

## 5010 FAQ's

Q: Will you support dual use of the 4010a and 5010 transactions?

A: We can only support either 4010a or 5010 for an individual trading partner, however trading partners are not all required to convert to 5010 at one time and can convert as they are ready.

Q: When will 5010 835 ERA be available for production?

A: Due to a number of priority conflicts experienced over the past year, the 5010 835 will not be in production until 3/31/2012. Testing for this transaction will begin in January of 2012. We have notified CMS of this delay.

Q: When will 4010 835 ERA files stop being posted?

A: All Trading Partners must complete all testing by no later than 7/1/2012

Q: When will 835 test files be available?

A: January 2012, please continue to watch the AHCCCS EDI webpage for additional information.

Q: Does Medicaid allow providers to send claims through multiple clearinghouses?

A: Yes, we do not limit a provider to only a single clearinghouse at this time.

Q: When will you be ready to receive inbound test files?

A: We are ready to receive all inbound test files at this time.

Q: Are there specific testing instructions for testing with AHCCCS?

A: Yes, please refer to the testing overview documentation for each transaction on our EDI webpage for these details.

Q: Will a new vendor or trading partner Id be required to submit 5010 transactions?

A: We will not require new Vendor/Submitter Id's under 5010.

Q: For 837 Claims testing is there a minimum of # of claims per file or a minimum # of files required:

A: Yes, please refer to the testing overview documentation for this transaction on our EDI webpage for these details.

Q: For testing what is the expected turnaround for results and or file acceptable notifications?

A: Please refer to the testing overview documentation for each transaction on our EDI webpage for these details.

Q: In the 5010 837 will ZIP+4 be required in original file?

A: Refer to the Companion Guide for this information.

Q: In which loop will Taxonomy codes be required?

A: Refer to the Companion Guide for this information.