

DATE: October 15, 2020
To: Holders of the AHCCCS Contractor Operations Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Contractor Operations Manual (ACOM)

This memo describes revisions and/or additions to the ACOM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

Information Regarding COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the COVID-19 FAQs does not align with provisions set forth by the ACOM. In these instances, the FAQs take precedence and are controlling.

UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

To view the policies and attachments, please access the following link:

[AHCCCS CONTRACTOR OPERATIONS MANUAL \(ACOM\)](#)

Pursuant to Laws 2019, 1st Regular Session, Chapter 305, behavioral health services for children in DCS custody were anticipated to transition from the RBHA Contractors to DCS/CMDP. However, this implementation has been delayed. Revisions that have already been completed for ACOM and AMPM Policies and Attachment(s), related to this anticipated integration [**listed in document provided below**], will remain in the impacted policies but will not be applicable until such time that CMDP behavioral health service integration the anticipated implemented will be April 01, 2021. All the revisions unrelated to the integration of behavioral health services for CMDP members; will continue to be effective October 1, 2020.

https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies_CMDP_Integration_Changes_To_Publish.pdf

ACOM POLICY 326, FIXED ADMINISTRATIVE COST COMPONENT RECONCILIATION FOR ACC

ACOM Policy 326 was revised to be applicable for Contract Year End 2020 and 2021. *Policy has a retro effective date of 10/01/19.*

- **ATTACHMENT A, ADMIN/MEMBER MONTH RECONCILIATION EXAMPLE**

No changes. *Attachment A has a retro effective date of 10/01/19.*

ACOM POLICY 327, PEDIATRIC SERVICES INITIATIVE

ACOM Policy 327 was revised to include CMDP in the purpose statement as the requirements and payment strategies for Pediatric Services Initiative will apply to CMDP effective as of 10/01/20. *Policy has a retro effective date of 10/01/20.*

- **ATTACHMENT A, RESERVED**

Attachment A, formerly titled, “Pediatric Services Initiative (PSI) Example” is no longer utilized and has been removed. *Attachment A has a retro effective date of 10/01/20.*

ACOM POLICY 330, ACCESS TO PROFESSIONAL SERVICES INITIATIVE (APSI)

ACOM Policy 330 was revised to exclude the Access to Professional Services Initiative (APSI) increase from encounters incurred at Federally Qualified Health Centers (FQHC)s. Additionally, the percentage increase language has been generalized as it changes each year. CMDP will be eligible for APSI starting on 10/01/20. *Policy has a retro effective date of 10/01/20.*

- **ATTACHMENT A, ACCESS TO PROFESSIONAL SERVICES INITIATIVE (APSI) EXAMPLE OF FINAL CALCULATION**

Attachment A was revised to include a note the percentage increase changes each year. *Attachment A has a retro effective date of 10/01/20.*

UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)**[AHCCCS CONTRACTOR OPERATIONS MANUAL \(ACOM\)](#)****PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE****ACOM POLICY 429, DIRECT CARE WORKER TRAINING AND TESTING PROGRAM**

Refer to Revision Memo dated 10/01/19 for summary of changes.
Implementation Date Pending.