



800 CHAPTER OVERVIEW

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This chapter defines AHCCCS Quality Management and Utilization Management (QM/UM) policies for Fee-For-Service (FFS) providers of AHCCCS covered acute care services. For purposes of this chapter, “member” is limited to FFS members with the exception of Federal Emergency Services Program (FESP) members. For information regarding FESP members, refer to Chapter 1100.

The components of FFS UM discussed in this chapter include:

1. Utilization Management Overview
2. AHCCCS Division of Fee-For-Service Management (DFSM) FFS Prior Authorization (PA) Requirements and Adverse Decisions notification
3. Concurrent Review for Hospital Services
4. Quality and Utilization Management for Hospital Services, and

Refer to Chapters 900 and 1000 for QM/UM requirements for Contractors

REFERENCES

1. Title 42, Code of Federal Regulations (42 CFR), Part 456, Subpart C
2. 42 CFR, Part 441—Services: Requirements and Limits Applicable to Specific Services
3. Arizona Revised Statutes (A.R.S.), Title 36, Chapter 29, Articles 1, 2 and 4
4. Arizona Administrative Code, Title 9, Chapter 22, Article 2 (9 A.A.C. 22, Article 2)
5. 9 A.A.C. 28, Article 2
6. 9 A.A.C. 31, Articles 2 and 16