

DATE: November 27, 2019
To: Holders of the AHCCCS Contractor Operations Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Contractor Operations Manual (ACOM)

This memo describes revisions and/or additions to the ACOM

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

ACOM Policy 306, ALTERNATIVE PAYMENT MODEL INITIATIVE – WITHHOLD AND QUALITY MEASURE PERFORMANCE INCENTIVE

ACOM Policy 306 was revised to update CYE 18 performance measures with CYE 19 and added new performance measures. New minimum performance standards were updated to align with Contract.

- **ATTACHMENT A, ALTERNATIVE PAYMENT MODEL INITIATIVE QUALITY MANAGEMENT PERFORMANCE MEASURE STANDARDS**

Attachment A was revised for minor formatting updates.

- **ATTACHMENT B, ALTERNATIVE PAYMENT MODEL INITIATIVE QUALITY MANAGEMENT PERFORMANCE MEASURE SCORES**

Attachment B was revised for minor formatting updates.

- **ATTACHMENT C, FEDERAL LIMIT TEST**

Attachment C was revised for minor formatting updates.

ACOM POLICY 307, ALTERNATIVE PAYMENT MODEL INITIATIVE – STRATEGIES AND PERFORMANCE BASED PAYMENTS INCENTIVE

ACOM Policy 307 was revised to update CYE 18 with CYE 19 Alternative Payment Model threshold requirements and sub-requirements. Added new certification submission and removed RBHA/Affiliated Acute Contractor requirement for Alternative Payment Model integrated contract for CYE 19. Performance Based Payment language was clarified.

- **ATTACHMENT A, LEARNING ACTION NETWORK – ALTERNATIVE PAYMENT MODEL FRAMEWORK STRATEGIES**

Attachment A was revised for minor formatting updates.

- **ATTACHMENT B, ALTERNATIVE PAYMENT MODEL STRATEGIES AND PERFORMANCE-BASED PAYMENTS INCENTIVE CERTIFICATION**

Attachment B was revised for minor formatting updates.

ACOM POLICY 436, NETWORK STANDARDS

ACOM Policy 436 was revised to align with DDD integration surrounding DDD’s role in reporting. Clarification was also provided on Crisis Stabilization.

- **ATTACHMENT A, MINIMUM NETWORK REQUIREMENTS VERIFICATION TEMPLATE**

Attachment A was revised for minor formatting updates.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE**ACOM POLICY 429, DIRECT CARE WORKER AND TESTING PROGRAM**

See Revision Memo dated 10/01/19 for summary of changes.