



Division of Fee-For-Service Management Provider Training Schedule Second Quarter 2024

Refer to the course schedule below for a list of scheduled training courses, the dates they are offered and the links to register. All training courses are held via ZOOM. AHCCCS also offers a comprehensive list of training resources published on the [Fee-For-Service Provider Training Web Page](#). We will add presentations, videos and other training resources as they become available. The training schedule may change, and participants will be notified of any changes via the DFSM Email Alerts.

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April 2024	
Thursday 4/2/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Tuesday 4/3/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.
Thursday 4/4/2024 10:00-11:00 am Zoom Registration Link	<u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.
Tuesday 4/9/2024 10:00-11:00 am Zoom Registration Link	<u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 4/10/2024 10:00-11:00 am Zoom Registration Link	<u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> How to submit a claim using the AHCCCS Online Provider Portal. Please note, this training reviews professional claims.
Thursday 4/11/2024 10:00-11:00 am Zoom Registration Link	<u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).
Tuesday 4/16/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 4/17/2024 10:00-11:00 am	<u>VOIDS and Replacements</u> Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims.

Zoom Registration Link	
Thursday 4/18/2024 10:00-11:00 am Zoom Registration Link	<u>Office of General Counsel (OGC) Claims Disputes Overview</u> An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute.
Tuesday 4/23/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Wednesday 4/24/2024 10:00-11:00 am Zoom Registration Link	<u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.
Thursday 4/25/2024 10:00-11:00 am Zoom Registration Link	<u>Third Party Liability</u> This training is an overview of the coordination of benefits, third party liability, secondary Medicare claims, and submission requirements for the Medicaid program.
Tuesday 4/30/2024 10:00-11:00 am Zoom Registration Link	<u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).

May 2024	
Wednesday 5/1/2024 10:00-11:00 am Zoom Registration Link	<u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).
Monday 5/6/2024 10:00 – 11:00am Zoom Registration Link	<u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.
Tuesday 5/7/2024 10:00 – 11:00am Zoom Registration Link	<u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).
Wednesday 5/8/2024 10:00 – 11:00am Zoom Registration Link	<u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.

<p>Monday 5/13/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>IHS/638 Ambulatory Surgery Center Billing</u> This training presentation is designed for IHS/638 Tribal providers only and provides general billing and claim submission guidance for services performed in an IHS/638 Ambulatory Surgery Center setting.</p>
<p>Tuesday 5/14/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).</p>
<p>Wednesday 5/15/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).</p>
<p>Monday 5/20/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.</p>
<p>Tuesday 5/21/2024 10:00 – 11:00 am Zoom Registration Link</p>	<p><u>Third Party Liability</u> This training is an overview of the coordination of benefits, third party liability, secondary Medicare claims, and submission requirements for the Medicaid program.</p>
<p>Wednesday 5/22/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>Office of General Counsel (OGC) Claims Disputes Overview</u> An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute.</p>
<p>Wednesday 5/29/2023 10:00 – 11:00am Zoom Registration Link</p>	<p><u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.</p>

<p>Monday 6/3/2024 10:00-11:00 am Zoom Registration Link</p>	<p><u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).</p>
<p>Tuesday 6/4/2024 10:00- 11:00am Zoom Registration Link</p>	<p><u>Professional Claim Submission (AHCCCS Online Provider Portal)</u> How to submit a claim using the AHCCCS Online Provider Portal. Please note, this training reviews professional claims.</p>
<p>Wednesday 6/5/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.</p>
<p>Monday 6/10/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>Participating Provider Reporting Requirements</u> This training reviews the reporting requirements for AHCCCS provider types Integrated clinics (Provider Type IC), behavioral health outpatient clinics (Provider Type 77), and clinics (Provider Type 05).</p>
<p>Wednesday 6/12/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.</p>
<p>Monday 6/17/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>Submitting Documentation Using the Transaction Insight Portal</u> Submitting supporting documents for a claim using the Transaction Insight Portal (TIBCO).</p>
<p>Tuesday 6/18/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>Voids and Replacements</u> Overview of how to submit voids and replacements for claims using the AHCCCS Online Provider Portal, and a review of the timely filing requirements for claims.</p>
<p>Wednesday 6/19/2024 10:00 – 11:00am Zoom Registration Link</p>	<p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report. NEMT Updates and NEMT Billing Reminders.</p>
<p>Tuesday 6/25/2024 10:00 – 11:00 am Zoom Registration Link</p>	<p><u>Office of General Counsel (OGC) Claims Disputes Overview</u> An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing a claim dispute.</p>

<p>Wednesday 6/26/2024 2:00 – 3:30 pm Zoom Registration Link</p>	<p><u>IHS/638 Quarterly Providers Billing Forum</u></p> <p>AHCCCS will provide quarterly billing updates to include billing information, special notifications regarding AHCCCS policies and services.</p>
<p>Thursday 6/27/2024 10:00-11:00am Zoom Registration Link</p>	<p><u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u></p> <p>How to verify the status and request a prior authorization using the AHCCCS Online Provider Portal.</p>