

DATE: January 25, 2023,
TO: Holders of the AHCCCS Contractor Operations Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Contractor Operations Manual (ACOM)

This memo describes revisions and/or additions to the ACOM. Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4055 or email at:

DHCMContractsandPolicy@azahcccs.gov.

INFORMATION REGARDING COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Contractor Operations Manual (ACOM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

CONTRACT NAME CHANGE

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organizations was align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary from our Guides and Manuals site, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. AHCCCS is in the process of revising all pertinent policies to remove definitions and adding a hyperlink to the location of the AHCCCS Contract and Policy Dictionary. Some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

[**AHCCCS RELATED ACRONYMS**](#)

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

[**UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL \(ACOM\)**](#)

To view the policies and attachments, please access the following link:

[**AHCCCS CONTRACTOR OPERATIONS MANUAL \(ACOM\)**](#)

ACOM POLICY 306 – ALTERNATIVE PAYMENT MODEL INITIATIVE – WITHHOLD AND QUALITY MEASURE PERFORMANCE INCENTIVE

ACOM Policy 306 was revised to include an end date for services provided between 10/01/19 through 09/30/22. An updated ACOM Policy 306 is under development.

- **ATTACHMENT A – ALTERNATIVE PAYMENT MODEL QUALITY MANAGEMENT PERFORMANCE MEASURE STANDARDS**

No changes.

- **ATTACHMENT B - ALTERNATIVE PAYMENT MODEL QUALITY PERFORMANCE MEASURE SCORES**

No changes.

- **ATTACHMENT C - FEDERAL LIMIT TEST**

No changes.

ACOM POLICY 307 - ALTERNATIVE PAYMENT MODEL INITIATIVE - STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE

ACOM Policy 307 was revised to include an end date for services provided between dates 10/01/19 through 09/30/22. An updated ACOM Policy 307 is under development.

- **ATTACHMENT A - LEARNING ACTION NETWORK - ALTERNATIVE PAYMENT MODEL FRAMEWORK STRATEGIES**

No changes.

- **ATTACHMENT B CYE 20 - ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE CERTIFICATION**

No changes.

- **ATTACHMENT B CYE 21 - ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE CERTIFICATION**

No changes.

- **ATTACHMENT B CYE 22 - ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE CERTIFICATION**

No changes.

- **ATTACHMENT C - ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE PERFORMANCE MEASURE AND MEDICAL LOSS RATIO REPORT**

No changes.

- **ATTACHMENT D - ALTERNATIVE PAYMENT MODEL STRATEGIES - VALUE BASED PURCHASING (VBP) - MEDICAL LOSS RATIO (MLR) REPORT**

No changes.