ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

801 E. Jefferson Street
Phoenix, AZ 85034
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KATIE HOBBS
GOVERNOR

CARMEN HEREDIA
DIRECTOR

DATE: January 17, 2025

TO: Holders of the AHCCCS Medical Policy Manual (AMPM)

FROM: Division of Managed Care Operations (DMCO) Contracts and Policy Unit

SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCOContractsandPolicy@azahcccs.gov.

DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)

Effective April 1, 2022, The Division of Developmental Disabilities (DDD) Tribal Health Program (THP) that is the Fee-For-Service health plan which administers physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. responsibility for managing acute Physical/Behavioral Health/Children's Rehabilitative Services (CRS), and THP members with a Serious Mental Illness (SMI) designation was transitioned to AHCCCS. AHCCCS is in the process of revising all pertinent documents to reflect this new change.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act.

AHCCCS NEW AGENCY STRUCTURE

Effective May 3, 2024, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under News & Press Releases.

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

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CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

AHCCCS CONTRACT AND POLICY DICTIONARY

The AHCCCS Contract and Policy Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:

AHCCCS RELATED ACRONYMS

CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

AMPM POLICY 710 - SCHOOL BASED CLAIMING PROGRAM

AMPM Policy 710 was revised for minor formatting, grammatical edits, and clarity. Additional substantial changes include but are not limited to:

- Adding clarification related to Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) services outside of a plan of care.
- Revising to align with 2024 Arizona Senate Bill 1062, amending ARS 32-3321 to change Licensed Independent Substance Abuse Counselor (LISAC) to Licensed Independent Addiction Counselor (LIAC)
- Aligning with Arizona Department of Health Services (ADHS); removing requirement of direct supervision of American Speech Language Hearing Association (ASHA) certified speech pathologist for Speech Language Pathologist (SLP) who has a temporary license from ADHS.

AMPM POLICY 1020 - UTILIZATION MANAGEMENT

AMPM Policy 1020 was revised for minor formatting, grammatical edits, and clarity. Additional substantial changes include but are not limited to:

- Adding Fee-for-Service programs (FFS) to ensure all providers are included.
- Updating language for clear expectations.
- Revising to align with 2024 Arizona Senate Bill 1609, amending ARS 36-2903.16 to include requirements for discharge of a member with a designation of Serious Mental Illness (SMI) from inpatient behavioral health services

To view all AMPM policies and attachments, please access the following link:

AHCCCS MEDICAL POLICY MANUAL (AMPM)

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UPDATES AND REVISIONS TO THE AHCCCS CONTRACT AND POLICY DICTIONARY

To view the Contract and Policy Dictionary, please access the following link:

AHCCCS CONTRACT AND POLICY DICTIONARY

The following terms and/or definitions have been updated:

- Group Home
- Targeted Investment (TI) - Program