

**DATE:** May 8, 2026  
**TO:** Holders of the AHCCCS Medical Policy Manual (AMPM)  
**FROM:** Division of Managed Care (DMC) Contracts and Policy Unit  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: [DMCContractsandPolicy@azahcccs.gov](mailto:DMCContractsandPolicy@azahcccs.gov).

#### **SECTION 504 OF THE REHABILITATION ACT**

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with [Section 504 of the Rehabilitation Act](#).

#### **AHCCCS NEW AGENCY STRUCTURE**

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under [News & Press Releases](#).

#### **STATEWIDE BRANDING**

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

#### **ACOM AND AMPM DICTIONARY AND AHCCCS RELATED ACRONYMS**

Effective February 5, 2026, AHCCCS updated the name of the Dictionary. AHCCCS is in the process of revising all Policies and Exhibits to reflect the new name and updated link.

The AHCCCS ACOM and AMPM Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

*To view the AHCCCS ACOM AND AMPM Dictionary, please access the following link:*

**[AHCCCS ACOM AND AMPM DICTIONARY](#)**

*To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:*

**[AHCCCS RELATED ACRONYMS](#)**

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**CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

**AMPM POLICY 520 – MEMBER TRANSITION**

AMPM Policy 520 had substantial changes below that included but were not limited to:

- Updated Serious Emotional Disturbance (SED) Eligibility Determination to Identification.
- Included reference to the Transition to Adulthood and the requirements.
- Included requirements for monitoring and tracking adopted members.
- Added details related to Behavioral Health (BH) residential Prior Authorization (PA).

**ATTACHMENT A - ENROLLMENT TRANSITION INFORMATION FORM**

Attachment A had substantial changes below that included but were not limited to:

- Added an adopted member box and removed the address.

**ATTACHMENT B – OUT-OF-SERVICE AREA PLACEMENT REQUEST**

Attachment B had no substantial changes.

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