DATE: February 6, 2012

TO: Holders of AHCCCS Contractor Operations Manual

FROM: P.J. Schoenstene, Contracts and Policy Administrator
Division of Health Care Management, AHCCCS

SUBJECT: AHCCCS Contractor Operations Manual (ACOM)
Update, January 2012

This memo describes additions to the ACOM Manual for the month of January

- Chapter 100, Policy 101 - Marketing, Outreach and Retention
  The revision eliminates the need for AHCCCS to approve Medicare marketing material
  as the material has already been approved by CMS.

- Chapter 400, Policy 419 – ALTCS Network Standards
  The policy revisions incorporated the changes made during the ALTCS RFP for posting
  to the AHCCCS Website.

Individuals with questions related to this policy should contact P.J. Schoenstene at 602-417-4617
or by e-mail at pj.schoenstene@azahcccs.gov.