

Provider Training Schedule
First Quarter 2019

<p>January 16, 2019 10:00 AM – 11:00 AM</p>	<p>General Direct Care Agency (DCA) Worker Training <i>The purpose of this training is to ensure the safety of members and the quality of care they are receiving.</i></p>
<p>January 23, 2019 10:00 AM – 11:00 AM</p>	<p>General Direct Care Agency (DCA) Worker Training <i>The purpose of this training is to ensure the safety of members and the quality of care they are receiving.</i></p>
<p>January 24, 2019 2:00 PM – 3:30 PM</p>	<p>IHS/638 Quarterly Forum <i>Discussion of policy updates, changes, or challenges AHCCCS and the IHS Facilities are experiencing.</i> WebEx Registration Link</p>
<p>January 31, 2019 8:15 AM – 9:15 AM 9:20 AM – 10:20 AM 10:30 AM – 11:30 AM</p>	<p>One on One Provider Training <i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email ProviderTrainingFFS@azahcccs.gov to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Transaction Insight Portal • Online Prior Authorization Submission
<p>February 7, 2019 8:30 AM – 9:30 AM 10:30 AM – 11:30 AM</p>	<p>Non-Emergency Medical Transportation (NEMT) <i>How to properly fill out the Daily Trip Report.</i></p> <p><i>Updates and reminders.</i></p>
<p>February 14, 2019 9:15 AM – 10:15 AM 10:30 AM – 11:30 AM 11:45 AM – 12:45 PM</p>	<p>One on One Provider Training <i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email ProviderTrainingFFS@azahcccs.gov to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Transaction Insight Portal • Online Prior Authorization Submission
<p>February 28, 2019 9:15 AM – 10:15 AM 10:30 AM – 11:30 AM</p>	<p>One on One Provider Training <i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email ProviderTrainingFFS@azahcccs.gov to schedule a session.</i></p>

<p>11:45 AM – 12:45 PM</p>	<p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> • <i>Online Claim Submission (AHCCCS Online)</i> • <i>Transaction Insight Portal</i> • <i>Online Prior Authorization Submission</i>
<p>March 7, 2019 9:15 AM – 10:15 AM 10:30 AM – 11:30 AM 11:45 AM – 12:45 PM</p>	<p>One on One Provider Training <i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email ProviderTrainingFFS@azahcccs.gov to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> • <i>Online Claim Submission (AHCCCS Online)</i> • <i>Transaction Insight Portal</i> • <i>Online Prior Authorization Submission</i>
<p>March 14, 2019 10:00 AM – 11:00 AM</p>	<p>General Direct Care Agency (DCA) Worker Training: Audit Tool <i>The purpose of this training is to ensure the safety of members and the quality of care they are receiving.</i></p>
<p>March 21, 2019 9:45 AM – 10:45 AM 11:00 AM – 12:00 PM 12:15 PM – 1:15 PM</p>	<p>One on One Provider Training <i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email ProviderTrainingFFS@azahcccs.gov to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> • <i>Online Claim Submission (AHCCCS Online)</i> • <i>Transaction Insight Portal</i> • <i>Online Prior Authorization Submission</i>
<p>March 28, 2019 9:15 AM – 10:15 AM 10:30 AM – 11:30 AM 11:45 AM – 12:45 PM</p>	<p>One on One Provider Training <i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email ProviderTrainingFFS@azahcccs.gov to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> • <i>Online Claim Submission (AHCCCS Online)</i> • <i>Transaction Insight Portal</i> • <i>Online Prior Authorization Submission</i>