

**DATE:** May 27, 2022  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCM Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4055 or email at [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

#### INFORMATION REGARDING COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

#### NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

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#### AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

*To view the AHCCCS Contract and Policy Dictionary from our Guides and Manuals site, please access the following link:*

#### AHCCCS CONTRACT AND POLICY DICTIONARY

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. AHCCCS is in the process of revising all pertinent policies to remove definitions and adding a hyperlink to the location of the AHCCCS Contract and Policy Dictionary. Some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy only'.

*To view the AHCCCS Related Acronyms, please access the following link:*

#### AHCCCS RELATED ACRONYMS

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

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**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

To view the policies and attachments, please access the following link:

**[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

None at this time.

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**NEWLY ADDED TO APPROVED NOT YET EFFECTIVE**

**[AHCCCS Contractor Operations Manual \(AMPM\)](#)**

**AMPM EXHIBIT 300-1 – AHCCCS COVERED SERVICES WITH SPECIAL CIRCUMSTANCES**

AMPM Exhibit 300-1 was revised to incorporate language from AMPM Policy 310-BB regarding transportation of a family member or caregiver without the presence of the member when provided for the purpose of carrying out medically necessary services identified in the member’s service/treatment plan.

*Implementation Date 07/01/22.*

**AMPM POLICY 310-M - IMMUNIZATIONS**

AMPM Policy 310-M was revised to align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC Contractors. Definitions were moved to the AHCCCS Contract and Policy Dictionary. The Centers for Disease Control (CDC) and the Advisory Committee on Immunization Practices (ACIP) recommendations for vaccinations were added. Minor grammatical and formatting corrections were made.

*Implementation Date 10/01/22.*

**AMPM POLICY 310-BB - TRANSPORTATION**

AMPM Policy 310-BB was revised based upon feedback received from Centers for Medicare and Medicaid Services (CMS), removing reference to coverage of transport for community based support programs. Additionally, language regarding transportation for a member’s family member to assist with the member’s medically necessary treatment is being removed from this policy and moved to AMPM Exhibit 300-1.

*Implementation Date 07/01/22.*

○ **ATTACHMENT A – RESERVED**

Formerly titled “Community Based Support Programs”, Attachment A is being reserved upon 07/01/22. All information removed for this document can be found at one of the following local community-based support programs: Alcoholic Anonymous (AA), Narcotic Anonymous (NA), and or Cocaine Anonymous Crystal Meth Anonymous Dual Recovery.

**AMPM POLICY 580 – RESERVED**

Formerly titled, “Behavioral Health Referral Process”, AMPM Policy 580 is being reserved upon 10/01/22 as all pertinent has been added to AMPM Policy 310-B, Title XIX/XXI Behavioral Health Service Benefit and AMPM Policy 1021, Contractor Care Management.  
*Implementation Date 10/01/22.*

**AMPM POLICY 962 - REPORTING AND MONITORING OF SECLUSION AND RESTRAINT**

AMPM Policy 962 was revised to align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded AHCCCS Complete Care (ACC) Contractors. Clarification was added regarding reporting requirements for Seclusion and Restraint (SAR). Departments were updated to align with the deliverables form.  
*Implementation Date 10/01/22.*

- **ATTACHMENT A - SECLUSION AND RESTRAINT INDIVIDUAL REPORTING FORM**

Attachment A was revised for minor grammatical edits.

**POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:**

AMPM Policy 962 was revised to further clarify original changes after being posted for Tribal Consultation Notification and Public Comment on 03/04/22.

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**APPROVED NOT YET EFFECTIVE**

[AHCCCS Contractor Operations Manual \(AMPM\)](#)

**AMPM POLICY 310-C – BREAST RECONSTRUCTION AFTER MASTECTOMY**

Refer to Revision Memo dated 05/02/22.  
*Implementation Date 10/01/22.*

**AMPM POLICY 310-J – HOSPICE SERVICES**

Refer to Revision Memo dated 05/02/22.  
*Implementation Date 10/01/22.*

**AMPM POLICY 320-C - BREAST AND CERVICAL CANCER TREATMENT PROGRAM**

Refer to Revision Memo dated 05/16/22.  
*Implementation Date 10/01/22.*