AHCCCS CONTRACTOR OPERATIONS MANUAL



CHAPTER 100 - ADMINISTRATION

107 - STATE-CONTRACTED MEDICARE ADVANTAGE ORGANIZATION DUAL ELIGIBLE SPECIAL NEEDS PLANS

EFFECTIVE DATES: 04/01/12, 10/01/13, 09/01/14, 10/01/15, 07/01/16, 10/01/18, 10/01/21

APPROVAL DATES: 06/06/13, 08/27/14, 05/14/15, 08/20/15, 03/14/16, 06/07/18, 04/15/21

I. PURPOSE

This Policy applies to ACC, ALTCS/EPD, DES/DDD, and RBHA Contractors. This Policy applies to Contractors' Companion Medicare Advantage Organizations (Companion MAOs) that currently have a contract, or will be pursuing a contract, with the Centers for Medicare and Medicaid (CMS) to offer a Dual Eligible Special Needs Plan (D-SNP).

The purpose of this Policy is to delineate AHCCCS' requirements for state-contracted MAOs offering Dual Eligible Special Needs Plans D-SNPs through Medicare Improvements for Patients and Providers Act of 2008 (MIPPA) Agreements to integrate and coordinate Medicare and Medicaid covered services on behalf of those members dually eligible for both Medicare and Medicaid (Dual Eligible).

II. DEFINITIONS

Definitions are located on the AHCCCS website at: <u>AHCCCS Contract and Policy Dictionary</u>.

III. POLICY

AHCCCS collaborates with State-contracted MAOs offering D-SNPs to align Full Benefit Dual Eligible Member enrollment in a Contractor's Affiliated Organization Companion MAO to achieve the following objectives:

- 1. Receive integrated Medicare and Medicaid services.
- 2. Promote Full Benefit Dual Eligible Member engagement and participation in their health care decisions.
- 3. Improve navigation by Full Benefit Dual Eligible Members within the health care delivery system.
- 4. Decrease fragmentation of health care service delivery across participating providers and stakeholders.

A. AHCCCS REQUIREMENTS FOR MAOS

To execute a MIPPA Agreement with AHCCCS, each Contractor's Companion MAO offering a D-SNP to AHCCCS Full Benefit Dual Eligible Members shall meet the following AHCCCS minimum requirements.

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- 1. The Contractor's Companion MAO offered D-SNP shall meet all Medicare Advantage requirements to remain in compliance and to continue operating in good standing with CMS.
- 2. The Contractor shall offer a CMS-approved affiliated MAO D-SNP at the beginning of each calendar year for each county in an AHCCCS Geographic Service Area (GSA) as awarded through an ACC, ALTCS E/PD, DES/DDD, or RBHA Contract.
- 3. AHCCCS will only contract with a Contractor's Companion or Affiliated Organization's MAO to offer a D-SNP in each county that an AHCCCS GSA is awarded through an AHCCCS ACC, ALTCS E/PD, DES/DDD, or RBHA Contract.
- 4. ALTCS services for members who have a Developmental Disability (DD) are provided by the Department of Economic Security/Division of Developmental Disabilities (DES/DDD) as specified in State Law. Therefore, MAOs offering D-SNPs do not have contracts directly with AHCCCS for serving members in the DDD program. MIPPA Agreements executed with an AHCCCS Contractor's Companion MAO permit enrolling Full Benefit Dual Eligible DDD members if a MAO's offered D-SNP includes Full Benefit Dual Eligible DDD members as a covered population.
- 5. The Contractor's Companion MAO offered D-SNP shall obtain separate CMS approval to perform Default Enrollment activities as authorized by Section 1851(c)(3) of the Social Security Act and outlined in guidance as promulgated by Section 40.1.4, Chapter 2 of the Medicare Managed Care Manual.

B. MIPPA AGREEMENT REQUIREMENTS

Federal regulations require MAOs seeking to offer a D-SNP to Dual Eligible Members to have a contract with the State Medicaid Agency. For AHCCCS, such contract and terms are represented by an executed MIPPA Agreement with a participating MAO. Under the MIPPA Agreement, the MAO is responsible for providing Benefits, or arranging for Benefits to be provided, for individuals entitled to receive Benefits under Title XIX. Such Benefits include ALTCS services consistent with the Arizona State Plan.

As specified in 42 CFR 422.107, executed MIPPA Agreements with participating MAOs shall include the following minimum requirements:

- 1. The MAO's responsibility, including financial obligations, to provide or arrange for Medicaid Benefits.
- 2. The category(ies) of eligibility for Dual Eligible Members to be enrolled under the D-SNP (to include AHCCCS Contractor line[s] of business).
- 3. The Medicaid Benefits covered under the D-SNP.
- 4. The cost sharing protections covered under the D-SNP.

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- 5. The identification and sharing of information on Medicaid provider participation.
- 6. The verification of the member's eligibility for both Medicare and Medicaid.
- 7. The service area covered by the D-SNP.
- 8. The contract period of the MIPPA Agreement.
- 9. Highly Integrated Dual Eligible Special Needs Plan (HIDE SNP) Status: An MAO serving Full Benefit Dual Eligible Members through a companion ACC, DES/DDD, or RBHA health plan contract with AHCCCS shall be designated annually by Centers for Medicare And Medicaid Services (CMS) as a "HIDE SNP" per CMS requirements.
- 10. Fully Integrated Dual Eligible Special Needs Plan (FIDE SNP) Status: An MAO serving ALTCS E/PD program full benefit Full Benefit Dual Eligible Members through a companion ALTCS E/PD health plan contract with AHCCCS shall be designated annually by CMS as a "FIDE SNP" per CMS requirements.

MIPPA Agreements will be executed annually with State-contracted Companion MAOs in conformance with the Medicare Advantage annual contracting process and timelines.

C. MIPPA AGREEMENT PROCESS

CMS requires that MAO applicants submit executed MIPPA Agreements with State Medicaid Agencies by approximately July 1st of each year as part of the CMS MAO contracting process.

To facilitate MAO submissions of executed MIPPA Agreements, the AHCCCS Operations Compliance Officer for Medicare will coordinate the following annual activities (including but not limited to) in executing MIPPA Agreements with Companion MAOs meeting AHCCCS' requirements:

- 1. Coordinate with designated MAO representative(s) regarding potential changes to the standard MIPPA Agreement resulting from, but not limited to, CMS or AHCCCS required changes, or MAO proposed changes.
- 2. Obtain necessary approvals of the MIPPA Agreement template for the following year from CMS Medicare/Medicaid Coordination Office (MMCO).
- 3. Execute MIPPA Agreements with participating MAOs.
- 4. Forward executed MIPPA Agreements to designated MAO representative(s).

Executed MIPPA Agreements shall be posted and available on the AHCCCS website.