

## Division of Fee-For-Service Management Provider Training Schedule July – September 2026

Please refer to the schedule below for information regarding training details, including registration instructions, dates, times, and the links for registration. All sessions are via Zoom. Additional resources are available online and published on the [Fee-For-Service Provider Training Web Page](#). When new presentations, videos, and training resources become available, they will be added. Schedule updates will be sent by DFSM Email Alerts.

### [Subscribe To Receive DFSM Notifications](#)

July 2026	
<p>Tuesday 07/07/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Participating Provider Reporting Requirements</u></b> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).</p>
<p>Wednesday 07/08/2026 10:00 – 11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>AHCCCS NEMT Trip Report, Updates</u></b> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.</p>
<p>Tuesday 07/14/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Submitting a Correction / Replacement Claim</u></b> This training provides guidance on when a replacement claim is required and the documentation attachment process.</p>
<p>Wednesday 07/15/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Behavioral Health Residential Facility (BHRF) Services</u></b> This training will cover the prior authorization submission process for Behavioral Health Residential Facility providers for short-term residential services (H0018); explain the principles and best practices for submitting prior authorizations; review required forms, including the Certificate of Necessity (CON) and the Recertification of Need (RON); and outline applicable timeframes and follow-up steps.</p>
<p>Tuesday 07/21/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>EDI Solutions Portal – Documentation Upload Guide</u></b> This training offers (FFS) providers on how to submit necessary documentation for claims review, additional documentation (i.e. the AHCCCS Daily Trip report or requested medical records), etc. using the EDI Solutions portal <a href="#">ServiceNow</a> to upload documents.</p>
<p>Wednesday 07/22/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Intensive Outpatient Program Prior Authorization</u></b> This training provides an overview of the prior authorization submission process for Intensive Outpatient Program services; Alcohol and or Drug Services (H0015) and Intensive Outpatient Psychiatric services (S9480). The principles and best practices for submitting prior authorizations via the AHCCCS Online Provider portal; review required forms, including the Certificate of Necessity (CON) and the Recertification of Need (RON); and outline applicable timeframes and follow-up steps.</p>
August 2026	
<p>Tuesday 08/04/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>EDI Solutions Portal – Documentation Upload Guide</u></b> This training offers (FFS) providers on how to submit necessary documentation for claims review, additional documentation (i.e. the AHCCCS Daily Trip report or requested medical records), etc. using the EDI Solutions portal <a href="#">ServiceNow</a> to upload documents.</p>

<p>Wednesday 08/05/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Traditional Healing Overview</u></b> This overview is for IHS/638 Tribal providers only.</p>
<p>Tuesday 08/11/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Submitting a Correction / Replacement Claim</u></b> This training provides guidance on when a replacement claim is required and the documentation attachment process.</p>
<p>Wednesday 08/12/2026 10:00-11:00am <a href="#">Zoom Registration Link</a></p>	<p><b><u>AHCCCS NEMT Trip Report</u></b> How to properly complete the AHCCCS NEMT Daily Trip Report.</p>
<p>Wednesday 08/19/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>EDI Solutions Portal – Documentation Upload Guide</u></b> This training offers (FFS) providers on how to submit necessary documentation for claims review, additional documentation (i.e. the AHCCCS Daily Trip report or requested medical records), etc. using the EDI Solutions portal <a href="#">ServiceNow</a> to upload documents.</p>

<p>Thursday 08/20/2026 10:00-11:00am <a href="#">Zoom Registration Link</a></p>	<p><b><u>Behavioral Health Residential Facility (BHRF) Services</u></b> This training will cover the prior authorization submission process for Behavioral Health Residential Facility providers for short-term residential services (H0018); explain the principles and best practices for submitting prior authorizations; review required forms, including the Certificate of Necessity (CON) and the Recertification of Need (RON); and outline applicable timeframes and follow-up steps.</p>
<p>Wednesday 08/26/2026 10:00-11:00am <a href="#">Zoom Registration Link</a></p>	<p><b><u>Intensive Outpatient Program Prior Authorization</u></b> This training provides an overview of the prior authorization submission process for Intensive Outpatient Program services; Alcohol and or Drug Services (H0015) and Intensive Outpatient Psychiatric services (S9480). The principles and best practices for submitting prior authorizations via the AHCCCS Online Provider portal; review required forms, including the Certificate of Necessity (CON) and the Recertification of Need (RON); and outline applicable timeframes and follow-up steps.</p>

September 2026	
<p>Tuesday 09/01/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>EDI Solutions Portal – Documentation Upload Guide</u></b> This training offers (FFS) providers on how to submit necessary documentation for claims review, additional documentation (i.e. the AHCCCS Daily Trip report or requested medical records), etc. using the EDI Solutions portal <a href="#">ServiceNow</a> to upload documents.</p>
<p>Wednesday 09/02/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Traditional Healing Overview</u></b> This overview is for IHS/638 Tribal providers only.</p>
<p>Tuesday 09/08/2026 10:00 – 11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u></b> This training provides guidance on how to submit a prior authorization request, attach necessary documents to the PA request.</p>
<p>Wednesday 09/09/2026 10:00-11:00am. <a href="#">Zoom Registration Link</a></p>	<p><b><u>Submitting a Correction / Replacement Claim</u></b> This training provides guidance on when a replacement claim is required and the documentation attachment process.</p>

<p style="text-align: center;"> <b>Tuesday</b>  <b>09/15/2026</b>  <b>10:00-11:00am.</b>  <a href="#">Zoom Registration Link</a> </p>	<p> <b><u>AHCCCS NEMT Trip Report</u></b>  How to properly complete the AHCCCS NEMT Daily Trip Report. </p>
<p style="text-align: center;"> <b>Wednesday</b>  <b>09/16/2026</b>  <b>10:00-11:00am.</b>  <a href="#">Zoom Registration Link</a> </p>	<p> <b><u>Behavioral Health Residential Facility (BHRF) Services</u></b>  This training will cover the prior authorization submission process for Behavioral Health Residential Facility providers for short-term residential services (H0018); explain the principles and best practices for submitting prior authorizations; review required forms, including the Certificate of Necessity (CON) and the Recertification of Need (RON); and outline applicable timeframes and follow-up steps. </p>
<p style="text-align: center;"> <b>Tuesday</b>  <b>09/22/2026</b>  <b>10:00-11:30am.</b>  <a href="#">Zoom Registration Link</a> </p>	<p> <b><u>FFS Overview of Quality-of-Care Provider Training (Quarterly)</u></b>  This provider training session focuses on key points of quality related AHCCCS policies outlined in the PPA, AMPM, etc. as they apply to quality-of-care, and provider responsibilities of incident, accident and death (IAD) reporting into the QM Portal. </p>
<p style="text-align: center;"> <b>Wednesday</b>  <b>09/23/2026</b>  <b>10:00-11:00am.</b>  <a href="#">Zoom Registration Link</a> </p>	<p> <b><u>Intensive Outpatient Program Prior Authorization</u></b>  This training provides an overview of the prior authorization submission process for Intensive Outpatient Program services; Alcohol and or Drug Services (H0015) and Intensive Outpatient Psychiatric services (S9480). The principles and best practices for submitting prior authorizations via the AHCCCS Online Provider portal; review required forms, including the Certificate of Necessity (CON) and the Recertification of Need (RON); and outline applicable timeframes and follow-up steps. </p>