DATE: March 14, 2019

TO: Holders of the AHCCCS Contractor Operations Manual

FROM: Division of Health Care Management Contracts and Policy Unit

SUBJECT: AHCCCS Contractor Operations Manual (ACOM)

This memo describes revisions and/or additions to the ACOM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

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**UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)**

To view the policies and attachments, please access the following link:

[AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)]

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**POLICY 205, GROUND AMBULANCE TRANSPORTATION REIMBURSEMENT REQUIREMENTS FOR NON-CONTRACTED PROVIDERS**

Policy 205 had a title change from Ground Ambulance Transportation Reimbursement Guidelines for Non-Contracted Providers to Ground Ambulance Transportation Reimbursement Requirements for Non-Contracted Providers. The Policy was revised to align with AHCCCS Complete Care (ACC) Contract/Integration changes (RFP YH19-0001) and for general minor formatting updates. Definitions were updated to align with Contract and adding a definition for Emergency Medical Care Technician.

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**APPROVED NOT YET EFFECTIVE**

To view the policies and attachments, please access the following link:

[ACOM APPROVED NOT YET EFFECTIVE]

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None at this time.