

March 2, 2020

The Honorable Douglas A. Ducey
Governor of Arizona
State Capitol
1700 West Washington
Phoenix, Arizona 85007

The Honorable Karen Fann
Arizona State Senate
1700 West Washington
Phoenix, Arizona 85007

The Honorable Russell Bowers
Speaker of the House
Arizona House of Representatives
1700 West Washington
Phoenix, Arizona 85007

Dear Governor Ducey, President Fann, and Speaker Bowers:

In accordance with A.R.S. §36-2907, please find the enclosed updated report regarding the Outpatient Treatment Program (OTP) Plan Reporting. This update provides an overview of the final reviews and public comment that ended February 7th. Do not hesitate to contact me at (602) 417-4458 if you have any question or would like additional information.

Sincerely,



Jami Snyder
Director

ANNUAL REPORT 2019 UPDATE
OPIOID TREATMENT PLAN SUMMARY REPORT



Douglas A. Ducey, Governor

Jami Snyder, Director

Submitted Pursuant to A.R.S. §36-2907

Published By:
Arizona Health Care Cost Containment System
801 East Jefferson
Phoenix, Arizona 85034

BACKGROUND

The Arizona Revised Statute §36-2907 states: the Administration and its contractors may reimburse an Opioid Treatment Program (OTP) provider for enrolled members only if the provider demonstrates enforcement of each plan contained in the annual report. Additionally, the statute indicates that the Administration and the Department of Health Services shall establish standards for designating centers of excellence for treating opioid use disorder statewide.

UPDATE

Opioid Treatment Program Reporting

AHCCCS has finalized its review of submitted OTP reports and has evaluated public comments. Reviews of reports for 44 locations were completed. Of those reviewed, 29 reports were determined sufficient in all areas; whereas 15 reports were determined insufficient in the following areas:

- *Security Plan*
- *Neighborhood Engagement Plan*
- *Community Relations and Education Plan*

The 15 reports were those submitted by one provider for each of their locations throughout the state. The areas of concern were identified based on the lack of documentation within policies and procedures. As their policies and procedures are mostly company specific, the areas of concern identified were almost consistently representative of all submitted reports for each location, with the exception of three locations. These locations were able to produce very specific information for neighborhood engagement that was deemed sufficient.

Areas of concern were identified based on the lack of presence of information within policies and procedures to adequately address areas such as: security monitoring processes, organizational charts and contact information, efforts to decrease overcrowding, evidence of parking sufficiency and how to connect with the provider after hours. The provider has officially been notified of the areas of concern and offered a technical assistance session to discuss the findings and concerns. This provider has until March 25, 2020, to resubmit documentation for final review.

In addition to the review of the provided documentation, AHCCCS reviewed public comments. Many comments did not indicate a specific OTP location; therefore, the comments were unable to be applied. The most frequent concern received for those comments that indicated specific locations were parking sufficiency as well as drop-off and pick-up concerns. With one specific location, AHCCCS received multiple comments regarding the lack of notification of community outreach and engagement from the provider. Information received from public comment was shared with the providers to allow for their further evaluation and coordination with their staff.