

DATE: February 01, 2020
To: Holders of the AHCCCS Contractor Operations Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Contractor Operations Manual (ACOM)

This memo describes revisions and/or additions to the ACOM

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

ACOM POLICY 101, MARKETING

ACOM Policy 101 was revised to clarify requirements regarding bulk submissions and instructions on submitting an expedited request to the AHCCCS Marketing Committee mailbox.

- **ATTACHMENT A, MARKETING ATTESTATION STATEMENT**

Attachment A was revised to remove email submission instructions; the Marketing Attestation Statement will now be utilized as a SharePoint deliverable.

- **ATTACHMENT B, MARKETING ACTIVITIES REPORT**

No changes.

ACOM POLICY 314, AUTO ASSIGNMENT ALGORITHM

ACOM Policy 314 was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001). This Policy is retroactive to 10/01/19.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

ACOM POLICY 429, DIRECT CARE WORKER AND TESTING PROGRAM

See Revision Memo dated 10/01/19 for summary of changes.