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**DATE:** January 16, 2026  
**TO:** Holders of the AHCCCS Medical Policy Manual (AMPM)  
**FROM:** Division of Managed Care (DMC) Contracts and Policy Unit  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: [DMCContractsandPolicy@azahcccs.gov](mailto:DMCContractsandPolicy@azahcccs.gov).

#### **SECTION 504 OF THE REHABILITATION ACT**

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with [Section 504 of the Rehabilitation Act](#).

#### **AHCCCS NEW AGENCY STRUCTURE**

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under [News & Press Releases](#).

#### **STATEWIDE BRANDING**

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

#### **CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS**

*To view the AHCCCS Contract and Policy Dictionary, please access the following link:*

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

The AHCCCS Contract and Policy Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

*To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:*

[AHCCCS RELATED ACRONYMS](#)

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**CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

**AMPM POLICY 961 – INCIDENT, ACCIDENT, AND DEATH REPORTING**

AMPM Policy 961 had substantial changes that included but were not limited to:

- Revised to clarify reporting requirements for the use of the AHCCCS Quality Management Portal.
- Expanded upon timelines that require correction.
- Define minimum requirements.

**POST PUBLIC COMMENT CHANGES that concluded on 11/07/25:**

- Clarified that all AHCCCS registered providers are required to serve Fee-For-Service Members.

*To view all AMPM policies and attachments, please access the following link:*

**AHCCCS MEDICAL POLICY MANUAL (AMPM)**