

DATE: September 11, 2020
To: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

Information Regarding COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the COVID-19 FAQs does not align with provisions set forth by the AMPM. In these instances the FAQs take precedence and are controlling.

The Contract and Policy Unit will begin transitioning the Policies from the *Approved Not Yet Effective* section of the AMPM webpage to the AMPM final publishing section. Some Policies may have additional changes since the date they were first posted to the Approved Not Yet Effective section. In the event additional changes were made, those revisions are indicated below with each Policy. The transitioned policies have a 10/01/20 effective date.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

None at this time.

APPROVED NOT YET EFFECTIVE

[AMPM Approved Not Yet Effective](#)

Pursuant to Laws 2019, 1st Regular Session, Chapter 305, behavioral health services for children in DCS custody were anticipated to transition from the RBHA Contractors to DCS/CMDP. However, this implementation has been delayed. Revisions that have already been completed for ACOM and AMPM Policies and Attachment(s), related to this anticipated integration [**listed in document provided below**], will remain in the impacted policies but will not be applicable until such time that CMDP behavioral health service integration the anticipated implemented

will be April 01, 2021. All other revisions unrelated to the integration of behavioral health services for CMDP members; will continue to be effective October 01, 2020.

https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies_CMDP_Integration_Changes_To_Publish.pdf

AMPM POLICY 320-P, SERIOUS MENTAL ILLNESS ELIGIBILITY DETERMINATION

AMPM Policy 320-P was revised to address integration of behavioral health services into the DCS/CMDP Program effective October 1, 2020 and align co-occurring SMI/Substance Use section with national best practices related to co-occurring disorders. Policy clarified the expectation that substance use should not be a disqualifier from the SMI eligibility process. *Implementation Date 10/01/20.*

- **ATTACHMENT A, SERIOUS MENTAL ILLNESS ELIGIBILITY DETERMINATION FORM**

Attachment A was revised to include 'Eligibility' in the title and updated 'person' to 'individual' throughout. *Implementation Date 10/01/20.*

- **ATTACHMENT B, SERIOUS MENTAL ILLNESS QUALIFYING DIAGNOSIS**

No changes. *Implementation Date 10/01/20.*

- **ATTACHMENT C, ADMINISTRATIVE SERIOUS MENTAL ILLNESS DECERTIFICATION FORM**

Attachment C was revised to remove references to RBHA and TRBHA. *Implementation Date 10/01/20.*

POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:

AMPM Policy 320-P was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on 07/02/20.

PREVIOUSLY APPROVED NOT YET EFFECTIVE

AMPM POLICY 310-B, BEHAVIORAL HEALTH SERVICE BENEFIT

See Revision Memo dated 03/02/20 for summary of original changes and Revision Memo 08/20/20 for updated changes. *Implementation Date 10/01/20.*

AMPM POLICY 310-P, MEDICAL EQUIPMENT, MEDICAL APPLIANCES AND MEDICAL SUPPLIES

See Revision Memo dated 08/03/20 for summary of changes. *Implementation Date 10/01/20.*

AMPM POLICY 320-O, BEHAVIORAL HEALTH ASSESSMENTS AND TREATMENT SERVICE PLANNING

See Revision Memo dated 08/14/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 320-S, BEHAVIOR ANALYSIS SERVICES

See Revision Memo dated 08/14/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 320-V, BEHAVIORAL HEALTH RESIDENTIAL FACILITIES

See Revision Memo dated 08/14/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 320-W, THERAPEUTIC FOSTER CARE FOR CHILDREN

See Revision Memo dated 07/09/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 550, MEMBER RECORDS AND CONFIDENTIALITY

AMPM Policy 550 is being reserved as pertinent information has been incorporated into AMPM Policy 940.

AMPM POLICY 541, COORDINATION OF CARE WITH OTHER GOVERNMENT AGENCIES

See Revision Memo dated 06/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 630, MEDICAL RECORDS REQUIREMENTS

AMPM Policy 630 is being reserved as pertinent information has been incorporated into AMPM Policy 940.

AMPM POLICY 962, REPORTING AND MONITORING OF SECLUSION AND RESTRAINT

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 965, COMMUNITY SERVICE AGENCIES

See Revision Memo dated 03/02/19 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1020, MEDICAL MANAGEMENT SCOPE AND COMPONENTS

See Revision Memo dated 07/01/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1200, RESERVED

See Revision Memo dated 02/12/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1610, GUIDING PRINCIPLES AND COMPONENTS OF ALTCS CASE MANAGEMENT

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM EXHIBIT 1620 – 13, ALTCS MEMBER SERVICE PLAN

See Revision Memo dated 07/01/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-C, COST EFFECTIVENESS STUDY STANDARDS

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD

See Revision Memo dated 08/14/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.