

DATE: November 15, 2021
To: Holders of the AHCCCS Contractor Operations Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Contractor Operations Manual (ACOM)

This memo describes revisions and/or additions to the ACOM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

[INFORMATION REGARDING COVID-19](#)

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Contractor Operations Manual (ACOM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

[AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS](#)

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. Although currently the Dictionary reflects only definitions from the ACOM and AMPM, in the future it will include definitions from the Contracts as well. Definitions found in the Dictionary will be removed from the ACOM and AMPM Policies as they are published and a hyperlink to the AHCCCS Contract and Policy Dictionary will be included. Some policies have specific terms/definitions that will need to apply to the respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy' only.

[AHCCCS RELATED ACRONYMS](#)

To view the AHCCCS Related Acronyms, please access the following link:

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

[UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL \(ACOM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS CONTRACTOR OPERATIONS MANUAL \(ACOM\)](#)

ACOM POLICY 307 - ALTERNATIVE PAYMENT MODEL INITIATIVE - STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE

ACOM Policy 307 was revised to apply name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021, due to CHP behavioral health integration. Definitions were revised and percentages of spend requirement tables were updated to include CYE 22 requirements. Additional updates include removing Medicaid Accountable Care Organization (ACO) reporting requirement and minor formatting and clarification were done throughout the Policy.

Policy has a retroactive date of 10/01/21.

- **ATTACHMENT A – - LEARNING ACTION NETWORK– ALTERNATIVE PAYMENT MODEL STRATEGIES**

No changes.

- **ATTACHMENT B - CYE 20 – ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE CERTIFICATION**

Attachment B CYE 20 was updated to align with the CYE 21 template. Language was removed for requirements related to Attachment B.1. as the requirement is on hold. Additional changes include Updated directions that the excel document and executed pdf is to be sent to the VBP analyst, as well as minor formatting.

- **ATTACHMENT B – CYE 21 – ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE CERTIFICATION**

Attachment B CYE 21 was revised to remove language for requirements related to Attachment B.1. as the requirement is on hold. Additional changes include Updated directions that the excel document and executed pdf is to be sent to the VBP analyst, as well as minor formatting.

- **ATTACHMENT B – CYE 22 – ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE CERTIFICATION**

New Attachment B CYE 22 was created for the Contractor to report CYE 22 VBP Financial Information.

- **ATTACHMENT C – ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE PERFORMANCE MEASURE AND MEDICAL LOSS RATIO REPORT**

Attachment C's instructions has been updated to clarify both executed copy and Excel template must be submitted to AHCCCS Division of Health Care Management – VBP Analyst

- **ATTACHMENT D – ALTERNATIVE PAYMENT MODEL STRATEGIES - VALUE BASED PURCHASING (VBP) - MEDICAL LOSS RATIO (MLR) REPORT**

Attachment D's instructions has been updated to clarify both executed copy and Excel template must be submitted to AHCCCS Division of Health Care Management – VBP Analyst

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

ACOM POLICY 429 - DIRECT CARE WORKER TRAINING AND TESTING PROGRAM

Refer to Revision Memo dated 10/01/19 for summary of changes.
Implementation Date Pending.