ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

150 N. 18th Avenue
Phoenix, AZ 85007
602.417.4000

KATIE HOBBS
GOVERNOR

ROBERTA HARRISON
INTERIM DIRECTOR

DATE: September 3, 2026

TO: Holders of the AHCCCS Medical Policy Manual (AMPM)

FROM: Division of Managed Care (DMC) Contracts and Policy Unit

SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCContractsandPolicy@azahcccs.gov.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act.

AHCCCS NEW AGENCY STRUCTURE

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under News & Press Releases.

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

ACOM AND AMPM DICTIONARY AND AHCCCS RELATED ACRONYMS

Effective February 5, 2026, AHCCCS updated the name of the Dictionary. AHCCCS is in the process of revising all Policies and Exhibits to reflect the new name and updated link.

The AHCCCS ACOM and AMPM Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

To view the AHCCCS ACOM AND AMPM Dictionary, please access the following link:
AHCCCS ACOM AND AMPM DICTIONARY

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:
AHCCCS RELATED ACRONYMS

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CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)
NEWLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 430 - EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT SERVICES

Implementation date 10/01/26

AMPM Policy 430 had substantial changes below that included but were not limited to:

- Replacing "Medicaid Act" with the social security act to reflect current terminology.
- Updating documentation requirements for behavioral health screening.
- Adding depression to adolescent suicide screening for consistency.
- Revising newborn hearing timelines and follow up expectations to align with state law and national best practices to ensure children with hearing loss receive timely diagnosis and intervention services.
- Adding language that member outreach shall comply with ACOM Policy 404.
- Deleting duplicative statement regarding Early and Periodic Screening, Diagnostic, and Treatment Services (EPSDT) oral health outreach requirements.
- Adding requirement to use AHCCCS Early and Periodic Screening, Diagnostic, and Treatment Services (EPSDT) Clinical Sample Templates (Attachment E) or an equivalent form approved by the contracted health plan and monitor providers use.
- Adding AMPM Policy 430 Attachment C for reference under the PCP contract language requirements.
- Adding AMPM Policy 580 for reference to the 12 principles.
- Revising Notice of Action (NOA) to Notice of Adverse Benefit Determination (NABD) throughout Policy.

ATTACHMENT A – AHCCCS EARLY AND PERIODIC SCREENING, DIAGNOSTIC AND TREATMENT PERIODICITY SCHEDULE

Implementation date 10/01/26

Attachment A had substantial changes below that included but were not limited to:

- Making alignments with the American Academy of Pediatrics (AAP) Bright Futures periodicity schedule for dyslipidemia and fluoride varnish.
- Revising the adolescent suicide screening to include depression screening.
- Replacing newborn metabolic screening with newborn bloodspot to be reflective of all the conditions screened for.
- Revising newborn hearing screening timelines and bloodspot testing to align with state law.

POST PUBLIC COMMENT CHANGE

- Removing Cervical Dysplasia Screening to align with American College of Obstetricians and Gynecologists (ACOG) guidelines for screening which starts at 21 years of age.

ATTACHMENT B – AHCCCS CERTIFICATE OF MEDICAL NECESSITY FOR COMMERCIAL ORAL NUTRITIONAL SUPPLEMENTS (INITIAL OR ONGOING REQUESTS)

Implementation date 10/01/26

Attachment B had no substantial changes.

ATTACHMENT C –PROCEDURES FOR THE COORDINATION OF SERVICES UNDER EARLY AND PERIODIC SCREENING, DIAGNOSTIC AND TREATMENT AND EARLY INTERVENTION

Implementation date 10/01/26

Attachment C had substantial changes below that included but were not limited to:

- Revising and reorganizing the flow of the Arizona Early Intervention Program (AzEIP) procedures.

ATTACHMENT D – ARIZONA EARLY INTERVENTION PROGRAM AHCCCS MEMBER SERVICE REQUEST FORM

Implementation date 10/01/26

Attachment D had substantial changes below that included but were not limited to:

- Updating Arizona Early Intervention Program (AzEIP) Team-Based Early Intervention Services (TBEIS) Contractor to Arizona Early Intervention Program (AzEIP) Service Providing Agency.
- Adding checkboxes to identify the Arizona Early Intervention Program (AzEIP) eligibility reason.
- Removing the contacts section for being duplicative and not necessary.

ATTACHMENT E – AHCCCS EPSDT CLINICAL SAMPLE TEMPLATES

Implementation date 10/01/26

Attachment E had substantial changes below that included but were not limited to:

- Removing website links throughout.
- Adding depression screen starting at 10 years of age to align with the AHCCCS Early and Periodic Screening, Diagnostic, and Treatment Services (EPSDT) periodicity schedule.
- Adding lipid profile to align with the AHCCCS Early and Periodic Screening, Diagnostic, and Treatment Services (EPSDT) periodicity schedule, which shall occur once between 9-11 years and 17-20 years of age.

POST PUBLIC COMMENT CHANGES

- Adding health history and growth.
- Adding behavioral health under screenings for clarity.
- Adding examples of age-appropriate education and anticipatory guidance.
- Adding examples of age-appropriate labs.
- Updating referrals bullet to include examples.

ATTACHMENT G – AHCCCS ROUTINE PEDIATRIC IMMUNIZATION SCHEDULE

Implementation date 10/01/26

Attachment G had substantial changes below that included but were not limited to:

- Removing duplicative language.
- Including References to AMPM 310-M for adult vaccine coverage.

AMPM POLICY 1620-D - PLACEMENT AND SERVICE PLANNING STANDARD

Implementation date 10/01/26

AMPM Policy 1620-D had changes below that included but were not limited to:

- Revising a decision regarding the provision of services requested from 14 to seven calendar days to align with new Centers for Medicare and Medicaid Services (CMS) requirement effective 10/1/26.

POST PUBLIC COMMENT CHANGES

- Adding frequency option of when the parent/guardian of an existing member expresses interest in a service model change.
- Adding updated requirement language for Parents as Paid Caregiver.

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AMPM POLICY 310-P - MEDICAL EQUIPMENT, MEDICAL APPLIANCES, AND MEDICAL SUPPLIES
Implementation date 10/01/26

AMPM POLICY 320-T1 - BLOCK GRANTS AND DISCRETIONARY GRANTS
Implementation date 10/01/26

AMPM POLICY 320-X–ADULT BEHAVIORAL HEALTH THERAPEUTIC HOMES
Implementation Date 10/01/26

AMPM POLICY 587 - TRANSITION TO ADULTHOOD
Implementation Date 10/01/26

AMPM POLICY 660 – OPIOID TREATMENT PROGRAM
Implementation Date 10/01/26

AMPM POLICY 964 - CREDENTIALED FAMILY SUPPORT PARTNER REQUIREMENTS
Implementation date 10/01/26

AMPM POLICY 970 - PERFORMANCE MEASURES
Implementation date 10/01/26

AMPM POLICY 1021 – CONTRACTOR CARE MANAGEMENT
Implementation date 10/01/26

AMPM POLICY 1630 - ADMINISTRATIVE STANDARDS
Implementation date 10/01/26