ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

150 N. 18th Avenue
Phoenix, AZ 85007
602.417.4000

KATIE HOBBS
GOVERNOR

DATE: July 22, 2025

TO: Holders of the AHCCCS Medical Policy Manual (AMPM)

FROM: Division of Managed Care (DMC) Contracts and Policy Unit

SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCContractsandPolicy@azahcccs.gov.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act.

AHCCCS NEW AGENCY STRUCTURE

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under News & Press Releases.

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:
AHCCCS CONTRACT AND POLICY DICTIONARY

The AHCCCS Contract and Policy Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:
AHCCCS RELATED ACRONYMS

To view all AMPM policies and attachments, please access the following link:
AHCCCS MEDICAL POLICY MANUAL (AMPM)

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CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

AMPM POLICY 310-B – TITLE XIX XXI BEHAVIORAL HEALTH SERVICE BENEFIT

AMPM Policy 310-B was revised for minor formatting and grammatical changes and including but not limited to:

- Added terminology related to life skills and employment services.
- Include reference to the AHCCCS Behavioral Health Service Guide.

POST PUBLIC COMMENT CHANGES that concluded on 6/7/25

- Revised to separate specific requirements surrounding Medications for Opioid Use Disorder (MOUD)
- Revised for grammatical changes and flow.
- Revised "Contractor" to "Health Plan" to include Fee-For-Service (FFS) Populations.

AMPM POLICY 320-X – ADULT BEHAVIORAL HEALTH THERAPEUTIC HOMES

AMPM Policy 320-X was revised for minor formatting and grammatical changes and including but not limited to:

- Programmatic changes to clarify Collaborative Healthcare Institute (CHI) requirements and Adult Behavioral Health Therapeutic Homes (ABHTH) Family Provider expectations.

AMPM POLICY 640 – ADVANCE DIRECTIVES

AMPM Policy 640 was revised for minor formatting and grammatical changes and including but not limited to:

- Removing duplicative language.
- Revised to align with State law.

AMPM POLICY 680 – NURSING FACILITIES

AMPM Policy 680 was revised for minor formatting and grammatical changes and including but not limited to:

- Title was revised from 'Federally Mandated Programs for Nursing Facilities' to 'Nursing Facilities'.
- Language previously found in AMPM Policy 680-A – Resident Assessment and AMPM policy 680-B – Nurse Aide Training and Competency Evaluation Program has been incorporated into an overarching Nursing Facility Policy.

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AMPM POLICY 680-A – RESIDENT ASSESSMENT

AMPM Policy 680-A has been reserved. All pertinent information has been moved to AMPM Policy 680 – Nursing Facilities.

AMPM POLICY 680-B – NURSE AIDE TRAINING AND COMPETENCY EVALUATION PROGRAM

AMPM Policy 680-B has been reserved. All pertinent information has been moved to AMPM Policy 680 – Nursing Facilities.

AMPM POLICY 680-C – PRE-ADMISSION SCREENING AND RESIDENT REVIEW (PASRR)

AMPM Policy 680-C was revised for minor formatting and grammatical changes and including but not limited to:

- Revised to align with Centers for Medicare and Medicaid Services (CMS) Federal Rules for language related to primary dementia.
- Updated submission requirements related to the PASRR portal.
- Clarified Attachment titles.
- Updated deliverable submission information.

ATTACHMENT A – ARIZONA PRE-ADMISSION SCREENING AND RESIDENT REVIEW (PASRR) LEVEL I SCREENING TOOL

Attachment A was revised for minor formatting and grammatical changes.

ATTACHMENT B – LEVEL II PRE-ADMISSION SCREENING AND RESIDENT REVIEW (PASRR) PSYCHIATRIC EVALUATION

Attachment B had no changes.

ATTACHMENT C – PRE-ADMISSION SCREENING AND RESIDENT REVIEW (PASRR) INVOICE

Attachment C had no changes.

AMPM POLICY 1010 – MEDICAL MANAGEMENT ADMINISTRATIVE REQUIREMENTS

AMPM Policy 1010 was revised for minor formatting and including but not limited to:

- Revised to update the reference of Attachment A and only utilizing Attachment B as a reference guide.
- Revised to align with Attachments.
- Revised to clarify Medical Management (MM) Committee.

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ATTACHMENT A – MEDICAL MANAGEMENT PROGRAM PLAN CHECKLIST

Attachment A was revised to add reference to National Committee Quality Assurance (NCQA) Health Plan.

ATTACHMENT B – MEDICAL MANAGEMENT WORK PLAN GUIDE

Attachment B was revised to include objectives to coincide with goals and to align with Policy.

AMPM POLICY 1720 – HOUSING AND HEALTH OPPORTUNITIES (H2O) PROGRAM OVERVIEW

AMPM Policy 1720 is a new Policy providing a general program overview of H2O services and requirements.

NEWLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 320-T1 – BLOCK GRANTS AND DISCRETIONARY FUNDS
Implementation Date 10/01/25

AMPM Policy 320-T1 was revised for minor formatting and grammatical changes and including but not limited to:

- Revised to address oversight and monitoring requirements in alignment with Operational Reviews and to clarify Substance Abuse and Mental Health Services Administration (SAMHSA) requirements for treatment levels of care and child sitting coverage.

ATTACHMENT A – CHARITABLE CHOICE – ANTI-DISCRIMINATION NOTICE TO INDIVIDUALS RECEIVING SUBSTANCE USE DISORDER TREATMENT SERVICES

Attachment A had no changes.

AMPM POLICY 320-T2 – NON-TITLE XIX XXI SERVICES AND FUNDING (EXCLUDING BLOCK GRANTS AND DISCRETIONARY GRANTS
Implementation Date 10/01/25

AMPM Policy 320-T2 was revised for minor formatting and grammatical changes and including but not limited to:

- Revised to address oversight and monitoring requirements in alignment with Operational Reviews.
- Substance Use Disorder Services (SUDS) funding is no longer allocated by AHCCCS, revisions made throughout Policy.

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AMPM POLICY 320-W – THERAPEUTIC FOSTER CARE FOR CHILDREN
Implementation Date 10/01/25

AMPM Policy 320-W was revised for minor formatting and grammatical changes and including but not limited to:

- Adding reference to deliverables of Therapeutic Foster Care (TFC) Quality Review Findings and Therapeutic Foster Care (TFC) Quality Review Process and Tool to align with Contract and Contract Chart of Deliverables requirements.
- Added clarification to Therapeutic Foster Care (TFC) policies for Fee-For-Service (FFS) Providers.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 550 – SERIOUS EMOTIONAL DISTURBANCE IDENTIFICATION
Implementation Date 10/01/25

AMPM POLICY 1620-I – HIGH-COST BEHAVIORAL HEALTH REINSURANCE STANDARD
Implementation Date 10/01/25