

## ICD10 Frequently Asked Questions (FAQs)

### Testing:

**Q: Will you support end-to-end testing?**

**A: Yes.**

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**Q: When will you be ready to test with Trading Partners?**

**A: Beginning January of 2014, refer to the posted ICD10 Milestones document for additional details.**

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**Q: Will you accept test scenarios from Trading Partners or will you provide specific testing scenarios?**

**A: We will accept either test or production scenarios as defined by Trading Partners; however the membership and provider data utilized must be available in our test system. Please continue to consult the ICD10 webpage for additional testing information.**

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**Q: Will you require ICD10 testing with all Trading Partners?**

**A: Testing will be encouraged with and open to all current Trading Partners.**

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**Q: Will your testing require the submission of “test” or “production” data?**

**A: We will accept either test or production scenarios as defined by Trading Partners; however the membership and provider data utilized must be available in our test system and all test data must pass all normally applied claims editing. Please continue to consult the ICD10 webpage for additional testing information.**

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**Q: What is your expected turn-around-time for testing?**

**A: Test cycles are normally run on a weekly basis; specific scheduling information will be posted in the Testing Overview on the ICD10 webpage.**

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**Q: Are new Trading Partner Agreements required to support ICD10 testing?**

**A: No new Trading Partner Agreements are required.**

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**Q: How will testing results be communicated?**

**A: Specific information related to testing results, etc... will be posted in the Testing Overview on the ICD10 wepage.**

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**Q: What is the test file naming convention accepted by your entity?**

**A: Specific information related to test file naming conventions, etc... will be posted in the Testing Overview on the ICD10 wepage.**

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**Implementation:**

**Q: Will you be ready to implement ICD10 on 10/1/2014?**

**A: Yes.**

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**Q: Is your implementation of ICD10 based upon Native ICD10 processing or a crosswalk from ICD10 to ICD9?**

**A: Native ICD10 processing.**

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**Q: Will you accept ICD10 codes in production prior to 10/1/2014?**

**A: No.**

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**Q: How will you handle claims which cross the 10/1/2014 implementation date?**

**A: Coding requirements for ICD9 vs. ICD10 will be based upon outpatient dates for service or inpatient dates of discharge.**

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**Q: Will you accept both ICD9 and ICD10 codes on a single claim?**

**A: No, only one code set may be submitted within a single claim.**

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**Q: Will you accept ICD9 and ICD10 codes in the same file submission?**

**A: Yes, but not within a single claim.**

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**Q: Is there an expected delay in payment associated with the implementation?**

**A: No delay is anticipated at this time.**

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**Documentation:**

**Q: What is the link to your ICD10 website and related documentation?**

**A: <http://www.azahcccs.gov/commercial/EDIresources/ICD10.aspx>**

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