

DATE: July 23, 2026
TO: Holders of the AHCCCS Medical Policy Manual (AMPM)
FROM: Division of Managed Care (DMC) Contracts and Policy Unit
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCContractsandPolicy@azahcccs.gov.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with [Section 504 of the Rehabilitation Act](#).

AHCCCS NEW AGENCY STRUCTURE

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under [News & Press Releases](#).

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

ACOM AND AMPM DICTIONARY AND AHCCCS RELATED ACRONYMS

Effective February 5, 2026, AHCCCS updated the name of the Dictionary. AHCCCS is in the process of revising all Policies and Exhibits to reflect the new name and updated link.

The AHCCCS ACOM and AMPM Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

To view the AHCCCS ACOM AND AMPM Dictionary, please access the following link:

[AHCCCS ACOM AND AMPM DICTIONARY](#)

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)
NEWLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 970 - PERFORMANCE MEASURES

Implementation date 10/01/26

AMPM Policy 970 had substantial changes below that included but were not limited to:

- Adding definitions for Program and Population to provide additional clarity related to this term and the associated requirements as it pertains to this policy.
- Updating language to performance measures, as Triple Aim has been removed.
- Updating language to reflect changes in performance measure requirements related to Centers for Medicare and Medicaid Services (CMS) Mandatory Reporting requirements.
- Updating language to remove frequency of deliverable submissions as this information is included within the Contractor Chart of Deliverables.
- Updating language to include Managed Care Organization (MCO) requirements to date as it pertains to the Quality Rating System (QRS).
- Updating language to reflect changes in performance measure requirements related to Centers for Medicare and Medicaid Services (CMS) Mandatory Reporting requirements.

AMPM POLICY 1021 – CONTRACTOR CARE MANAGEMENT

Implementation date 10/01/26

AMPM Policy 1021 had no substantial changes.

ATTACHMENT A - EMERGENCY DEPARTMENT DIVERSION SUMMARY

Implementation date 10/01/26

Attachment A had no substantial changes.

ATTACHMENT B - 24 HOURS POST MEDICAL CLEARANCE EMERGENCY DEPARTMENT REPORT

Implementation date 10/01/26

Attachment B had substantial changes below that included but were not limited to:

- Adding an instruction tab.
- Adding a drop-down option.
- Revising headers to new titles.

ATTACHMENT E - HIGH-COST BEHAVIORAL HEALTH REPORT

Implementation date 10/01/26

Attachment E had no substantial changes.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 320-T1 - BLOCK GRANTS AND DISCRETIONARY GRANTS

Implementation date 10/01/26

AMPM POLICY 320-X – ADULT BEHAVIORAL HEALTH THERAPEUTIC HOMES

Implementation Date 10/01/26

AMPM POLICY 587 - TRANSITION TO ADULthood

Implementation Date 10/01/26

AMPM POLICY 320-X – ADULT BEHAVIORAL HEALTH THERAPEUTIC HOMES

Implementation Date 10/01/26