DATE: April 01, 2020
TO: Holders of the AHCCCS Contractor Operations Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Contractor Operations Manual (ACOM)

This memo describes revisions and/or additions to the ACOM

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

ACOM 327, PEDIATRIC SERVICES INITIATIVE

ACOM Policy 327 is a new Policy specifying the requirements and payment strategy for the Pediatric Services Initiative. These payments will not be built into the capitation rates and will be paid in quarterly estimated payments to Contractors with a reconciliation for the final payment.

○ ATTACHMENT A, PEDIATRIC SERVICES INITIATIVE SAMPLE

Attachment A is a new Attachment that provides a Pediatric Services Initiative Reconciliation example.

POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:

ACOM Policy 327 was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on 02/07/20.

ACOM POLICY 330, ACCESS TO PROFESSIONAL SERVICES INITIATIVE

ACOM Policy 330 is a new Policy specifying the updated requirements and payment strategy for the Access to Professional Services Initiative (APSI), effective 10/01/19. Going forward, APSI will no longer be built into the capitation rates and will be paid in quarterly estimated payments to Contractors with a reconciliation for the final payment as specified in Policy.

○ ATTACHMENT A, ACCESS TO PROFESSIONAL SERVICES INITIATIVE (APSI) EXAMPLE OF FINAL PAYMENT CALCULATION

Attachment A is a new Attachment that provides an APSI Final Payment Calculation example.
POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:

ACOM Policy 330 was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on 01/17/20.

NEWLY ADDED TO APPROVED NOT YET EFFECTIVE

ACOM POLICY 433, MEMBER IDENTIFICATION CARDS

ACOM Policy 433 was revised to address integration of behavioral health services into the DCS/CMDP Program effective October 1, 2020 (RFP #BPM001873). Policy has an implementation date of 10/01/20.

- ATTACHMENT A, TABLE OF REQUIREMENTS

  Attachment A was revised to include DDD member identification cards are now required to display the AHCCCS Contractor Ph# on the front of the card.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

ACOM POLICY 429, DIRECT CARE WORKER AND TESTING PROGRAM

See Revision Memo dated 10/01/19 for summary of changes.