

Provider Training Schedule First Quarter 2020

701 E. Jefferson St. Phoenix AZ 85034

Zoom and Google Hangouts Meet video Teleconference information will be emailed via Constant Contacts 7 days prior to the scheduled training. (Schedule is subject to change) Providers will be notified via Constant Contacts of any changes.

***Participants MUST REGISTER in advance to participate in trainings.**

Click on the Zoom or Google Hangouts Meet Teleconference meeting links below to sign up.

Behavioral Health Residential Facility (BHRF) Training	
January 22, 2020 Wednesday 9:30 AM – 11:00 AM ZOOM Meeting Link	<u>Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training</u> <i>BHRF Policy overview and How to submit a PA request for BHRF providers only.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i>
February 03, 2020 Monday 9:30 AM – 11:00 AM ZOOM Meeting Link	<u>Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training</u> <i>BHRF Policy overview and How to submit a PA request for BHRF providers only.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i>
February 24, 2020 Monday 9:30 AM – 11:00 AM ZOOM Meeting Link	<u>Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training</u> <i>BHRF Policy overview and How to submit a PA request for BHRF providers only.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i>
March 10, 2020 Tuesday 9:30 AM – 11:00 AM ZOOM Meeting Link	<u>Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training</u> <i>BHRF Policy overview and How to submit a PA request for BHRF providers only.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i>
March 31, 2020 Tuesday 9:00 AM – 10:30 AM Zoom Meeting Link	<u>Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training</u> <i>BHRF Policy overview and How to submit a PA request for BHRF providers only.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i>
IHS/638 FORUM	
February 04, 2020 Tuesday 2:00 PM – 3:30 PM Zoom Meeting Link	<u>IHS/638 Tribal Forum</u> Discussion of policy updates, changes, or challenges AHCCCS and the IHS Facilities are experiencing. <i>This Quarterly forum will be held using Zoom or Google Hangouts Meet only.</i>
General Direct Care Agency (DCA) Worker Training	
January 21, 2020 Tuesday 9:00 AM – 9:30 AM ZOOM Meeting Link	<u>General Direct Care Agency (DCA) Worker Training : Audit Tool</u> <i>The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i>
February 05, 2020 Wednesday 9:00am – 9:30am ZOOM Meeting Link	<u>General Direct Care Agency (DCA) Worker Training : Audit Tool</u> <i>The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i>

<p>February 18, 2020 Tuesday 9:00am – 9:30am ZOOM Meeting Link</p>	<p><u>General Direct Care Agency (DCA) Worker Training : Audit Tool</u> <i>The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving.</i> <i>Session will be held via Zoom / Google Hangouts Meet Only</i></p>
<p>March 09, 2020 Monday 9:00am – 9:30am ZOOM Meeting Link</p>	<p><u>General Direct Care Agency (DCA) Worker Training : Audit Tool</u> <i>The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
<p>March 30, 2020 Monday 9:00am – 9:30am ZOOM Meeting Link</p>	<p><u>General Direct Care Agency (DCA) Worker Training : Audit Tool</u> <i>The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
NEMT Trip Report, Updates and Reminders	
<p>January 21, 2020 Tuesday 10:00 am – 10:45am Zoom Meeting Link</p>	<p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report, NEMT Updates and NEMT Billing Reminders. <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
<p>February 04, 2020 Tuesday 9:00 am – 9:45am ZOOM Meeting Link</p>	<p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report, NEMT Updates and NEMT Billing Reminders. <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
<p>February 25, 2020 Tuesday 9:00 am – 9:45am ZOOM Meeting Link</p>	<p><u>AHCCCS NEMT Trip Report, Updates</u> How to fill out an NEMT Daily Trip Report, NEMT Updates and NEMT Billing Reminders <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
Reviewing the Remittance Advice	
<p>January 14, 2020 Tuesday 10:00am – 11:00 am JOIN ZOOM MEETING</p>	<p><u>AHCCCS Remittance Advice</u> <i>Understanding the Remittance Advice</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
<p>February 12, 2020 Wednesday 9:00am – 10:00 am ZOOM Meeting Link</p>	<p><u>AHCCCS Remittance Advice</u> <i>Understanding the Remittance Advice</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
<p>March 03, 2020 Tuesday 10:00am – 11:00 am ZOOM Meeting Link</p>	<p><u>AHCCCS Remittance Advice</u> <i>Understanding the Remittance Advice</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
Office of Administrative Services (OALS) Claims Disputes Overview	
<p>January 28, 2020 Tuesday 10:00am – 11:00am Zoom Meeting Link</p>	<p><u>OALS Claims Disputes Overview</u> <i>An overview of what are valid claim disputes, ways to resolve disputes, the time frames involved, and edit denial reasons.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>

<p>March 03, 2020 Tuesday 11:00am – 12:00pm ZOOM Meeting Link</p>	<p>OALS Claims Disputes Overview <i>An overview of what are valid claim disputes, ways to resolve disputes, the timeframes involved, and edit denial reasons.</i> <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>
<p>One on One Provider Training</p>	
<p>January 29, 2020 Wednesday 9:30am – 10:30am 1:00pm – 2:00pm <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>	<p>One on One Provider Training By Appointment only. Availability for one-on-one provider sessions on AHCCCS Policies and Billing procedures. Email ProviderTrainingFFs@azahcccs.gov to schedule a session. Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>January 16, 2020 Thursday 9:30am – 10:30am 11:00am – 12:00pm <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>	<p>One on One Provider Training By Appointment only. Availability for one-on-one provider sessions on AHCCCS Policies and Billing Procedures. Email ProviderTrainingFFs@azahcccs.gov to schedule a session. Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>February 18, 2020 Tuesday 10:00am – 11:00am 1:00pm – 2:00pm <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>	<p>One on One Provider Training By Appointment only. Availability for one-on-one provider sessions on AHCCCS Policies and Billing Procedures. Email ProviderTrainingFFs@azahcccs.gov to schedule a session. Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>February 20, 2020 Thursday 9:00 am – 10:00 am 10:30 am – 11:30 am <i>Session will be held via Zoom or Google Hangouts Meet Only</i></p>	<p>One on One Provider Training By Appointment only. Availability for one-on-one provider sessions on AHCCCS Policies and Billing Procedures. Email ProviderTrainingFFs@azahcccs.gov to schedule a session. Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
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