# AHCCCS Arizona Health Care Cast Containment System

### AHCCCS MEDICAL POLICY MANUAL

## SECTION 1250 – SERVICES PROVIDED IN BOTH HCBS AND INSTITUTIONAL SETTINGS

#### 1250-H COMPANION CARE

EFFECTIVE DATES: 02/14/96, 09/04/19

APPROVAL DATES: 10/01/01, 03/01/06, 03/01/07, 10/01/07, 07/01/12, 05/16/19

#### I. PURPOSE

This Policy applies to ALTCS E/PD, DES/DDD (DDD), and the Tribal ALTCS Program (For FES, see AMPM Chapter 1100). This Policy establishes requirements for companion care service for members who need escort care to and from medical appointments.

#### II. POLICY

Companion care service may be provided when a member is unable to be transported to medical appointments without assistance due to a member's support needs including assistance with personal care needs and/or supervision during an appointment that a medical practitioner is unable to provide.

Members who reside in their own home, an alternative residential setting, and/or Nursing Facility are eligible to receive companion services if the member requires this level of assistance during transport and during a medical appointment.

Companion care must be provided by an individual who is employed by an AHCCCS registered provider. Companion services must be within the scope of services the provider is authorized by AHCCCS to receive payment for. The individual providing companion care must meet all employment qualifications and requirements established by their employer. In addition, the provider must ensure that the provider and individual providing companion care meet all requirements of AMPM Chapters 300 and 1200.