DATE: March 5, 2014

TO: Holders of AHCCCS Medical Policy Manuals

FROM: Kevin Neill, Policy Manager
Office of Medical Policy and Coding, AHCCCS


Revisions or reviews were made to the following:

**CHAPTER 800, POLICY 810, UTILIZATION MANAGEMENT OVERVIEW**

Effective Date 03/01/14

Policy 810 has been revised to incorporate minor changes in AHCCCS-related acronyms (e.g., replace PA with UM/CM when referencing the AHCCCS/DFSM/UM/CM Unit) and further define coverage criteria.

**APPENDIX K, EXHIBITS 1620-11, 1620-15, 1620-16**

Effective Date 02/01/14

Exhibits 1620-11, Sample Critical Service Gap Report, 1620-15, Assisted Living Facility (ALF) Residency Agreement, and 1620-16 Assisted Living Facility (ALF) Financial Change Agreement were retranslated into Spanish from the most recent English versions to maintain consistency.