ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

801 E. Jefferson Street
Phoenix, AZ 85034
602.417.4000

KATIE HOBBS
GOVERNOR

DATE: June 12, 2025

TO: Holders of the AHCCCS Medical Policy Manual (AMPM)

FROM: Division of Managed Care (DMC) Contracts and Policy Unit

SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCContractsandPolicy@azahcccs.gov.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act.

AHCCCS NEW AGENCY STRUCTURE

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under News & Press Releases.

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:
AHCCCS CONTRACT AND POLICY DICTIONARY

The AHCCCS Contract and Policy Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:
AHCCCS RELATED ACRONYMS

ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

801 E. Jefferson Street
Phoenix, AZ 85034
602.417.4000

KATIE HOBBS
GOVERNOR

CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

AMPM POLICY 310-KK – BIOMARKERS TESTING

AMPM Policy 310-KK was revised for substantial changes included but not limited to:

- Revised to align with 2024 Arizona House Bill 2144 amending ARS 20-841.13; specifying requirements for Biomarker Testing.
- Added language to support medical necessity clarification.
- Added reference to newly developed Attachment A.
- Added requirement for appropriate utilization.
- Added language to strengthen requirements and provide Policy and Contract reference.

POST PUBLIC COMMENT CHANGES that concluded on April 30, 2025:

Additional substantial revisions were made to AMPM Policy 310-KK based on public comment including but not limited to:

- Added, “optional use of Attachment A” for Prior Authorization.

ATTACHMENT A – PRIOR AUTHORIZATION REQUEST FOR BIOMARKER TESTING

Attachment A is newly developed form to request Prior Authorization for Biomarker Testing

POST PUBLIC COMMENT CHANGES that concluded on April 30, 2025

Additional substantial revisions were made to Attachment A based on public comment including but not limited to:

- Added “Test” to Biomarker label and removed “Treatment/Drug” to align with Policy.

AMPM POLICY 310-L – HYSTERECTOMY

AMPM Policy 310-L was revised for a general 5-year review and had minor revisions clarifying the use of the hysterectomy consent and acknowledgement form.

801 E. Jefferson Street
Phoenix, AZ 85034
602.417.4000

KATIE HOBBS
GOVERNOR

AMPM POLICY 320-P – ELIGIBILITY DETERMINATIONS FOR INDIVIDUALS WITH SERIOUS MENTAL ILLNESS

AMPM Policy 320-P was revised for general formatting and other substantial changes including but not limited to:

- Removing references to Serious Emotional Disturbance and language to align with 10/01/25 Contract requirements.
- Adding language for updated assessments to reflect individual's symptoms, functioning, and needs in decision making.
- Adding Serious Mental Illness evaluations may be conducted as part of the Court Ordered Evaluations or Court Ordered Treatment.
- Adding language to ensure a timely response is provided when the determining entity is processing a review of determination.

AMPM POLICY 310-S – OBSERVATION SERVICES

AMPM Policy 310-S was revised for better flow throughout the document. Additional significant changes included but were not limited to:

- Added language surround Observation Services and what is included.
- Added clarification surrounding Medical Record Documentation.

AMPM POLICY 450 – OUT-OF-STATE PLACEMENTS FOR CHILDREN AND YOUNG ADULTS IN BEHAVIORAL HEALTH TREATMENT

AMPM Policy 450 was revised for a general 5-year review with minor revisions including programmatic and language alignment changes, significant changes included but are not limited to:

- Title revised to include Children and Young Adults
- Added language to specify requirement for Child and Family Team processes for Fee-For-Service Members.
- Added clarification for provider's responsibility.
- Clarify responsibility when a change of Contractor occurs.

POST PUBLIC COMMENT CHANGES that concluded on May 27, 2025

- Added Health Care Decision Maker to service plan development.
- Included DDD and DCS CHP for reviewing and signing off for their assigned members.

ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

801 E. Jefferson Street
Phoenix, AZ 85034
602.417.4000

KATIE HOBBS
GOVERNOR

NEWLY APPROVED NOT YET EFFECTIVE

AMPM POLICY 1620-I – HIGH COST BEHAVIORAL HEALTH REINSURANCE STANDARD
Implementation Date 10/01/25

AMPM Policy 1620-I is being reserved.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 550 – SERIOUS EMOTIONAL DISTURBANCE IDENDITIFICATION
Implementation Date 10/01/25

AMPM POLICY 820 – FEE-FOR-SERVICE AUTHORIZATION REQUIREMENTS
Implementation Date 07/01/25

To view all AMPM policies and attachments, please access the following link:
AHCCCS MEDICAL POLICY MANUAL (AMPM)