


**EPD RFP YH24-0001 SCORING TOOL
FINAL RANKING AND RATIONALE - B10**

SUBMISSION REQUIREMENT B10: Pursuant to 42 CFR 438.358 (b)(iii), Medicaid agencies must conduct compliance reviews of their contracted Managed Care Organizations at least every three years. AHCCCS will evaluate compliance reviews and incorporate the Offeror's past performance as specified below:
Incumbent E/PD Contractors - A submission is not required. AHCCCS will utilize the AHCCCS Calendar Year (CY) 23 ALTCS E/PD Operational Review (OR).
Incumbent non-E/PD Contractors - A submission is not required. AHCCCS will utilize the most recent finalized AHCCCS Operational Review (OR), and
Non-Incumbent Offerors - The Offeror shall submit its most recent review(s) that together comprise a complete evaluation. The review(s) shall be selected from one of the Medicaid Contracts cited in B2 in compliance with 42 CFR 438.358 (b)(iii) for a business line which includes provision of services that are comparable to the Scope of Services for this RFP. The Offeror shall include a description of how the services delivered in the business line for the submitted compliance review are comparable to the Scope of Services for this RFP. The Offeror's submission shall not exceed one page plus attached compliance review(s). AHCCCS reserves the right to validate the submitted review.


PAGE LIMIT: N/A except for Non-Incumbent Offerors
 For Nonincumbent Offerors: Refer to (B10c) and RFP Section H, Instructions to Offerors for submission format requirements


Submission Evaluation Considerations:
 - AHCCCS OR Report Review [Incumbent]
 - Other Notable Considerations

ARIZONA PHYSICIANS PA, INC.	BANNER-UNIVERSITY CARE ADVANTAGE	BCBSAZ HEALTH CHOICE	HEALTH NET ACCESS	MERCY CARE
RATIONALE AND MAJOR OBSERVATIONS				
In its most recent operational review, issued in April 2023, offeror was found to be in full (95 - 100%) compliance on 138 standards.	In its most recent operational review, issued in May 2023, offeror was found to be in full (95 - 100%) compliance on 145 standards.	In its most recent operational review, issued in October 2022, offeror was found to be in full (95 - 100%) compliance on 125 standards.	In its most recent operational review, issued in May 2021, offeror was found to be in full (95 - 100%) compliance on 129 standards.	In its most recent operational review, issued in July 2023, offeror was found to be in full (95 - 100%) compliance on 142 standards.
Operational review categories in which standards with substantial non-compliance (under 80% full compliance) were documented included, among others: case management (four standards), adult/EPSTD/MCH (three standards), medical management (two standards), quality management (five standards) and integrated system of care (six standards). (Offeror had no findings of substantial non-compliance within the quality improvement category.)	Operational review categories in which standards with substantial non-compliance (under 80% full compliance) were documented included, among others: case management (five standards), medical management (four standards), quality management (three standards) and integrated system of care (two standards). (Offeror had no findings of substantial non-compliance within the adult/EPSTD/MCH category.)	Operational review categories in which standards with substantial non-compliance (under 80% full compliance) were documented included, among others: adult/EPSTD/MCH (one standard), medical management (one standard), quality management (seven standards), quality improvement (three standards) and integrated system of care (one standard). (Case management was not an operational review category.)	Operational review categories in which standards with substantial non-compliance (under 80% full compliance) were documented included, among others: adult/EPSTD/MCH (five standards), medical management (one standard) and quality management (one standard). (Offeror had no findings of substantial non-compliance within the quality improvement category.) (Case management and integrated system of care were not operational review categories.)	Operational review categories in which standards with substantial non-compliance (under 80% full compliance) were documented included, among others: case management (ten standards), adult/EPSTD/MCH (four standards), medical management (two standards), quality management (four standards) and integrated system of care (one standard). (Offeror had no findings of substantial non-compliance within the quality improvement category.)
Offeror's operational review was for the ALTCS E/PD program, which includes a comprehensive LTSS benefit package.	Offeror's operational review was for the ALTCS E/PD program, which includes a comprehensive LTSS benefit package.	Offeror's operational review was for the AHCCCS Complete Care program.	Offeror's operational review was for the ACC-RBHA program.	Offeror's operational review was for the ALTCS E/PD program, which includes a comprehensive LTSS benefit package.
RANKING				
2	1	5	4	3

EVALUATOR FULL NAME (FIRST AND LAST):	Christina Quast
EVALUATOR TITLE:	Deputy Assistant Director of Managed Care Operations
DATE:	Nov 8, 2023
SIGNATURE:	

EVALUATOR FULL NAME (FIRST AND LAST):	Jakenna Leboock
EVALUATOR TITLE:	Assistant Director, Division of Health Care Services
DATE:	Nov 8, 2023
SIGNATURE:	

EVALUATOR FULL NAME (FIRST AND LAST):	Michelle Holmes
EVALUATOR TITLE:	Operations Manager, Division of Health Care Services
DATE:	Nov 8, 2023
SIGNATURE:	

FACILITATOR FULL NAME (FIRST AND LAST):	Andrew Cohen
DATE:	Nov 8, 2023
SIGNATURE:	 Andrew Cohen (Nov 8, 2023 08:36 PST)