I. PURPOSE

This Policy applies to ACC, ALTCS E/PD, DCS/Comprehensive Health Plan (CHP), DES/DDD (DDD), and RBHA Contractors. The purpose of this Policy is to specify a Contractor’s Medicare cost sharing responsibilities for members that are Dual Eligible Medicare Beneficiaries (Dual Eligible Members) receiving Medicare Parts A and/or B through Traditional Fee-For-Service (FFS) Medicare or a Medicare Advantage Plan in order to maximize cost avoidance efforts by the Contractor, and to provide a consistent reimbursement methodology for Medicare cost sharing.

II. DEFINITIONS

Definitions are located on the AHCCCS website at: AHCCCS Contract and Policy Dictionary.

III. POLICY

A. CONTRACTOR MEDICARE COST SHARING PAYMENT RESPONSIBILITIES

For Qualified Medicare Beneficiary (QMB) duals and Non-QMB duals, the Contractor’s Medicare cost sharing payment responsibilities are dependent upon the following factors:

1. Whether the service is covered by Medicare only, by Medicaid only, or by both Medicare and Medicaid.

2. Whether the services are received in- or out-of-network (the Contractor only has responsibility to make Medicare cost sharing payments to AHCCCS registered providers).

3. Whether the services are emergency services, and/or

4. Whether the Contractor refers the dual eligible member out-of-network.

The Contractor’s Medicare cost sharing responsibilities are specified in this Policy and in A.A.C. Title 9, Chapter 29, Article 3: Benefits and Services.

An exception to the Contractor’s cost sharing payment responsibility specified in this Policy applies to days in a Skilled Nursing Facility (SNF). For stays in a SNF, the Contractor shall pay 100 percent of the member cost sharing amount for any Medicare
Part A SNF days (21 through 100) even if the Contractor has a Medicaid Nursing Facility rate less than the amount paid by Medicare for a Part A SNF day. For Contractor responsibilities regarding coordination of benefits activities for members who have third-party coverage other than Medicare, refer to ACOM Policy 434.

**B. Qualified Medicare Beneficiary Duals**

QMB Duals are entitled to all Medicare Part A and B and Medicaid covered services. These members are identified by a Medicare Part C entry in their AHCCCS recipient record and typically by the number “two” in the third digit of the rate code.

A QMB Dual who receives covered services under A.A.C.R9-22 Article 2 or A.A.C. R9-28 Article 2 from an AHCCCS-registered provider is not liable for any Medicare deductible, coinsurance, or copayment amounts associated with those covered services, and is not liable for any balance of billed charges (A.A.C. R9-29-302).

1. Contractor Payment Responsibilities:
   a. The Contractor is responsible for payment of Medicare cost sharing amounts (deductibles, coinsurance, and copayments) for Medicare Parts A and B covered services, including services covered by the Medicare Program but not covered by AHCCCS, such as chiropractic services for adults, as specified in this Policy. For information on AHCCCS covered services and limitations, refer to AMPM Chapter 300, and
   b. The Contractor is prohibited from using the 09 coverage code to deny payment for medically necessary services provided to a QMB Dual. The 09 coverage code is used by AHCCCS to resolve coding discrepancies between Medicare and Medicaid and shall not be used by the Contractor to deny payment of claims, including Medicare cost sharing claims.

2. The Contractor only has responsibility to make payments to AHCCCS registered providers.
   a. The payment of Medicare cost sharing amounts for QMB Duals shall be provided regardless of whether or not the provider is subcontracted in the Contractor's provider network, or whether or not prior authorization has been obtained (refer to the Prior Authorization section in this Policy for further information),
   b. The Contractor shall have no Medicare cost sharing obligation if the Medicare payment exceeds the Contractor’s contracted reimbursement rate for the covered service. The Contractor’s liability for Medicare cost sharing amounts, plus the amount of Medicare’s payment, shall not exceed the Contractor’s subcontracted reimbursement rate for the service. There is no separate Medicare cost sharing obligation if the Contractor has a subcontract with the provider and the provider’s subcontracted reimbursement rate includes Medicare cost sharing amounts,
   c. Exception to the above limits on Medicare cost sharing reimbursement, the Contractor shall pay 100 percent of a QMB Duals Medicare cost sharing amount for any Medicare Part A SNF stay days 21 through 100, even if the Contractor has a Medicaid Nursing Facility rate less than the amount paid by Medicare for a Medicare Part A SNF day, and
d. In accordance with A.A.C. R9-29-302, unless the Contractor’s subcontract with a provider sets forth different terms, when a QMB Dual receives covered services from an AHCCCS-registered provider, whether or not the provider is in-network or out-of-network, the following (Table 1 and Figure 1) apply:

**Table 1: Qualified Medicare Beneficiary Duals**

<table>
<thead>
<tr>
<th>Qualified Medicare Beneficiary Duals Medicare Cost Sharing Requirements</th>
<th>The Contractor Shall Pay: (Subject to the limits specified in this Policy)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>When the Service is Covered By:</strong></td>
<td><strong>The Contractor Shall Pay:</strong></td>
</tr>
<tr>
<td>Medicare Only</td>
<td>Medicare deductible, coinsurance, and copayment amounts</td>
</tr>
<tr>
<td>Medicaid Only</td>
<td>The provider in accordance with the Contractor’s subcontract</td>
</tr>
</tbody>
</table>
| By both Medicare and Medicaid (Refer to Examples Below) | The lesser of:  
  a. The Medicare deductible, coinsurance and/or copayment amounts or  
  b. The difference between the Contractor’s subcontracted payment rate and the Medicare payment amount. |
**Figure 1 – Qualified Medicare Beneficiary Duals Medicare Cost Sharing - Examples**

<table>
<thead>
<tr>
<th>Services are Covered by Both Medicare and Medicaid</th>
<th>Example 1 (b. In Table 1 above)</th>
<th>Example 2 (b. In Table 1 above)</th>
<th>Example 3 (b. In Table 1 above)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provider charges</td>
<td>$125</td>
<td>$125</td>
<td>$125</td>
</tr>
<tr>
<td>Medicare rate for service</td>
<td>$100</td>
<td>$100</td>
<td>$100</td>
</tr>
<tr>
<td>Medicaid rate for Medicare service (Contractor’s contracted rate)</td>
<td>$100</td>
<td>$90</td>
<td>$90</td>
</tr>
<tr>
<td>Medicare deductible</td>
<td>$0</td>
<td>$0</td>
<td>$40</td>
</tr>
<tr>
<td>Medicare paid amount (80% of Medicare rate less deductible)</td>
<td>$80</td>
<td>$80</td>
<td>$40</td>
</tr>
<tr>
<td>Medicare coinsurance (20% of Medicare rate)</td>
<td>$20</td>
<td>$20</td>
<td>$20</td>
</tr>
<tr>
<td><strong>Contractor pays</strong></td>
<td><strong>$20</strong></td>
<td><strong>$10</strong></td>
<td><strong>$50</strong></td>
</tr>
</tbody>
</table>

C. **Non-Qualified Medicare Beneficiary Duals**

A Non-QMB dual who receives covered services under A.A.C. R9-22 Article 2 or A.A.C. R9-28 Article 2 from an in-network provider is not liable for:

1. Any applicable Medicare Cost Sharing (deductible, coinsurance, or copayment) amounts associated with those services, or

2. For any balance of billed charges, unless services have reached the limitations specified within A.A.C. R9-22 Article 2.
When a Non-QMB Dual elects to receive services that are covered by both Medicare and Medicaid, from an out-of-network provider, the individual is responsible for any Medicare deductible, coinsurance, or copayment amounts unless the service is emergent, or, for non-emergency services, the provider has obtained a signed document from the member to pay for the services as required in A.A.C. R9-22-702.

3. Contractor Payment Responsibilities (In Network)
   a. In accordance with A.A.C. R9-29-303, when a Non-QMB Dual receives covered services from an in-network provider, and the covered service is provided up to the limitations as specified in A.A.C. R9-22 Article 2, the individual is not liable for any balance of billed charges, and Table 2 applies:

   **TABLE 2: NON-QUALIFIED MEDICARE BENEFICIARY DUALS (IN NETWORK)**

<table>
<thead>
<tr>
<th>WHEN THE SERVICE IS COVERED BY:</th>
<th>THE CONTRACTOR SHALL NOT PAY:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicare Only</td>
<td>Any Medicare deductible, coinsurance, or copayment amounts</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WHEN THE SERVICE IS COVERED BY:</th>
<th>THE CONTRACTOR SHALL PAY:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid Only</td>
<td>The provider in accordance with the Contractor’s subcontract</td>
</tr>
<tr>
<td></td>
<td>(Subject to the limits specified in this Policy)</td>
</tr>
<tr>
<td>By both Medicare and Medicaid</td>
<td>The lesser of the following (unless the Contractor’s subcontract with the provider sets forth different terms):</td>
</tr>
<tr>
<td></td>
<td>a. The Medicare deductible, coinsurance and/or copayment amounts, or</td>
</tr>
<tr>
<td></td>
<td>b. Any remaining Medicare cost sharing amount after the Medicare payment amount is deducted from the provider’s subcontracted rate (The Contractor’s contracted rate).</td>
</tr>
</tbody>
</table>

4. Contractor Payment Responsibilities (Out-of-Network)
   a. In accordance with A.A.C. R9-29-303, when a Non-QMB Dual receives covered services from an out of network provider, the following applies (Table 3)
### Table 3: Non-Qualified Medicare Beneficiary Duals (Out-of-Network)

<table>
<thead>
<tr>
<th>Non-Qualified Medicare Beneficiary Duals (Out-of-Network) Medicare Cost Sharing Requirements</th>
<th>When the Service is Covered By:</th>
<th>The Contractor Shall Pay: (Subject to the limits specified in this Policy)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicare Only</td>
<td>Has no responsibility for payment</td>
<td></td>
</tr>
<tr>
<td>Medicaid only AND the Contractor <strong>has not</strong> referred the member to the provider OR has not authorized the provider to render services and the services are not emergent</td>
<td>Has no responsibility for payment</td>
<td></td>
</tr>
<tr>
<td>Medicaid only AND the Contractor <strong>has</strong> referred the member to the provider, or has authorized the provider to render services, or the services are emergent</td>
<td>Shall pay in accordance with the requirements of A.A.C. R9-22-705.</td>
<td></td>
</tr>
<tr>
<td>By both Medicare and Medicaid AND the Contractor <strong>has not</strong> referred the member to the provider, OR has not authorized the provider to render services and the services are not emergent</td>
<td>Has no responsibility for payment</td>
<td></td>
</tr>
</tbody>
</table>
| By both Medicare and Medicaid AND referred the member to the provider, or has authorized the provider to render services, or the services are emergent | Shall pay the lesser of:  
a. The Medicare deductible, coinsurance or copayment amounts, **or**  
b. Any remaining Medicare cost sharing amount after the Medicare payment amount is deducted from any amount otherwise payable under A.A.C. R9-22-705. | |

### D. Prior Authorization

The Contractor may require prior authorization for Medicare cost sharing reimbursement. If a Medicare provider determines that a covered service is medically necessary, the Contractor is responsible for Medicare cost sharing amounts if the member is a QMB Dual, even if the Contractor determines the covered service is not medically necessary. If Medicare denies a covered service for lack of medical necessity, the Contractor shall apply its own criteria to determine the medical necessity of a requested covered service.
If the Contractor’s prior authorization criteria support medical necessity of the requested covered service, then the Contractor shall be responsible for Medicare cost sharing amounts of the covered services to a QMB Dual, as specified in this Policy.

E. PART D COVERED DRUGS

For a QMB Dual and a Non-QMB Dual Federal and State laws prohibit the use of Title XIX or Title XXI funds to pay Medicare cost sharing amounts related to Medicare Part D prescription drug benefit medications. Refer to AMPM Policy 310-V for additional information.

For information regarding behavioral health medications for individuals determined to have a Serious Mental Illness (SMI) refer to AMPM Policy 320-T1 and AMPM Policy 320-T2.

F. COORDINATION OF CREDITABLE DRUG COVERAGE

1. The Contractor is responsible for coordinating the benefit for medications when a dual eligible member has creditable drug coverage as specified in 42 CFR 423.56.

2. If a dual eligible member also has creditable drug coverage through a commercial payer, then the Contractor is required to coordinate such creditable drug coverage with the identified commercial payer (as a primary or secondary payer as applicable) when all of the following apply:
   a. The medication is federally and state reimbursable,
   b. The dual eligible member is enrolled in Medicare Part A only (and not enrolled in Medicare Part B and/or Medicare Part D), and is enrolled with the Contractor for AHCCCS-covered health benefits, and
   c. The medication is dispensed by an AHCCCS-registered provider, regardless of whether that provider is in the Contractor’s provider network.

3. When a primary or secondary creditable drug coverage medication request is denied by a commercial payer, and a dual eligible member’s appeal of such medication denial has been previously upheld by such creditable drug coverage commercial payer (when applicable), the Contractor shall evaluate the request for drug coverage by applying its AHCCCS drug coverage criteria.

4. The Contractor does not have the responsibility for coordination of creditable drug coverage as specified in this section when the requesting pharmacy provider is not AHCCCS registered.

5. The Contractor shall not apply pharmacy benefit utilization management edits when coordinating reimbursement for a dual eligible member with creditable drug coverage.

6. The Contractor’s AHCCCS drug coverage is the payer of last resort. All other possible primary and secondary drug coverage options and payers shall be exhausted prior to the Contractor evaluating such creditable drug coverage requests and adjudicating such pharmacy claims.
G. MEDICARE PART D COPAYMENTS AND INSTITUTIONAL STATUS REPORTING

1. Medicare Part D Copayments
   When a dual eligible member is in a medical institution and, that stay is funded by Medicaid for a full calendar month, the dual eligible member is not required to pay copayments for their Medicare covered prescription medications for the remainder of the calendar year.

2. Institutional Status Reporting
   To ensure appropriate information is communicated for these members to CMS, the Contractor shall submit AHCCCS Notification to Waive Medicare Part D Copayments, utilizing Attachment A, and submit as specified in Contract.
   a. This includes those dual eligible members who:
      i. Have exhausted their Medicare Part “A” lifetime inpatient benefit,
      ii. Have Medicare Part “B” benefits only,
      iii. Have Medicare Part “D” benefits only, and
      iv. Are in a continuous placement at a single medical institution, or any combination of continuous placements in more than one medical institution.
   b. The types of medical institutions notifying the Contractor of institutionalized dual eligible members, and as reported to AHCCCS by the Contractor using Attachment A, are defined by 42 CFR 435.1010, 42 CFR 440.140 and 42 CFR 440.150 to include:
      i. Acute hospitals,
      ii. Residential treatment center – Non-Institution for Mental Disease (IMD),
      iii. SNF, and

ALTCS E/PD and DDD are not required to provide this information as the State is already aware of the institutional status of these members and provides this information to CMS.