

DATE: May 19, 2015

TO: Holders of the AHCCCS Contractor Operations Manual and AHCCCS Operational Guidelines

FROM: Sandi Borys, Contracts & Policy Specialist
Division of Health Care Management, AHCCCS

SUBJECT: AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Operations Reporting Guidelines – Updates May 2 of 3

This memo describes revisions and/or additions to the ACOM and AHCCCS Operations Reporting Guidelines including, the Claims Dashboard Reporting Guide, Grievance System Reporting Guide, and Provider Affiliation Transmission (PAT) User Manual.

Please direct questions regarding policy updates to Sandi Borys at 602-417-4055 or by e-mail at: sandi.borys@azahcccs.gov.

People First: AHCCCS is in the process of revising language in policy, guides and manuals to be consistent with AZ HB 2667: Persons with Disabilities. Laws 2014, Chapter 215.

UPDATES AND REVISIONS TO THE AHCCCS CONTRACTORS OPERATION MANUAL (ACOM)

To view the policies and attachments, please access the following link:
[AHCCCS CONTRACTOR OPERATIONS MANUAL \(ACOM\)](#)

None at this time

APPROVED NOT YET EFFECTIVE

To view the policies that are approved but not yet effective, please access the following link:
[ACOM Approved Policies Not Yet Effective](#)

Please Note: All of the following Policies will have an Effective Date of October 01, 2015.

CHAPTER 300, POLICY 315 CYE 16, ACUTE CARE PROGRAM VALUE-BASED PURCHASING (VBP)

The Acute Care Program payment reform initiative incorporate the changes for CYE 16. The initiative, previously referred to as *Payment Reform Initiative (PRI)*, has been rebranded as *Value-Based Purchasing (VBP)* and the policy is revised to expand the scope to cover all strategies under VBP. Policy revisions also increase the minimum percentage required to qualify for the quality contribution. The policy and corresponding Attachments A through E (listed below) will be implemented effective October 01, 2015.

- **ATTACHMENT A, ACUTE CARE PROGRAM VALUE-BASED PURCHASING (VBP) STRATEGIES**

No changes to Attachment.

- **ATTACHMENT B, ACUTE CARE CONTRACTOR QUALITY MANAGEMENT PERFORMANCE MEASURE STANDARDS**

Only name change to Attachment.

- **ATTACHMENT C, ACUTE CARE PROGRAM VALUE-BASED PURCHASING (VBP) QUALITY DISTRIBUTION EXAMPLE**

Only name change to Attachment.

- **ATTACHMENT D, ACUTE CARE PROGRAM VALUE-BASED PURCHASING (VBP) RECONCILIATION EXAMPLE**

Only name change to Attachment.

- **ATTACHMENT E, ACUTE CARE PROGRAM VALUE-BASED PURCHASING (VBP) STRATEGIES CERTIFICATION**

Only name change to Attachment.

CHAPTER 400, POLICY 422, ARIZONA STATE HOSPITAL

Policy 422, Arizona State Hospital (AzSH) will be deleted and the requirements incorporated into ACOM Policy 432, Benefit Coordination and Fiscal Responsibility for Behavioral Health Services and Physical Health Services.

CHAPTER 400, POLICY 423, FINANCIAL RESPONSIBILITY FOR COURT ORDERED TREATMENT FOR DUI, DOMESTIC VIOLENCE OR OTHER CRIMINAL OFFENCES

Acute Care Contractors have been added to Policy 423 to clarify payment responsibility for Court Ordered Treatment for Driving Under the Influence (DUI), Domestic Violence or Other Criminal Offenses.

CHAPTER 400, POLICY 437, FINANCIAL RESPONSIBILITY FOR SERVICES AFTER THE COMPLETION OF COURT-ORDERED EVALUATION

Acute Care Contractors have been added to Policy 437 to clarify the financial responsibility for the provision of medically necessary behavioral health services rendered after the completion of a court ordered evaluation.

UPDATES AND REVISIONS TO THE
AHCCCS OPERATIONAL REPORTING GUIDELINES
INCLUDING: CLAIMS DASHBOARD REPORTING GUIDE, GRIEVANCE SYSTEM REPORTING GUIDE,
PROVIDER AFFILIATION TRANSMISSION (PAT) USER MANUAL

To view the Reporting Guides, please access the following link:
[AHCCCS OPERATIONS REPORTING GUIDELINES](#)

CLAIMS DASHBOARD REPORTING GUIDE

None at this time.

GRIEVANCE SYSTEM REPORTING GUIDE

None at this time.

PROVIDER AFFILIATION TRANSMISSION (PAT) USER MANUAL

None at this time.