DATE: March 12, 2020  
TO: Holders of the AHCCCS Contractor Operations Manual  
FROM: DHCM Contracts and Policy  
SUBJECT: AHCCCS Contractor Operations Manual (ACOM)

This memo describes revisions and/or additions to the ACOM

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

ACOM POLICY 449, BEHAVIORAL HEALTH SERVICES FOR CHILDREN IN DEPARTMENT OF CHILD SAFETY CUSTODY AND ADOPTED CHILDREN

Policy revised to clarify applicability to ACC, ALTCS/EPD, and DDD Contractors with regard to adopted children in accordance with A.R.S. §8-512.01 and to DDD and RBHA Contractors with regard to children residing with out-of-home caregivers or children in out-of-home dependency with DCS in accordance with A.R.S. §8-512.01.

- **Attachment A, Children in Out-of-Home Placement and in the Legal Custody of DCS and Adopted Children Services Reporting Access to Services**

  Attachment A deliverable title was revised to ‘DCS and Adopted Children Services Reporting: Access to Services,’ to better align with revisions made throughout the Policy.

- **Attachment B, Children in Out-of-Home Placement and in the Legal Custody of DCS and Adopted Children Services Reporting-Calls and Emails**

  Attachment B deliverable title was revised to ‘DCS and Adopted Children Services Reporting: Calls and Emails and Rapid Response Reconciliation’. ‘Rapid Response Reconciliation’ was added as a new tab to the existing deliverable for additional tracking/reporting of services provided to the member. Suggested Placement Types was a third tab added to this deliverable for reference when completing the Rapid Response Reconciliation reporting information.

POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:

ACOM Policy 449 was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on 01-16-20.
PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

ACOM POLICY 429, DIRECT CARE WORKER AND TESTING PROGRAM

See Revision Memo dated 10/01/19 for summary of changes.