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ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

DATE: November, 2010

TO: Holders of AHCCCS Contractor Operations Manual

FROM: Stewart McKenzie, Administrative Services Officer III
Division of Health Care Management, AHCCCS

SUBJECT: AHCCCS Contractor Operations Manual (ACOM)
Update 2010-11

This memo describes any changes and/or additions to the ACOM Manual for the month of November, 2010.

Chapter 100 – Administration, Policy 101, Marketing, Outreach and Retention

A Definition has been added for Financial Sponsor. A reference to Attachment B has been added to Section IV.A.2 as well as the address for submitting the required electronic monthly report.

The excel format for the Monthly Marketing Outreach Activities Report (Attachment B) has been added.

Individuals with questions related to this policy should contact Alan Schafer at 417-4614 or John Black at 417-4055.

Program Integrity Reporting Guide

The Program Integrity Reporting Guide, although not part of the ACOM Manual, is being published with an original date of October 1, 2010. This guide reflects current practice and does not represent any change. The Program Integrity Reporting Guide can be found at:

<http://www.azahcccs.gov/commercial/ContractorResources/manuals/OperationsReporting.aspx>

Claims System Reporting Guide

The Claims Reporting Guide, although not part of the ACOM Manual, has been updated with current information with a revision date of October 1, 2010. The Claims Reporting Guide can be found at:

<http://www.azahcccs.gov/commercial/ContractorResources/manuals/OperationsReporting.aspx>

Individuals with questions related to these guides should contact Operations Compliance Officer.