

AHCCCS Health Plan Technical Consortium

Wednesday, April 9, 2014 9:00 a.m.

AHCCCS 701 E. Jefferson St. – 3rd Floor - Gold Room

Facilitator: Lori Petre

Handouts: Agenda

Attendees:

Teleconference attendees are shown with an *

ADHS Madonna Fritz

Ruth Zona

AHCCCS

Gina Aker Deborah Burrell Gurpreet Bhinder Kim Bodary Dwanna Epps* Kelly Gerard* Robert Heppler Lynn Hopkins Ester Hunt Cheryl Kelly* Dan Liberator David Mollenhauer Linda Oakley Lori Petre David Rudnick Jacqueline Solomon

<u>Bridgeway</u> Cheyenne Ross Justin Greenwald*

Care1st Margie Alexander* Susan Cordier* Jason Solinsky Brent Ratteree

<u>Cenpatico</u> Cindy Gaither Sloane Steele CMDP David Gardner

CPSA

David Edwards Cathy Karson* Patrick McLaughlin

<u>DDD</u> Laura Reith

Health Choice

Karl Maring Mia Villa Melissa Small

Health Net

Menita Avila Susan Gilkey* Diane Iverson* Bruce James* Samit Thakur Alma Valle*

Magellan Rob Reeder*

Mercy Care Julie Dyer John Monte

NARBHA Ron Dionne* Tia Martinez* Lindsay Miller* Laureen Simpson* Mark Quincey*

Phoenix Health Plan Mike Flynn Mary Kaehler* Liz Liska

United Healthcare

Deb Alix Denise Hardestry Mohan Basavapatna Helen Bronski* Jeff Greenspan

UFC/MHP

Dennis Thompson* Steffanie Costal* Bob Oetken*

| Welcome | Lori Petre |
|--|------------|
| Lori Petre welcomed the attendees and any new participants. | |
| email comments and questions to <u>lori.petre@azahcccs.gov</u> | |
| | |

System Updates

Lori Petre

Lori presented a PowerPoint presentation.

- A. Cost Sharing (Copay) Updates:
 - a. Slide 2 The minor changes made to Policy 431 are posted on webpage. Please look at changes when you can.
- B. Encounter/Claims Data Exchange/Blind Spots Updates:
 - a. Slide 3 There is some need to know things and you should be getting data you should have.
 - b. Slide 4 There is one change coming to this layout: ICD 10 and ICD 9 indicator will be added to the layout.
 - Action Item: Lori will get this distributed shortly.
 - c. Slide 4 Additional requirement Everyone will get the 3 year history.
 - i. More information coming shortly.

Q: Per the Workgroup meeting, what will the date for Medicare DSNP be? Will the date be 7-1, 10-1, or 12-1?

A: Lori said there is no specific date but most likely it will be 10-1 not 7-1.

• Action Item: Lori will get an update to the plans on this shortly.

C. DRG's:

- a. Slide 5 Lori mentioned there will be no impact due to any delays for ICD 10. They met with 3M last week and version 31 supports 9 & 10. Lori mentioned to check the webpage periodically for updates.
- b. Slide 6 Next workgroup meeting is next Wednesday. Lori will send Policy document out prior to the meeting for review. Lori also sent a revised DRG calculator so make sure you use the most current version. She has not taken down the others yet in case you need to reference those but use most updated one.
- c. Slide 7 Lori noted on item 1 that there is no conflict with the rule. There will be 2 new tables on item #3 which will be sent out that will be part of the share info.
- d. There are two new Provider tables to support DRG's; layouts will be sent out shortly.
- e. Test file of these new tables will also be coming soon.
- f. Test scenarios will be coming as well from AHCCCS, timeline TBD.
- **Q:** Can you still test DRG and ICD 10 together?
- A: Lori said for ICD 10 we are going to implement our programs in October as planned but will change the date based what CMS says. She may do 2 sets of test scenarios. One with ICD 9 and one with ICD 10. You can test both at the same time if you want to do so.

- g. Slide 8 Status summary page is a new document in draft form. It outlines where you are in relationship to your peers for this project. There is a new section on percent of readiness which is important in your monthly Milestone reports. Lori will not publish the March reports but will send to the group for your comments, etc. She wants to publish the April reports and hope to get April's posted to the website. An internal version will have issues reported which she will share with this group but it will not be published.
- h. Lori reminded all that the DRG effective date is 10/1/2014.
- i. For rehab and ALTCS hospitals, they will be a new provider type (moving from one to another).
- j. There will be new billing requirements implemented in July related to birth rates and Hemophiliac drug billing. There will be more discussion on this at the DRG workgroup next week.
- D. ICD 10 Project Updates:
 - a. As soon as Lori hears from CMS, on directions related to the delay, she will let you know.
 - b. Slide 11 Lori received a few corrections back from Dr. Leib and once she makes those, she will get the reference extracts sent to the plans
 - c. Slide 12- Most of the hospitals are ready to go. There is a lot to be considered depending on what CMS says.
 - Slide 13 We are moving forward with a September implementation date for our programs.
 - e. There will be more information coming out soon on the ICD 10 Effective Date TBD. The external testing date will be extended.
 - f. Lori did send CMS questions and is waiting for answers. As soon as Lori hears back, she will let the group know once the internal executive team has had a chance to review and can give some direction on this.
- E. FQHQ/RHC Project:
 - a. Slide 15 This is a new project with a 10-1-14 implementation date.
 - b. AHCCCS has met with the FQHC/RHC's on this twice already.
 - c. FQHC'/RHC's need to register and can no longer bill under physician ID's, clinic ID's or only participate in the reconciliation process.

Q: A question was asked about FQHC's and billing.

A: Lori responded saying the billing instructions say that you bill with the place of service that represents where you are practicing. We will emphasize that and have some training with the FQHC's in terms of what your claim needs to have on it. Hopefully the new provider types will make this less ambiguous because now it is difficult to identify these services to the extent they are billed.

- d. Slide 17 FQHC's and RHC's can have multiple visits in a day. For example, if you have a FQHC that has an OBGYN component and a dental component, these are unique and under Federal law we will reimburse both visits.
- e. Reimbursements will be bundled based upon on the visit code.
 - **Q:** Will this be same bundle Medicare is using now?

A: Lori was not sure if they are the same but will check with Nancy N and/or Victoria B on pricing methodology.

Q: Will FQHC's end up with multiple ID's or will they will be moved out of where they are today, and forced to convert to the new provider types?

A: As noted FQHC/RHC's will need to register and do all billing under these new provider types. The one place where they do have AHCCCS provider ID's that they utilize is under the pharmacy, for 340B. These will remain.

- f. Make sure to let Lori know what you need in regards to the timeline and what you need to know in order to make some assessments of impacts. Technical work group will be scheduled at a later date.
- F. PCP Rate Parity Project Updates:
 - a. Reprocessing window has closed and feedback has been very helpful. Please continue to provide feedback.
 - b. The test report from December will be sent via email today. August 1 March report will go out next week.
 - c. Three issues being work on with the A650 edit:
 - i. 90% for PA's & NP's impacting the valuation on our side.
 - ii. VFC impacting valuation on our side.
 - iii. Copays consideration in the comparison of plan payments and AHCCCS value.

Q: Will pricing issues with the A650 edit be in testing data sent? **A:** Lori said no; as they are held in the A650 pend. You will only see things that have cleared our edit.

Q: A question was asked about the August through March report.

A: Lori mentioned you will get the full file of everything adjudicated that was paid under PCP rate parity from 8/1 to 3/31. This is the mega report and after this one they will run quarterly.

Q: Someone asked about getting paid for the parity claims.

A: Lori said we send you the full report and once you say it is ok, and then it goes through to do the reimbursement.

Q: Is this was similar to the file you have given us so far with the A650's in it?

A: Lori said those were just the pends. This file has a specific layout that we previously provide you so this will just be a test run of that. They selected December since many plans didn't have anything in the early months so December was more representative to make sure everyone got a file. Lori will put all of those in the email when she sends it to the group.

Q: A question was asked about the timeframe for review of the initial and quarterly files. **A**: Lori mentioned the policy states two weeks. The two weeks is for you to review. In the interest of trying to get the payments out the door, we can't do that until we get folks to say ok and it all has to go together.

Q: What would happen if you agreed on 90% and 10% didn't match. Would you agree on the 90 % and hold the 10% out?

A: Lori said there is no way to do that in the current reporting process. Lori is a little confused as to what we think we would disagree. Remember that everything in this report is what you reported to us in your encounter data.

Q: So this will not include anything that is pending in the A650 report. So we need to reconcile the universe of those encounters and say yes, we agree. **A**: Lori said correct.

Q: So through the A650 process there will be some further reconciliation? **A**: Lori mentioned A650 encounters are not adjudicated and at the point they get adjudicated then they go into that quarterly file.

Q: If there were a claim included as paid, but subsequently adjusted or voided for another reason what would happen to that claim?

A: Lori responded saying the adjustment and voids will flow through in the quarter that they adjudicate.

We are looking for the plans to verify that there aren't any major holes in the data. Maybe a provider didn't get picked up or wasn't flagged as someone who was eligible as providers can be decertified as being eligible for the PCP rate parity.

- G. AHCCCS Security Audit Reminder:
 - a. First audit is due June 1, 2014.
 - b. Let Lori know if you have any questions.
 - c. There were some minor clarifications to the policy in terms of the timeframe it could cover.
 - d. There were some questions on sub-contracting and how that is defined that have also been clarified.
- H. AHCCCS >99 Encounter Lines Project:
 - a. This is a major undertaking in our system but Lori is very excited about this finally getting prioritized and moving forward.
 - b. There is a lot more to come on this.

Open Topics

Lori Petre

A. Implemented new Maricopa RBHA on 4/1/2014.

- a. Going well so far, a few minor issues are being worked on and addressed by ISD. Under the SMI implementation, DHS wanted a 14 day delay in enrollment action when someone moves into SMI. The thought was this would give a transition window for those SMI members from the previous year acute plan to the integrated RBHA. Good News – System does this. Bad News - Doesn't go out to either the relinquishing or the gaining plan on the date the action gets taken. It doesn't go out on the 834 until the date it becomes effective.
- b. Short term Lori will email the list of the members impacted by the 14 day delay.
 Long term we will develop a PTL like file that will be very specific to this situation.
 You will receive that on the date the action was posted, not the effective date.
 - **Q**: So this first list will be after 4/1?
 - A: Lori said correct and will send an updated list on a daily basis.

Q: There was a conversation about some of the SMI's saying I don't want to change my plan or I don't want to be an SMI. How are you dealing with this?
A: Lori said we don't deal with members who don't want to be SMI's. They go to ADHS

A: Lori said we don't deal with members who don't want to be SMI's. They go to ADHS and ADHS forwards that information on to us through a process once determinations are made.

- **Q**: A question was asked about the PTL Like file.
- A: Lori said it will be a production file ongoing.

Q: So we just have to load this special file and other PTL file together to drive the ETL process.

A: Lori said yes, but please note that the members in the group aren't potential moves, these are definite.

- **Q:** Mary asked if members will get a letter.
- A: Lori said it will come from us and MMIC will also send a letter.

Next Meeting

Lori Petre

The next Technical Consortium will be held in late May or early June, watch your emails for more information.

There being nothing further, the meeting was adjourned.

Corrections to the minutes should be directed to Kimberly.Bodary@azahcccs.gov.