applicable technical specifications.

Overall Results and Analysis

The CY 2024 AHCCCS statewide aggregate rates for individual and combination immunizations are displayed in Table 1, along with CY 2023 and CY 2022 rates for comparison.¹ Table 1 includes measurement results for ten individual vaccines and one combination rate that protect against fourteen different diseases and viruses: diphtheria, tetanus and acellular pertussis (DTaP), inactivated poliovirus (IPV), measles, mumps and rubella (MMR), haemophilus influenzae type b (HiB), hepatitis B (Hep B), varicella zoster (VZV), pneumococcal conjugate (PCV), hepatitis A (Hep A), rotavirus (RV), and influenza.

NCQA produces a State of Health Care Quality Report annually which focuses on quality issues the country faces and assists in driving improvement in the delivery of evidence-based medicine and care. The report includes trends for performance over time, tracks variations in care, and recommends quality improvement.

¹ For more information related to previous year's performance, please refer to previous Childhood Immunization Completion Rates found on the AHCCCS website.

Table 1: Aggregate Individual/Combination Immunization Completion Rates by 24 Months of Age

AHCCCS Rate ^{1,2}	DTaP	IPV	MMR	HiB	Hep B	VZV	PCV	Hep A	RV	Flu	Combo 3 ³
	(4 doses)	(3 doses)	(1 dose)	(3 doses)	(3 doses)	(1 dose)	(4 doses)	(1 dose)	(2-3 doses)	(2 doses)	
CY 2024	72.3%	86.0%	84.6%	85.1%	86.5%	84.0%	72.1%	83.8%	69.5%	30.0%	65.9%
CY 2023	67.4%	82.5%	80.1%	82.0%	82.8%	80.0%	67.8%	78.8%	63.5%	30.8%	61.7%
CY 2022	65.6%	82.9%	80.0%	81.6%	82.8%	79.4%	67.1%	78.5%	67.5%	34.5%	59.6%

Rates in **bold** met or exceeded the NCQA Medicaid Mean for the associated year.

¹ Rates reflective of measures calculated at the Contractor level utilizing administrative or hybrid methodologies.

² Rates reflective of AHCCCS Complete Care (ACC); AHCCCS Complete Care – Regional Behavioral Health Agreements (ACC-RBHA); Arizona Department of Child Safety Comprehensive Health Plan (DCS CHP); Arizona Department of Economic Security, Division of Developmental Disabilities (DES/DDD); and Arizona Long Term Care System, Elderly and Physical Disabilities (ALTCS-EPD) Contractor performance.

³ The Combo 3 rate is inclusive of the following individual vaccines: DTaP, IPV, MMR, HiB, Hep B, VZV, and PCV.

AHCCCS rates were compared with the most recent national means for Medicaid health plans as reported within the NCQA State of Health Care Quality Report. When compared to the national mean for Medicaid health plans, Arizona met or exceeded the benchmark for five CY 2024 childhood immunization status submeasure rates. Refer to the *Discussion and Conclusions* section of this report for additional information.

Conclusion

AHCCCS and its Contractors continue to promote completion and timely immunizations for all populations served, with a specific focus on childhood and adolescent immunizations. Contractors continue comprehensive outreach efforts to encourage parents to complete immunizations for their children and to providers to schedule appointments necessary to administer vaccines. AHCCCS, its Contractors, and relevant stakeholders work collaboratively to develop interventions and education initiatives between measurement periods, which include monitoring local, state, and national trends that could potentially impact immunization rates.

AHCCCS Contractors are expected to conduct additional analysis of their data so they may identify barriers and develop interventions to improve performance. AHCCCS Contractors that did not meet the Medicaid Mean for the individual/combination immunization completion rates for CY 2023 implemented a CAP in an effort to improve performance. Additionally, Contractors will be required to develop and implement quality improvement activities for any CY 2024 rates that did not meet the associated Medicaid Mean. AHCCCS will continue to work with and monitor the Contractors’ performance, focusing on those with lower performance measure rates, to assist them in making progress toward reaching state and national goals.

Overview

According to the Centers for Disease Control and Prevention (CDC), babies are born with immune systems that are capable of defending the body against germs, but not strong enough to handle some deadly diseases. Vaccination is proven to be one of the most effective ways for the immune system to recognize and learn to fight against these diseases. As HealthyChildrens.org reports on its web page, vaccines are one of the greatest successes of the public health field and most childhood vaccines are 90% to 99% effective in preventing disease.

Vaccination is important not only to the individual, but also to those living in their communities. According to Lee et al., “When a sufficiently high proportion of a population is vaccinated against communicable diseases, the entire population can obtain protection.” A study by Briss et al., reports that within the United States, childhood

diseases have decreased by 95% due to immunizations since the end of the 20th century. According to the CDC's SchoolVaxView site, there has been a national decline in vaccination rates amongst kindergarteners for the 2024-25 school year, compared to 2023-24 school year.

According to CDC's SchoolVaxView, for the 2024-25 school year, vaccination coverage amongst kindergarteners declined for all reported vaccines. Vaccination coverage ranged from 92.1% for DTaP to 92.5% for MMR; thereby, reflecting a decrease compared to the 2023-24 school year. Vaccination coverage for four vaccines (DTaP, MMR, Polio, and Varicella) was recorded below the 93% national vaccination rate. In addition, CDC's SchoolVaxView reported that the exemption rates for vaccination amongst kindergarteners increased from 3.3% to 3.6% during the 2024-25 school year compared to the previous year. Monitoring of immunization completion rates is critical in identifying under-vaccinated populations, increasing coverage levels to prevent disease outbreaks, and reducing health care costs.

Background

Since 1993, AHCCCS has regularly measured the immunization rates of children 24 months of age. Arizona Revised Statute §36-2904 requires that AHCCCS submit a report to the Governor and Legislature that represents a statistically valid sample evaluating the number of AHCCCS enrolled children who received immunizations recommended by the CDC by age two.

This biennial report evaluates childhood immunization compliance for each of the AHCCCS Complete Care (ACC) health plans (Contractors); the Arizona Department of Child Safety, Comprehensive Health Plan (DCS CHP); and the Department of Economic Security, Division of Developmental Disabilities (DES/DDD). This report includes measurement results for ten individual vaccines and one combination rate that protect against fourteen different diseases and viruses: DTaP, IPV, MMR, HiB, Hep B, VZV, PCV, Hep A, RV, and influenza. The recommended vaccination schedule can be found in Appendix A.

Performance Goals

AHCCCS has established performance measure performance standards, based on national benchmarks, which are used to evaluate Contractor performance. AHCCCS aggregate, ACC Contractors', DCS CHP, and DES/DDD rates were compared to the most recent national means for Medicaid health plans as reported within the NCQA State of Health Care Quality Report.

Contractors must meet the performance standard for each vaccine and vaccine series. If a Contractor performs lower than the associated benchmark, it may be required to develop and implement quality improvement activities and may be subject to regulatory action [inclusive of sanction(s) if the Contractor fails to improve its rate(s)]. It is important to note that a Contractor may not meet the performance standard for an individual immunization but may meet the performance standard for a particular combination, as the performance standard set for combinations is lower than those set for individual immunizations.

Purpose of Measurement

This study was conducted to determine the immunization rates of AHCCCS members who turned age two by December 30, 2024, as required by state law (ARS §36-2904) and to evaluate Contractor performance. Aggregate rates are reported to determine the statewide compliance rates of children enrolled in AHCCCS. Individual Contractor rates are reported separately to evaluate the performance of each Contractor.

Quality Indicators

In alignment with the Centers for Medicaid and CHIP Services, Centers for Medicare and Medicaid Services (CMS), Technical Specifications and Resource Manual for Federal Fiscal Year 2025 Reporting, the study indicators

include the percentage of children in the denominator who met the following, on or before the child’s second birthday (unless otherwise noted):

Table 2: Childhood Immunization Criteria

Immunization	Description ¹
DTaP	At least four DTaP (diphtheria, tetanus and acellular pertussis) vaccinations with different dates of service
IPV	At least three IPV (inactivated poliovirus) vaccinations with different dates of service
MMR	At least one MMR (measles, mumps and rubella) vaccination, or a history of all of the following: measles illness, mumps illness, and rubella illness on the same or different dates of service
Hib	At least three Hib (haemophilus influenzae type b) vaccinations with different dates of service
Hep B	At least three hepatitis B vaccinations with different dates of service, or a history of hepatitis B illness
VZV	At least one VZV (varicella) vaccination on or between the child’s first and second birthday, or a history of varicella zoster illness
PCV	At least four PCV (pneumococcal conjugate) vaccinations with different dates of service
Hep A	At least one hepatitis A vaccination with a date of service on or between the child’s first and second birthday, or a history of hepatitis A illness
RV	At least two doses of the two-dose rotavirus vaccine on different dates of service, or at least three doses of the three-dose rotavirus vaccine on different dates of service, or at least one dose of the two-dose rotavirus vaccine and at least two doses of the three-dose rotavirus vaccine, all on different dates of service
Influenza	At least two influenza vaccinations with different dates of service
Combination #3	Four DTaP vaccinations, three IPV vaccinations, one MMR vaccination, three Hib vaccinations, three Hep B vaccinations, one VZV vaccination, and four PCV vaccinations.

¹ Anaphylaxis due to the vaccine will meet childhood immunization criteria.

For further information related to the associated criteria, please refer to the CMS *Core Set of Children’s Health Care Quality Measures for Medicaid and CHIP (Child Core Set) Technical Specifications and Resource Manual*.

Methodology

This study included children who turned two years of age during CY 2024, who were eligible under Medicaid (Title XIX and Title XXI of the Social Security Act) and who were continuously enrolled with one of the ACC, ACC-RBHA, DCS CHP, or DES/DDD Contractors during CY 2024.

Eligible Population

The study’s eligible population included children who:

- Turned two years old during the measurement year,
- Were continuously enrolled 12 months prior to the child’s second birthday,
- Had no more than one gap in enrollment of up to 45 days during the 12 months prior to the child’s second birthday, and
- Were enrolled on their second birthday.

Study Sample

The Contractor rates are reflective of hybrid calculation methodologies (inclusive of administrative and medical record data), except where indicated. For those measures calculated utilizing hybrid methodology, the Contractors’ methods for pulling a sample of eligible members aligned with the associated measure steward’s technical specification criteria and guidelines.

The AHCCCS aggregate rates are reflective of measures calculated at the Contractor-level utilizing administrative or hybrid methodologies, as indicated below. The aggregate rates were calculated in alignment with CMS’ methodology for calculating weighted aggregates as reported by AHCCCS’ EQRO.

Data Collection

Data collection was conducted by the Contractors and in alignment with the associated measure steward’s technical specification criteria and guidelines.

Data Validation

The Contractor-calculated rates underwent EQRO validation to assess the accuracy of rates reported, including review of the Contractors’ sampling and data collection methods.

Data Analysis

Upon completion of the EQRO validation activities, the Childhood Immunization Status aggregate rates were calculated in alignment with CMS’ methodology for calculating weighted averages as reported by the AHCCCS EQRO. The primary analysis provided results on the percentage of members who were appropriately immunized by two years of age for each quality indicator overall and by individual Contractor.

Data Limitations

At the time of this report’s publication, there were no known data limitations.

Results

AHCCCS Aggregate Results

The CY 2024 AHCCCS statewide aggregate rates for individual and combination immunizations are displayed in Table 3, along with CY 2023 and CY 2022 rates for comparison.

Table 3: Aggregate Individual and Combination Immunization Completion Rates by 24 Months of Age

AHCCCS Rate ^{1,2}	DTaP (4 doses)	IPV (3 doses)	MMR (1 dose)	HiB (3 doses)	Hep B (3 doses)	VZV (1 dose)	PCV (4 doses)	Hep A (1 dose)	RV (2-3 doses)	Flu (2 doses)	Combo 3 ³
CY 2024	72.3%	86.0%	84.6%	85.1%	86.5%	84.0%	72.1%	83.8%	69.5%	30.0%	65.9%
CY 2023	67.4%	82.5%	80.1%	82.0%	82.8%	80.0%	67.8%	78.8%	63.5%	30.8%	61.7%
CY 2022	65.6%	82.9%	80.0%	81.6%	82.8%	79.4%	67.1%	78.5%	67.5%	34.5%	59.6%

Rates in **bold** met or exceeded the NCQA Medicaid Mean for the associated year.

¹ Rates reflective of measures calculated at the Contractor level utilizing administrative or hybrid methodologies.

² Rates reflective of AHCCCS Complete Care (ACC); Arizona Department of Child Safety Comprehensive Health Plan (DCS CHP); Arizona Department of Economic Security, Division of Developmental Disabilities (DES/DDD); and Arizona Long Term Care System, Elderly and Physical Disabilities (ALTCS-EPD) Contractor performance.

³ The Combo 3 rate is inclusive of the following individual vaccines: DTaP, IPV, MMR, HiB, Hep B, VZV, and PCV.

As part of this analysis, AHCCCS reviewed both the trends in national performance and the state-specific performance between CY 2024 and CY 2022.² While it was noted that Arizona did not meet or exceed any of the CY 2022 benchmarks, the Arizona vaccination rates followed a similar trend in performance when reviewed in conjunction with national trends.

For CY 2023, Arizona continued not to meet or exceed any of the associated benchmarks; yet most of the rates (except IPV, RV, and Flu) demonstrated sustained or improved performance when compared to the previous year. However, in CY 2024, statistically significant improvements were noted for each of the 11 (individual vaccine and combination) submeasure rates when compared to the previous year.

Additionally, AHCCCS rates were compared with the most recent national means for Medicaid health plans as reported within the NCQA State of Health Care Quality Report. When compared to the national mean for Medicaid health plans, Arizona met or exceeded the benchmark for five CY 2024 childhood immunization status submeasure rates. This marks a 45-percentage point increase in the number of submeasure rates meeting or exceeding national benchmarks as compared to CY 2022. Additionally, of the six Arizona rates not meeting or exceeding the NCQA Medicaid Mean, all but one was within 1 percentage point of the benchmark. For additional information related to the most recent national means for Medicaid health plans, including the associated benchmark rates for which the comparison of AHCCCS' performance was based, please refer to the [NCQA State of Health Care Quality Report](#).

AHCCCS Contractor Results

The CY 2024 ACC, ACC-RBHA, DCS CHP, and DES/DDD Contractors' rates for individual and combination immunizations are displayed in Appendix B, along with CY 2023 and CY 2022 rates for comparison.

Discussion and Conclusions

The following section outlines identified barriers for children receiving vaccinations as well as AHCCCS initiatives aimed to improve vaccination rates.

Barriers

One ongoing barrier to receiving childhood immunizations since the previous measurement period is the concern and hesitancy by parents regarding complications and risks associated with vaccinating children. Many of these parents are choosing to refuse or delay vaccinating their children, which may increase the risk of vaccine preventable disease (VPD) outbreaks for their children and others within their communities. This is especially relevant to those who cannot be vaccinated due to illness or other medical reasons such as those who experience vaccine failure and children too young to be vaccinated. A national survey conducted in 2019 demonstrated that approximately one in 15 parents demonstrated vaccine hesitancy towards routine childhood vaccines, and approximately one in four parents demonstrated hesitancy towards the influenza vaccine (Kemp et al., "Parental Hesitancy").

Another barrier to vaccinating children is the gradual increase of nonmedical exemptions to school vaccination requirements for children entering kindergarten (United States, Dept. of Health and Human Services 8). According to the Arizona Department of Health Services (ADHS), there has been a decrease in vaccination coverage rates, followed by an increase in the use of immunization exemptions for children entering school.

Arizona law requires children to receive certain vaccines to attend school with exceptions only for medical, religious, or personal belief reasons. The ADHS evaluated personal exemption rates for vaccination coverage and

² For more information related to previous year's performance, please refer to previous Childhood Immunization Completion Rates found on the AHCCCS website.

reported a greater exemption for kindergarten and 6th grade children. According to the ADHS Arizona Immunization Coverage Levels website, the personal exemption rate increased from 8.7% to 9.0% for kindergarten during the 2024–2025 school year as compared to 2023–2024 school year. In addition, according to the CDC’s SchoolVaxView data, Arizona’s non-medical exemption rates for kindergarteners were higher compared to the U.S. median during the 2024–2025 school year.

Declining vaccination rates can lead to disease outbreaks within communities. According to ADHS’ Vaccine-Preventable Diseases program, there has been an ongoing outbreak of measles since August 2025 with a total of 261 cases in Arizona; 67% of these cases occurred with individuals under the age of 18 years and 97% of the total cases occurred among unvaccinated individuals. Receiving two doses of the MMR vaccine is recommended to protect children and the community from outbreaks.

Initiatives

To promote improvement with children and adolescents receiving well-child/well-care visits, AHCCCS implemented the Back to Basics PIP with a baseline measurement year of CYE 2019 and a final remeasurement year of CY 2024. Additionally, AHCCCS has included the Child and Adolescent Well-Care Visits and Well Child Visits in the First 30 Months of Life (Rates 1 and 2) as primary and/or secondary measures under its Alternative Payment Model Initiative (Withhold and Quality Measure Performance Incentive program) for the AHCCCS Complete Care (ACC) population since CYE 2023. In CYE 2024, the Childhood Immunization Status Combination 3 measure was included in the program as a secondary measure for the ACC population. Note: While initiatives focused on increasing the number of completed well-child and/or well-care visits have been implemented, immunizations are typically addressed during well-child/well-care visits and could therefore also be impacted.

Recommendations

The following recommendations to improve immunization completion rates among two-year-old members enrolled in AHCCCS were compiled from evidence-based research and identified best practices. Many AHCCCS Contractors have implemented several of these strategies. When compared to the national mean for Medicaid health plans, Arizona did not meet or exceed the benchmark for any childhood immunization; however, improvement is anticipated with the CY 2023 childhood immunization indicator rates (aggregate and Contractor-specific) based on preliminary data and Contractor feedback. As such, the previous report’s recommendations remain in place.

Contractors should continue using a variety of means to reach parents/guardians and encourage them to complete their children’s immunizations. According to the CDC’s Morbidity and Mortality Weekly Report (MMWR), mail and telephone reminder-recall systems to parents and providers have been found to be effective in improving immunization-completion rates (Valier, et al. 726). In addition, increasing the use of technology within member communication efforts, including the use of social media platforms and text messaging campaigns, should also be considered. Contractors may also consider offering incentives to parents of children who complete all immunizations by 24 months.

Contractors should utilize the immunization schedules provided by the CDC³ and the American Academy of Pediatrics (AAP)⁴ to ensure children are up to date with recommended vaccines. Contractors should utilize the immunization schedules that are inclusive of recommendations for all children (i.e., routine use), high-risk groups/populations, and recommendations based on shared clinical decision-making. The updated immunization schedule includes the shared clinical decision-making schedule, which is utilized after discussion is

³ For more information related to CDC’s child and adolescent immunization schedule, please refer see please refer to [Recommended Child and Adolescent Immunization Schedule](#).

⁴ For more information related to AAP’s child and adolescent immunization schedule, please refer see please refer to [Recommended Child and Adolescent Immunization Schedule](#).

made between the provider and the parent/guardian about the benefits a vaccine to the children (Handy, et al.). In addition, Contractors should apply the CDC's "catch-up" immunization schedule in conjunction with the appropriate immunization schedule, to help parents plan for completion of their children's vaccinations. When children are overdue for vaccinations, Contractors should consider the additional step of assisting parents/guardians with making appointments with their Primary Care Physicians (PCPs) and making arrangements for transportation assistance, if needed.

In addition to ongoing monitoring of completion of childhood vaccinations, Contractors should focus on rates of DTaP and PCV completion, particularly those children who have received only three doses. Given the effect that missing the fourth dose has on completion rates for the full series of immunizations, Contractors and providers should focus on ensuring that children complete the multidose vaccine series. Considering Arizona did not meet the Medicaid Mean for its DTaP and PCV rate, it is suggested that the Contractors focus on strategies to encourage completion of the multidose series. Effective strategies to increase vaccination rates for multidose series completion may include reminder-recall systems, prompts for clinicians/providers, and utilizing centralized immunization systems (Michaels et al., 176-184).

Contractors should improve outreach to specific racial/ethnic groups including Arizona's tribal population, as needed. Contractors should conduct internal analyses of results and work to increase rates for populations with an identified disparity by conducting needs analyses and developing culturally competent interventions.

Contractors should target outreach activities in specific geographic areas, as needed. Contractors should conduct internal analyses of results and work to increase rates in areas where there is an identified disparity, including working with providers and possibly county health departments to identify barriers to immunizations and resources to address those barriers. Provider education in vaccine management and delivery serving different areas of the state may be helpful.

Contractors should continue to analyze and research any obstacles to childhood vaccination, including but not limited to physical and psychological, and implement interventions to address identified obstacles. An example of physical barriers can include inconvenient clinic hours. Psychological barriers can include fear and unpleasant experiences related to vaccinations.

Physical

Contractors should continue to ensure that vaccination services are readily available to accommodate parents' working hours, whether working hours are traditional or non-traditional.

Transportation issues have been identified as one of the barriers to receiving recommended vaccinations. Providers are encouraged to take appropriate actions for this issue, such as holding community-based childhood vaccination events which may be more readily accessible for members.

Psychological

Contractors should encourage providers to utilize patient-focused strategies to increase childhood vaccinations. According to the CDC's Vaccines for your Children webpage, presumptive vaccine recommendation continues to be the number one reason for parents to get their children vaccinated. One study showed parents are more likely to get their children vaccinated when using a presumptive approach versus participatory approach. "When providers use a presumptive approach (one that assumes parents will choose to vaccinate), parents are more likely to accept vaccines than when a participatory approach (one that presents parents with a decision to make) is used" (Bjork and Morelli 33).

Contractors should continue or enhance member education to overcome parental fears regarding vaccination. This includes direct communication with members and their families and working with

providers to ensure that parents and guardians understand the potential consequences of not having children fully immunized. It is important that Contractors continue conversations with parents, especially after initial refusal, because this does not indicate unnecessary fears and objections cannot be overcome in the future. An article by Marotta and McNally notes that educational intervention methods can change a third of parents' minds who initially refused vaccines for their children.

Contractors should use and encourage their network providers to utilize resources from the CDC's National Immunization Program (NIP) such as Vaccine Information Statements (VIS), which provide easy-to-understand information on the benefits and risks of specific vaccines. A VIS must be provided to the recipient of any vaccine covered by the National Childhood Vaccine Injury Act (NCVIA) of 1986, which includes most immunizations given in childhood. These statements are available for all vaccines licensed in the U.S. and copies of VIS statements are available from state health authorities responsible for immunization; they can also be obtained from the CDC's website (www.cdc.gov) or from the Immunization Action Coalition (www.immunize.org). Translations of VIS statements into languages other than English also are available through the Immunization Action Coalition website and may be available from state immunization programs.

Contractors should continue to ensure that health care professionals who provide immunizations report all vaccinations to the Arizona State Immunization Information System (ASIS). With complete reporting, an automated registry is a valuable tool in helping providers determine the immunization status of children they are seeing at each visit, so that opportunities to vaccinate are not missed. This is especially important when children receive immunizations at multiple sites, and parents do not have current immunization records.

Works Cited

- Arizona Department of Health Services. *Arizona Immunization Coverage Levels — Immunization Data Report*.
<https://apps.azdhs.gov/IDRREportStats>. Accessed 2 Mar. 2026.
- Bjork, Adam, and Valerie Morelli. "Chapter 3: Immunization Strategies for Healthcare Practices and Providers."
Centers for Disease Control and Prevention, National Center for Immunization and Respiratory Diseases,
2024, <https://www.cdc.gov/pinkbook/hcp/table-of-contents/chapter-3-immunization-strategies.html>.
- Briss, P A, et al. "Reviews of evidence regarding interventions to improve vaccination coverage in children,
adolescents, and adults. The Task Force on Community Preventive Services." *American Journal of
Preventive Medicine*, vol. 18, no. 1, 2000.
- Centers for Disease Control and Prevention. "Talking with Parents about Vaccines." *Vaccines for Your Children*, 9
Aug. 2024, www.cdc.gov/vaccines-children/hcp/conversation-tips/index.html. Accessed 4 Mar. 2025.
- Centers for Disease Control and Prevention. "Your Child Needs Vaccines as They Grow!" *Vaccines &
Immunizations*, 11 Feb. 2026, <https://www.cdc.gov/vaccines/imz-schedules/child-easyread.html>.
Accessed 4 Mar. 2026.
- "Core Set of Children's Health Care Quality Measures for Medicaid and CHIP (Child Core Set) Technical
Specifications and Resource Manual for 2026 Core Set Reporting." *Centers for Medicare and Medicaid
Services*, [https://www.medicare.gov/medicaid/quality-of-care/downloads/medicaid-and-chip-child-core-
set-manual.pdf?t=1624632277](https://www.medicare.gov/medicaid/quality-of-care/downloads/medicaid-and-chip-child-core-set-manual.pdf?t=1624632277).
- Handy, L., et al. "News & Views – Shared Clinical Decision-Making: What It Is and Why It Matters." *Children's
Hospital of Philadelphia*, 2025, [https://www.chop.edu/vaccine-update-healthcare-
professionals/newsletter/shared-clinical-decision-making-what-it-and-why-it-matters](https://www.chop.edu/vaccine-update-healthcare-professionals/newsletter/shared-clinical-decision-making-what-it-and-why-it-matters).
- Kempe, Allison, et al. "Parental Hesitancy About Routine Childhood and Influenza Vaccinations: A National
Survey." *Pediatrics*, vol. 146.1, no. 1, 2020. doi:10.1542.
- Lee, Emily Oshima, et al. "The Effect of Childhood Vaccine Exemptions on Disease Outbreaks." *The Center for
American Progress*, 14 Nov. 2013, [https://www.americanprogress.org/article/the-effect-of-childhood-
vaccine-exemptions-on-disease-outbreaks](https://www.americanprogress.org/article/the-effect-of-childhood-vaccine-exemptions-on-disease-outbreaks). Accessed 25 Feb. 2022.

Marotta, Serese, and Veronica Valentine McNally. "Increasing Vaccine Confidence Through Parent Education and Empowerment Using Clear and Comprehensible Communication." *Academic pediatrics* vol. 21,4S (2021): S30-S31. doi:10.1016/j.acap.2021.01.016

"Measles in Arizona." *Arizona Department of Health Services*, 2026,
<https://www.azdhs.gov/preparedness/epidemiology-disease-control/measles/index.php>. Accessed 4 Mar. 2026.

Michels, Sarah Y et al. "Completion of multidose vaccine series in early childhood: current challenges and opportunities." *Current opinion in infectious diseases* vol. 37,3 (2024): 176-184.
doi:10.1097/QCO.0000000000001007

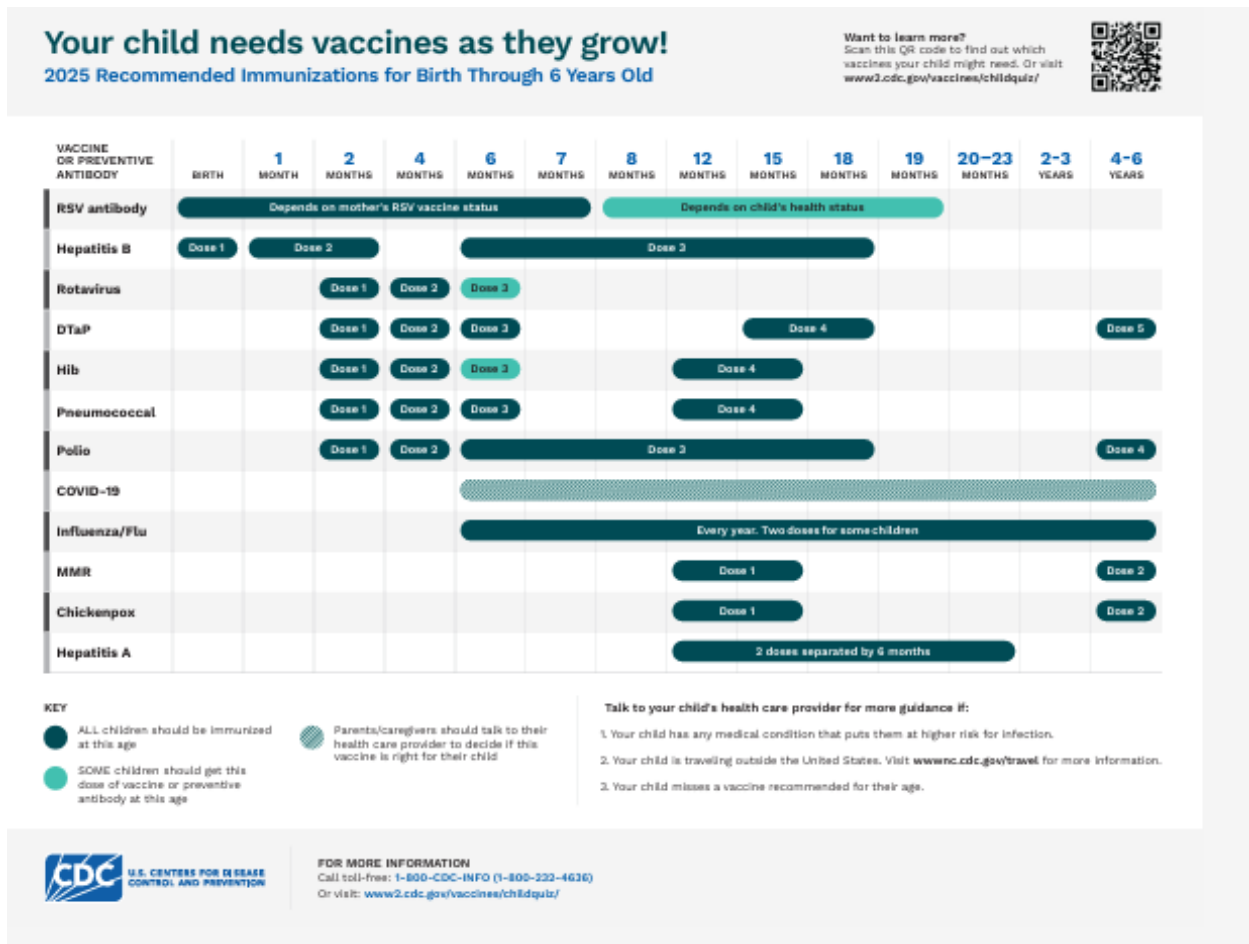
"State of Health Care Quality A look at health plans' collective improvement over time." *The National Committee for Quality Assurance*, <https://www.ncqa.org/report-cards/health-plans/state-of-health-care-quality-report>.

"Vaccination Coverage and Exemptions among Kindergartners." *SchoolVaxView*, Centers for Disease Control and Prevention, 31 July 2025, www.cdc.gov/schoolvaxview/data/index.html. Accessed 4 Mar. 2026.

Valier MR, Yankey D, Elam-Evans LD, et al. Vital Signs: Trends and Disparities in Childhood Vaccination Coverage by Vaccines for Children Program Eligibility — National Immunization Survey-Child, United States, 2012–2022. *MMWR Morb Mortal Wkly Rep* 2024;73:722-730.
DOI: <http://dx.doi.org/10.15585/mmwr.mm7333e1>

Appendix A

The recommended immunizations for children schedule can be accessed at the CDC Recommended Vaccinations for Infants and Children web page.⁵



⁵ AHCCCS utilized the version of the Childhood Immunization schedule available on the CDC website on January 5, 2026, as this version was applicable for the CY 2024 measurement period. For a more current version of the immunization schedule, please refer to [Recommended Child and Adolescent Immunization Schedule](#).

Appendix B

Contractor Individual and Combination Immunization Completion Rates by 24 Months of Age¹

Contractor	CY	DTaP	IPV	MMR	HiB	Hep B	VZV	PCV	Hep A	RV	Flu	Combo
		(4 doses)	(3 doses)	(1 dose)	(3 doses)	(3 doses)	(1 dose)	(4 doses)	(1 dose)	(2-3 doses)	(2 doses)	3 ⁵
AzCH	2024 ²	72.3%	86.8%	85.9%	85.7%	86.9%	85.4%	72.1%	84.7%	69.3%	30.9%	66.4%
	2023	67.2%	81.8%	80.5%	80.5%	82.2%	80.8%	68.4%	78.1%	66.2%	28.2%	62.5%
	2022	69.1%	84.7%	81.8%	82.7%	84.9%	80.8%	70.1%	79.8%	68.9%	36.5%	64.0%
BUFC	2024	74.0%	86.6%	85.2%	85.6%	87.1%	83.7%	73.7%	84.9%	71.3%	33.3%	68.1%
	2023	66.2%	85.2%	79.8%	85.4%	84.9%	79.1%	67.2%	79.1%	65.7%	31.1%	59.6%
	2022	67.9%	83.0%	82.0%	82.5%	84.7%	81.0%	68.9%	80.5%	68.9%	38.0%	61.8%
Care 1 st	2024 ²	60.2%	75.9%	73.7%	75.1%	77.6%	73.4%	60.9%	72.5%	61.4%	21.2%	54.3%
	2023	56.7%	73.2%	68.9%	69.1%	74.5%	68.4%	54.5%	68.9%	55.5%	22.4%	48.9%
	2022	53.5%	73.2%	68.9%	69.3%	75.7%	68.6%	53.5%	65.9%	58.2%	29.0%	47.2%
HCA	2024	62.5%	80.8%	81.5%	80.1%	82.2%	81.3%	65.7%	78.4%	65.2%	23.8%	58.4%
	2023	60.8%	79.6%	77.1%	79.3%	80.3%	77.1%	60.8%	75.4%	58.9%	24.3%	53.0%
	2022	56.9%	79.3%	76.6%	76.9%	83.5%	75.7%	60.8%	74.7%	61.8%	26.8%	52.8%
Mercy Care	2024	74.0%	87.1%	86.4%	86.6%	87.8%	85.4%	74.5%	85.6%	70.3%	30.4%	66.4%
	2023	66.9%	81.8%	78.1%	81.5%	82.5%	78.6%	68.6%	77.1%	58.6%	30.9%	62.5%
	2022	64.7%	83.5%	78.8%	83.0%	80.0%	78.8%	66.2%	78.1%	69.8%	31.4%	56.9%
Molina	2024	69.8%	87.6%	84.2%	87.1%	85.6%	84.4%	72.0%	83.5%	66.9%	28.2%	64.5%
	2023	63.5%	78.8%	78.1%	78.6%	82.0%	78.6%	65.5%	79.2%	61.3%	24.1%	58.9%
	2022	66.2%	82.2%	78.8%	83.0%	80.3%	78.6%	68.9%	78.3%	66.9%	31.9%	61.1%
UHCCP	2024	75.4%	86.9%	83.9%	85.9%	87.6%	83.9%	73.0%	83.9%	72.5%	29.4%	68.1%
	2023	73.0%	84.7%	84.2%	84.4%	83.7%	83.5%	72.0%	83.0%	68.9%	36.5%	67.2%
	2022	67.4%	83.7%	81.0%	82.2%	83.5%	80.8%	68.9%	79.3%	67.9%	37.2%	62.0%
DCS CHP	2024	80.3%	91.2%	91.7%	91.2%	89.3%	92.0%	75.7%	91.2%	60.6%	39.7%	70.3%
	2023	76.2%	92.2%	91.2%	89.3%	93.9%	90.8%	72.3%	90.5%	62.8%	41.4%	66.7%
	2022	78.2%	94.1%	94.1%	91.8%	93.6%	93.1%	78.7%	92.6%	69.1%	56.1%	71.8%
DES/DDD	2024	77.8%	83.7%	80.0%	85.2%	81.5%	79.3%	76.3%	83.7%	34.1%	54.8%	65.2%
	2023	73.5%	83.8%	82.9%	83.8%	81.2%	83.8%	71.8%	81.2%	37.6%	57.3%	66.7%
	2022	73.0%	84.0%	81.0%	83.0%	80.0%	82.0%	68.0%	80.0%	34.0%	55.0%	62.0%
AHCCCS Rate ^{3,4}	2024	72.3%	86.0%	84.6%	85.1%	86.5%	84.0%	72.1%	83.8%	69.5%	30.0%	65.9%
	2023	67.4%	82.5%	80.1%	82.0%	82.8%	80.0%	67.8%	78.8%	63.5%	30.8%	61.7%
	2022	65.6%	82.9%	80.0%	81.6%	82.8%	79.4%	67.1%	78.5%	67.5%	34.5%	59.6%

Rates in **bold** met or exceeded the NCQA Medicaid Mean for the associated year.

¹ Rates reflective of hybrid (administrative and medical record) methodology unless otherwise indicated.

² Rates reflective of administrative methodology only.

³ Rates reflective of mixed methodology (e.g., administrative only and hybrid methodologies).

⁴ Rates reflective of ACC, DCS CHP, DES/DDD, and ALTCS-EPD Contractor performance.

⁵ The Combo 3 rate is inclusive of the following individual vaccines: DTaP, IPV, MMR, HiB, Hep B, VZV, and PCV.