



Catalyst Behavioral Health Training

Build your knowledge, strengthen your organization, and navigate Arizona's Medicaid behavioral health system with greater confidence. The Catalyst Behavioral Health Training Program is a comprehensive 16-module series created for AHCCCS-registered behavioral health providers at every stage, from those entering the system to established organizations looking to enhance compliance, performance, and service delivery.

The program offers practical guidance on AHCCCS requirements, covered services, documentation, clinical oversight, billing, quality management, best practices, and fraud, waste, and abuse prevention. It also explores the cultural, clinical, and regulatory considerations involved in serving fee-for-service members.

Registration is now open for the first eight modules! Explore the modules and register below. Additional modules will be added soon.

Upcoming Sessions

Module 1: Arizona Behavioral Health System Overview & Medicaid 101

Gain a foundational understanding of Medicaid and the structure of Arizona's behavioral health system, including the organizations involved and how they work together.

Date: September 2
Time: 10:00 a.m. - 12:00 p.m.
Location: Virtual

[Register Here](#)

Module 2: Fraud, Waste, and Abuse (FWA)

Learn how to recognize, prevent, and report fraud, waste, and abuse while supporting responsible Medicaid program operations.

Date: September 2
Time: 1:00 p.m. - 2:30 p.m.
Location: Virtual

[Register Here](#)

Module 3: Human Rights in Healthcare

Explore the rights of individuals receiving behavioral health services and the provider's role in delivering respectful, ethical, and person-centered care.

Date: September 9
Time: 10:00 a.m. - 11:30 a.m.
Location: Virtual

[Register Here](#)

Module 4: Resources, Websites, FAQs and the AHCCCS Medical Policy Manual (AMPM)

Discover key AHCCCS resources and learn how to find the policies, guidance, and information needed to support daily operations and service delivery.

Date: September 9
Time: 1:00 p.m. - 2:30 p.m.
Location: Virtual

[Register Here](#)

Module 5: Provider Participation Agreement Review

Review the AHCCCS Provider Participation Agreement and gain a clearer understanding of the responsibilities and requirements that providers agree to follow.

Date: September 16
Time: 10:00 a.m. - 11:30 a.m.
Location: Virtual

[Register Here](#)

Module 6: Quality Management (QM)

Learn the fundamentals of quality management, including how providers monitor performance, identify areas for improvement, and support ongoing compliance and quality care.

Date: September 16
Time: 1:00 p.m. - 2:30 p.m.
Location: Virtual

[Register Here](#)

Module 7: Covered Behavioral Health Services Guide (CBHSG)

Learn how to navigate the Covered Behavioral Health Services Guide and understand its guidance related to covered services, service delivery, and documentation.

Date: September 23
Time: 10:00 a.m. - 11:30 a.m.
Location: Virtual

[Register Here](#)

Module 8: Utilization Management and Utilization Review (UM/UR)

Explore the purpose of utilization management and review, including service authorization processes and how health plans evaluate the medical necessity and appropriateness of services.

Date: September 23
Time: 1:00 p.m. - 2:30 p.m.
Location: Virtual

[Register Here](#)

Questions? Reach out to [Amy Meyertholen](#).



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