ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

801 E. Jefferson Street
Phoenix, AZ 85034
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KATIE HOBBS
GOVERNOR

CARMEN HEREDIA
DIRECTOR

DATE: June 6, 2025

TO: Holders of the AHCCCS Medical Policy Manual (AMPM)

FROM: Division of Managed Care (DMC) Contracts and Policy Unit

SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCContractsandPolicy@azahcccs.gov.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act.

AHCCCS NEW AGENCY STRUCTURE

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under News & Press Releases.

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:
AHCCCS CONTRACT AND POLICY DICTIONARY

The AHCCCS Contract and Policy Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:
AHCCCS RELATED ACRONYMS

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CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

NEWLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 820 – FEE-FOR-SERVICE AUTHORIZATION REQUIREMENTS

Implementation Date 07/01/25

AMPM Policy 820 was revised for minor formatting, grammatical edits, and clarity. Additional significant changes included but were not limited to:

- Providing Clarity for Behavioral Health Inpatient Facilities (BHIF) Authorizations which included Residential Treatment Centers (RTC) and sub-acute detox facilities that a Certification of Necessity (CON) shall be signed by a health care provider with Doctor of Medicine (MD) or Doctor of Osteopathy (DO) credentials surrounding psychiatric evaluations. The CON covers the first 72 hours of initial authorization period for a sub-acute detox facility admission, or the first 30 days of an RTC admission and must be submitted to AHCCCS Division of Fee-for-Service Management (DFSM) prior to admission or on the day of admission or within 72 hours of an emergency admission.
- Providing clarity to outpatient responsibilities of the Behavioral Health Residential Facility.
- Adding language specifically surrounding Behavioral Health initial Prior Authorization (PA) documentations requirements.
- Adding new section surrounding Intensive Outpatient Programs (IOP) Services that provide structured non-residential treatment programs for mental health and Substance Use Disorders.
- Adding instructions for Fee-For-Service (FFS) laboratories surrounding form submission requirements related to AMPM Policy 310-KK, Biomarkers Testing.

ATTACHMENT A – AHCCCS HYSTERECTOMY CONSENT AND ACKNOWLEDGEMENT FORM

Attachment A was revised for minor formatting and grammatical edits.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 550 – SERIOUS EMOTIONAL DISTURBANCE IDENTIFICATION

Implementation Date 10/01/25
Refer to Revision Memo Dated 06/04/25