

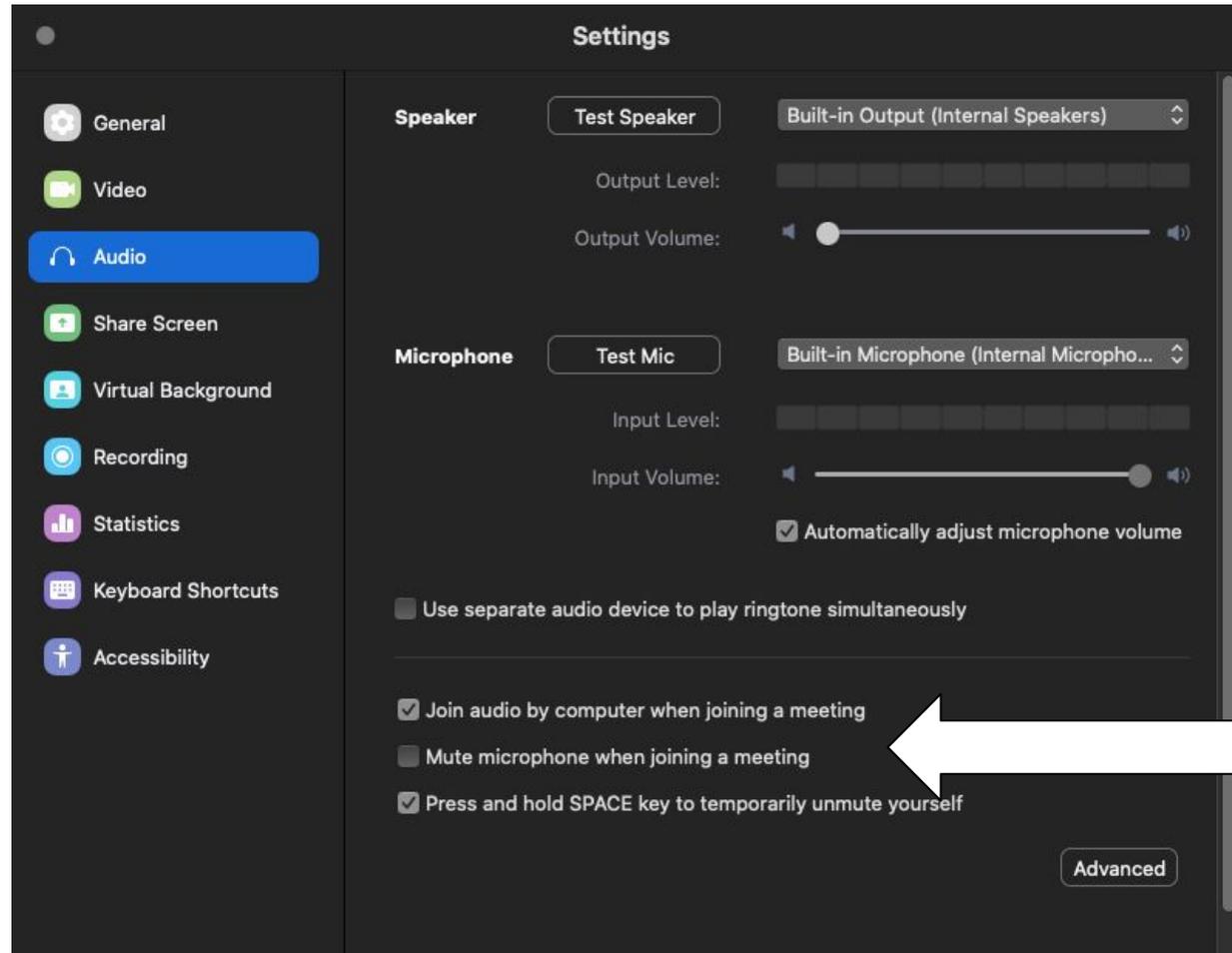


Parents as Paid Caregivers

Waiver Amendment

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Division of Community Advocacy and Intergovernmental Relations

Audio Settings



The screenshot shows the Zoom application settings window, specifically the Audio settings. The left sidebar contains various settings categories, with 'Audio' selected. The main panel is divided into 'Speaker' and 'Microphone' sections. The 'Speaker' section includes a 'Test Speaker' button, a dropdown menu for the output device (set to 'Built-in Output (Internal Speakers)'), and sliders for 'Output Level' and 'Output Volume'. The 'Microphone' section includes a 'Test Mic' button, a dropdown menu for the input device (set to 'Built-in Microphone (Internal Micropho...)'), and sliders for 'Input Level' and 'Input Volume'. There are also several checkboxes: 'Automatically adjust microphone volume' (checked), 'Use separate audio device to play ringtone simultaneously' (unchecked), 'Join audio by computer when joining a meeting' (checked), 'Mute microphone when joining a meeting' (unchecked), and 'Press and hold SPACE key to temporarily unmute yourself' (checked). An 'Advanced' button is located at the bottom right. A white arrow points from the right edge of the image towards the 'Join audio by computer when joining a meeting' checkbox.

Settings

Speaker Test Speaker Built-in Output (Internal Speakers)

Output Level: [Progress Bar]

Output Volume: [Slider]

Microphone Test Mic Built-in Microphone (Internal Micropho...)

Input Level: [Progress Bar]

Input Volume: [Slider]

Automatically adjust microphone volume

Use separate audio device to play ringtone simultaneously

Join audio by computer when joining a meeting

Mute microphone when joining a meeting

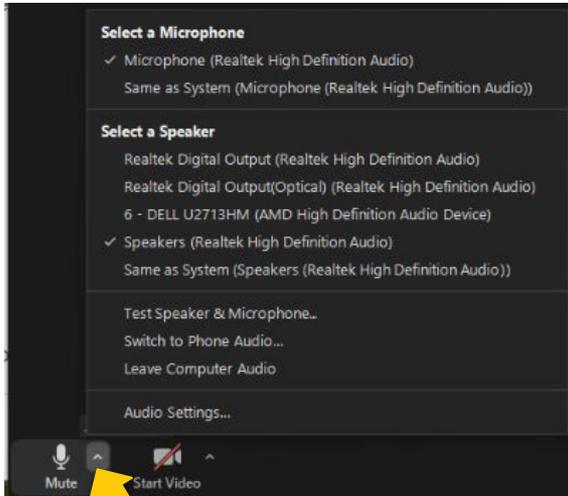
Press and hold SPACE key to temporarily unmute yourself

Advanced

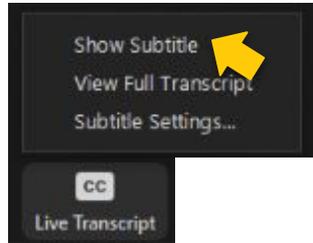
Zoom Webinar Controls

Navigating your bar on the bottom...

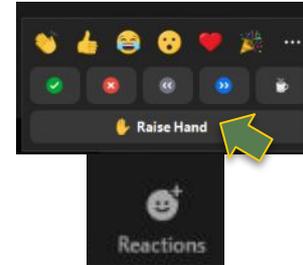
Audio Settings



Turn on Closed Captioning



Raise Hand



Chat



KEYBOARD SHORTCUTS TO RAISE HAND

Windows: Alt+Y to raise or lower your hand

Mac: Option+Y to raise or lower your hand

Tips for successful ZOOM PARTICIPATION



MUTE your mic
when you're not
speaking



BACKGROUND
NOISE watch when
turning on mic



Limit the
DISTRACTIONS
around you



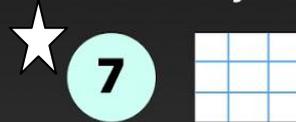
Look at the
CAMERA
not your screen



PREPARE & queue
docs or links that
you plan to share



Stay FOCUSED by
not texting or side
conversations



Use GALLERY
VIEW to see all
participants



Use CHAT to ask
questions or share
resources

Introduction & Welcoming Remarks

Section 1115 of the Social Security Act

- Allows states flexibility to design Demonstration projects that promote the objectives of the Medicaid program,
- Demonstration projects are typically approved for a five-year period and can be renewed every five years, and
- Must be budget neutral, meaning that federal spending under the waiver cannot exceed what it would have been in absence of the waiver,
- Must undergo extension evaluations with an independent evaluator.

1115 Waiver Renewal Approval

- On Oct.14, 2022 CMS approved Arizona's request for a five-year extension of its 1115 Waiver
 - October 14, 2022 through Sept. 30, 2027
- Continues:
 - Retroactive Eligibility
 - HCBS
 - Managed Care
 - ACC
 - ALTCS
 - CHP
 - ACC-RBHA



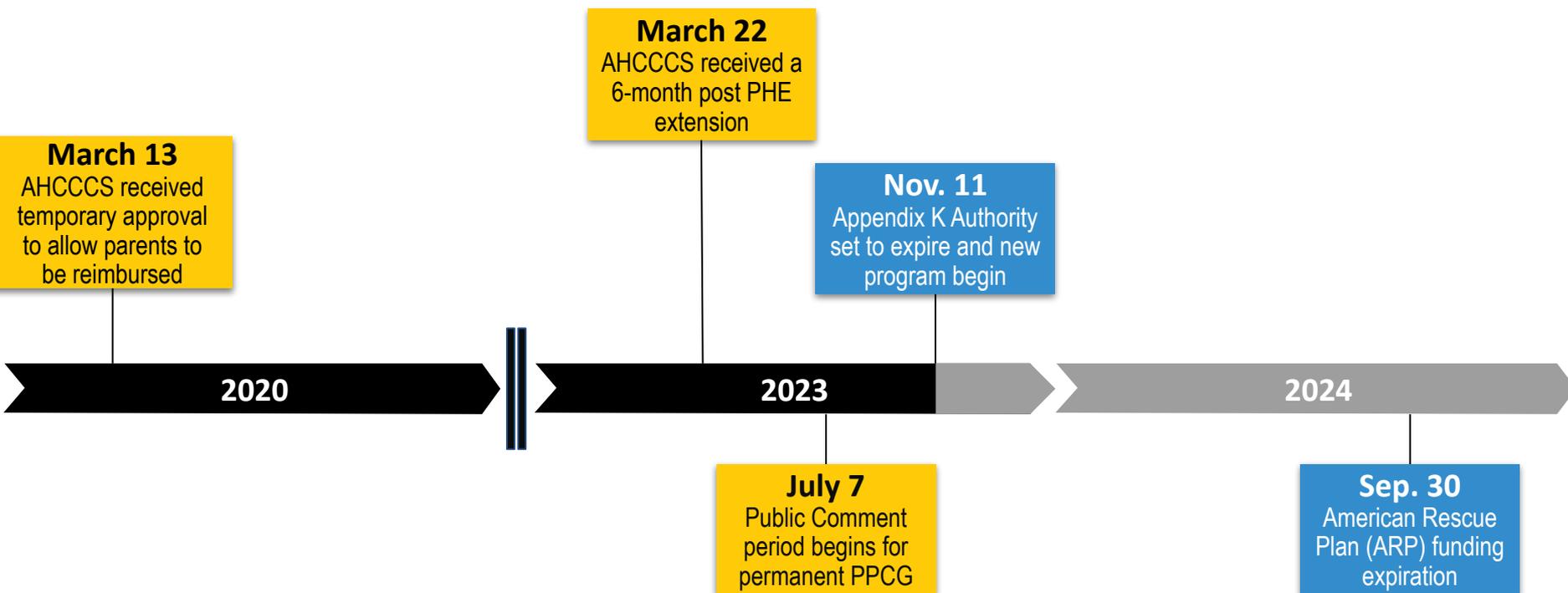
Parents as Paid Caregivers Waiver Amendment

Parents as Paid Caregivers Overview



Pre-PHE (1988-2020)	During-PHE (2020-2023)	After-PHE (2023- →)
<p>No ability for parents to be paid as caregivers for their minor children</p> <p>Ability for parents of adult children (and other family members) to provide care has been a long standing feature of the ALTCS program</p>	<p>Parents as Paid Caregivers of their Minor Children- Temporary flexibility offered by CMS to address challenges presented by PHE. Includes:</p> <ul style="list-style-type: none"> - Paying parents for services such as attendant care and habilitation - No hourly limitations <p>Parents of adult children (and other family members) remained in place</p>	<p>Proposal looks to continue aspects of the program including:</p> <ul style="list-style-type: none"> - Paying parents for attendant care - 40 hour limitation for parents - Inclusion of family support services for ALTCS members and families <p>Parents of adult children (and other family members) will remain in place</p>

Parents as Paid Caregivers - Timelines



Parents as Paid Caregivers

- **Eligible Individuals:** Eligible minor Arizona Long-Term Care (ALTCS) members who require home and community-based services (HCBS).
- **Benefits:**
 - Allows legally responsible parents to receive payment for “extraordinary” direct care services (attendant care, personal care, and homemaker services) approved under the 1115 demonstration waiver, and
 - Parents would be limited to 40 hours of paid care, per child, in a given week and cannot exceed more than 16 hours in a single day.

Parents as Paid Caregivers

- Parents who do provide these services must meet all direct care worker requirements as established by AHCCCS policy including:
 - Being employed/contracted by an AHCCCS Registered Direct Care Service Agency,
 - Passing specific direct care worker competency tests, and
 - Demonstrating compliance with Electronic Visit Verification (EVV) per the 21st Century Cures Act.
- Parents who provide these services must also maintain quarterly in-person case management visits as well as agency supervisory visits.

Extended Family Support & Home Care Maintenance

- As an auxiliary support to the PPCG proposal, the Agency is proposing to establish a home care training family support (family support) service for the long-term care population.
- Currently, a comparable service is available to AHCCCS members with a behavioral health need under the rehabilitation benefit in the agency's State Plan.

Extended Family Support & Home Care Maintenance

- **Eligible Individuals:** Primary caregivers of children and adults enrolled in the Arizona Long Term Care System who are residing at home.
- **Benefits:** Family supports may involve activities such as:
 - Assisting the family to learn skills related to adjustment to the member's disability or aging process or significant life events or transitions,
 - Enhancing and improving the health and wellbeing of the member and family unit,
 - Navigating the healthcare system,
 - Self-advocacy, and more.

Parents as Paid Caregivers - Goals

- Mitigate DCW shortage and other access to care challenges by allowing payments to parents who serve as paid caregivers for their minor children,
- Increase member satisfaction and promote positive health and well-being outcomes for the target population,
- Extend an additional support service to restore, enhance, and maintain family functioning to preserve effective care for the member in the home and community, and
- Ensure that members receive high-quality care while increasing timely accessibility to care providers.

Parents as Paid Caregivers - Future Steps

- Upon CMS approval, the following operational and system modifications will be implemented:
 - Policy Revisions
 - MCO network development for the family support service
 - Case Manager Training
 - Member and family member education and outreach

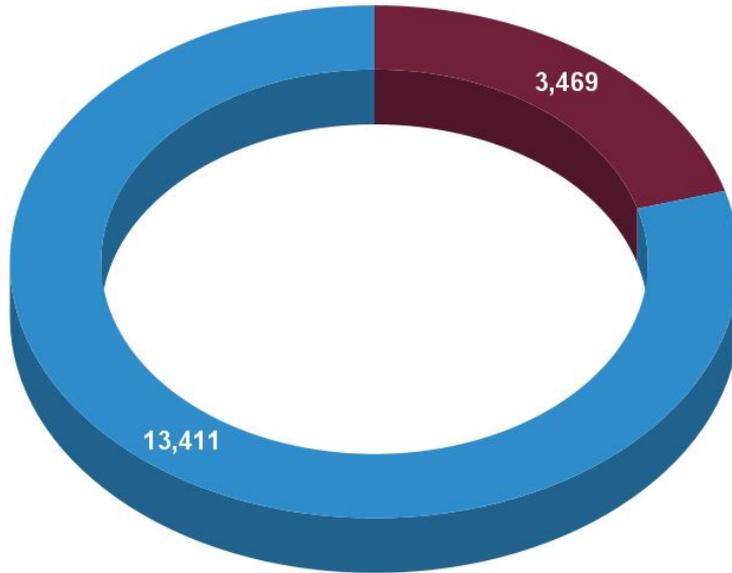
Data Snapshot

Data Caveats

- Based on EVV data from January - March 2023 for attendant care and habilitation services
- Reflects members under the age of 18 at the time of service
- Currently, there is no identifier to indicate if the person delivering the service is a parent
- Involved manual process to produce the data
- Does not include EPD data
 - AHCCCS is currently working with the EPD MCOs to obtain data for EPD members
 - As of July 2023, there are 417 members under the age of 18 in the EPD program
- Does not include respite, IDLA habilitation (daily), group home, or day program workforces.

Number of Minor Children Served by Parent

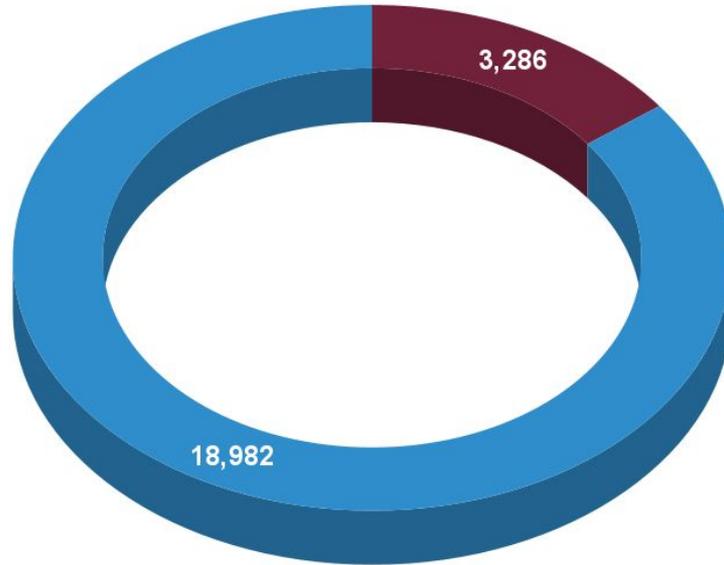
● Minor children served by parent ● Minor children living at home receiving HCBS



# of minor children served by parent	3,469
#of minor children living at home receiving HCBS	16,880

Direct Service Provider Comparison

● Parents as Paid Caregiver ● Other Direct Service Providers



Total # of parent DCWs	3,286
Total # of other DCWs	18,982
Total # of DCWs	22,268

Discussion & Questions

Resources

Parents as Paid Caregivers Resources

- More information on the Parents as Paid Caregivers Waiver Amendment can be found at www.azahcccs.gov/Resources/Federal/PendingWaivers/ParentCareGivers.html.
- The web page includes a summary of Arizona's Demonstration amendment request & the schedule (dates and times) of public forums across the state.

Public Comments

Public comments or written testimony may be submitted to AHCCCS via:

waiverpublicinput@azahcccs.gov

AHCCCS, c/o Division of Community Advocacy and
Intergovernmental Relations,
801 E. Jefferson Street, MD 4200
Phoenix, AZ 85034

Comments are received through 08/21/2023

Quality of Care Resources

- More information on the AHCCCS Quality Strategy can be found here: www.azahcccs.gov/PlansProviders/HealthPlans/strategy.html.
- Information on the ongoing monitoring related to Home and Community Based Services can be found here: www.azahcccs.gov/HCBS
- DDD Office of Individual and Family Affairs (OIFA): <https://des.az.gov/services/disabilities/developmental-disabilities/individuals-and-families/oifa>

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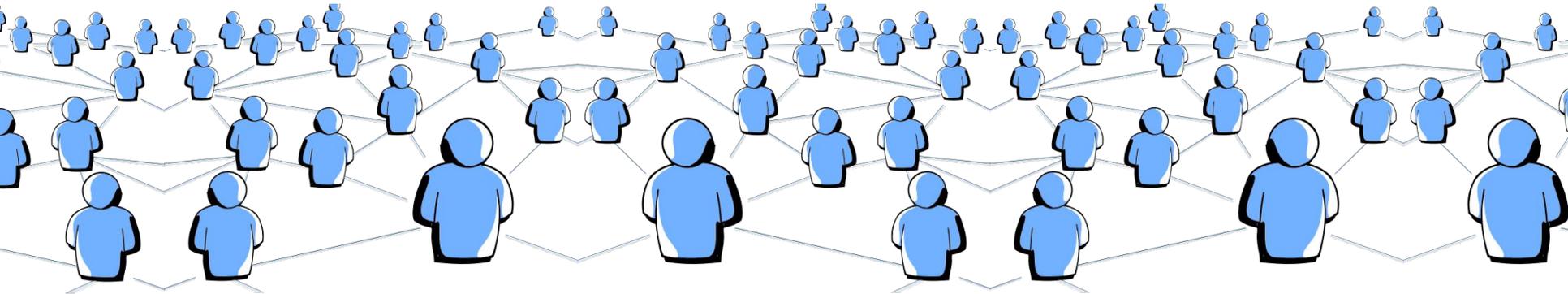
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Learn about AHCCCS' Medicaid Program on YouTube!



Watch our Playlist:

[Meet Arizona's Innovative Medicaid Program](#)

Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative \(WPCI\)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)



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