



# Governor Ducey's Administrative Simplification Initiative

Bringing Together the Division  
of Behavioral Health Services  
and AHCCCS

# AHCCCS Strategic Plan

Reaching Across Arizona to Provide Comprehensive, Quality Health Care for Those in Need

Bend the cost curve while improving the member's health outcomes

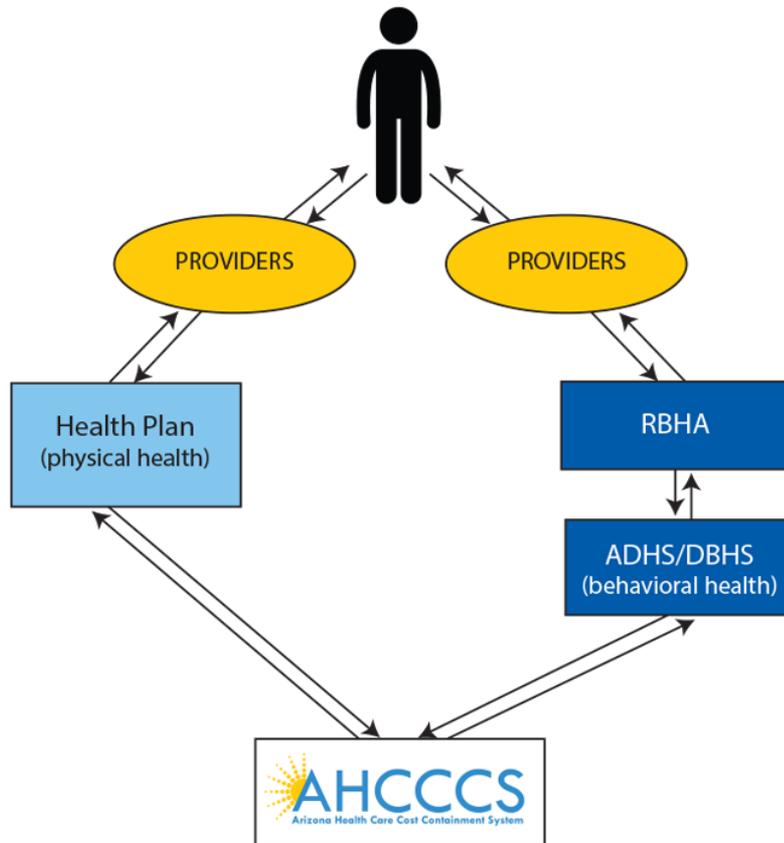
Pursue continuous quality improvement

Reduce fragmentation in healthcare delivery to develop an integrated system of healthcare

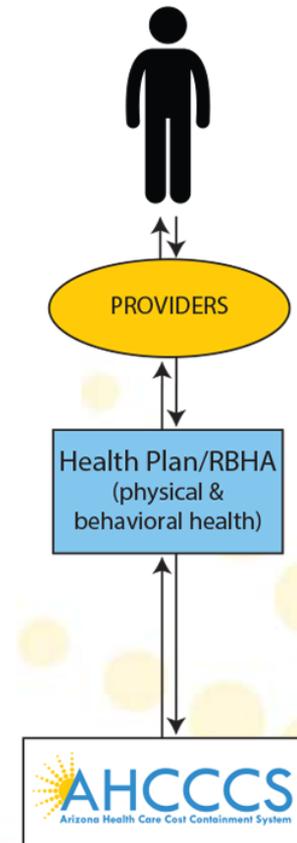
Maintain core organizational capacity, infrastructure and workforce.

# Administrative Simplification

CURRENT CONFIGURATION



STREAMLINED CONFIGURATION



# Formalizing the Partnership

- The mind cannot be separated from the body.
- AHCCCS and DBHS have recognized this and the need to form a closer partnership to evolve the system of care.
- This partnership resulted in the first integrated RBHA nationwide to bring physical and behavioral health together in one plan for persons with Serious Mental Illness.
- Greater Arizona will also benefit when this model goes statewide 10-1.
- The goal is to simplify the system of care for over 30,000 Arizonans with Serious Mental Illness.

# Guiding Principles

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- *A seamless transition.*
  - Certainly, a lot of work needs to be done to bring the two agencies together.
  - This merger **will not impact** what **services** are offered or how services are delivered.
  - This merger does not change the delivery system – i.e. how members access care.
  - This change will be *seamless* for the members and families we serve.

# Guiding Principles

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- *Focus on member services will continue.*
  - All functionality that is in place to serve members today will continue as part of the new organization.
  - This includes employment and housing supports, crisis and the Office of Individual and Family Affairs.

# Guiding Principles

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- *We will be ready for the Greater Arizona transition.*
  - We are focused on the 10-1-15 Greater Arizona Transition.
  - We will not let the complexities of the Administrative Simplification distract us from the important work that needs to get done to complete a smooth transition for Greater Arizona.

# Guiding Principles

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- *Transparency is critical.*
  - This change will be transparent.
  - We are committing to staff, members, families, stakeholders and policymakers that we will work to over-communicate the status of this effort.

# Guiding Principles

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- *Open door policy.*
  - We want to be inclusive and ensure all parties have the appropriate opportunity to provide insight and input into this transition.
  - We will use the time we have over the next 15 months to be thoughtful regarding this implementation.

# Achieving a Successful Transition

- DBHS and AHCCCS leadership working on the operational issues related to achieving a successful transition.
- There are a few scenarios that will play out:
  - *Filling a void.* There are units or positions within DBHS that perform a functionality that currently does not exist at AHCCCS. These units will be moved over to be part of the new organization.

# Achieving a Successful Transition

- Scenarios (cont.)
  - *Filling a need.* There are units or positions that perform functions that are similar to those that exist already in AHCCCS but the resources are necessary to address workload.
  - *Eliminating duplication.* There are units or positions that are duplicative and will not be needed in the new organization.
  - *New employment opportunities.* Within AHCCCS and ADHS.

# Achieving a Successful Transition

- Workgroups to deal with the myriad of operational issues associated with this transition.
  - Information Technology
  - Facilities
  - Legal

# What Stays at ADHS

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- Arizona State Hospital
  - ADHS and AHCCCS leadership agreed it was best to have ASH remain with ADHS.
- Public Health and Behavioral Health
  - Long term discussion about public health type functions like suicide awareness or tobacco cessation that should stay within ADHS.

# Commitment to Staff/Stakeholders

- Ensure we work through this process quickly and thoughtfully.
- Share information as soon as possible.
- Give people extensive lead time on where they stand in the new organization.